To log in to ACTIVE Net Answers without signing into ACTIVE Net first, you must enter your Organization URL.

Use the steps below to get your Organization URL
1. Go to your organization's ACTIVE Net Login page
2. Copy your URL
   - **Note**: Format should be https://anprod.active.com/{orgURL}/servlet/adminlogin.sdi
3. Go to ACTIVE Net Answers login page
4. Paste in to **Organization URL** field
5. Click **Go**
6. Enter your ACTIVE Net user name and password
   - **Note**: You do not need your old ACTIVE Net Answers login information any more

For additional help, please contact ACTIVE Net Support: activenetsupport@activenetwork.com