



Camp & Class Manager 9.13 Release Notes

Release Date	Tuesday, October 15 th , 2019
Release Overview	Communication 1.1 Enhancements
Market/Strategic Goals	Product milestones and usability enhancements
Target Customers	Lite and Plus Customers

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Communication 1.1

To allow agencies to view all emails that have been sent to a participant or family, the following types of broadcast emails, reminder emails, marketing campaigns and report emails are now included in the email history under the family view or linked-account view (Admin site > **People** > a person > **Email History** tab):

- New email
- New reminder email
- Campaign
- Finance email report
 - Credit balance report
 - Accounts receivable report
 - Deferred revenue report
 - Failed payment report
 - Payment plan report
- Season email report
 - Supplemental form report
 - Cart abandonment report
 - Session dashboard report
 - Daily attendance report
 - Participant attendance report
 - Waitlist report
 - New custom report
 - Saved custom report
- Merchandise fulfillment report
- Membership roster report

Note: Only emails sent during the past three years are displayed.

For example, in family view:

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The screenshot displays the 'White family' profile in the Camp and Class Manager system. The interface includes a top navigation bar with tabs for Home, People, Finance, Email, Membership, and Add-ons. A left sidebar contains contact and account information for Kathy White. The main content area shows Kathy White's profile with options to make payments, send emails, register, and download financial statements. It also lists family participants: Jimmy White, June White, Tracy White, and Kathy White. Below this is a 'Notes' section with a table header and a message indicating no notes are present. At the bottom, there are tabs for 'Order history' and 'Email history', with the latter being selected and highlighted with a red box. The 'Email history' section shows a list of email records.

Contact Information

Kathy White [Edit](#)
Primary parent
home: 404-434-1234
1790303374@qq.com
123 test dr.
United States, NE 12345

Online account info

Online account email address
kay.jiang@activenetwork.com
Status: Active
[Remove account](#)

White family

[Make payment](#) [Send email](#) [Register](#) [Download financial statement](#)

Kathy White Female, Age 37, DOB: 12/18/1981 [Edit](#)

Current seasons [View past seasons](#)

No current seasons
[Buy membership](#)

[Add photo](#)

Family participants

- Jimmy White**
Male, Age 13
0 registrations
- June White**
Female, Age 13
1 registration
- Tracy White**
Female, Age 28
1 registration
- Kathy White**
Female, Age 37
2 registrations

Notes [Add note](#)

Priority	Participant	Note	Type	Manage	Created by	Last edited by
There are no notes for this person Add note						

[Order history](#) [Email history](#)

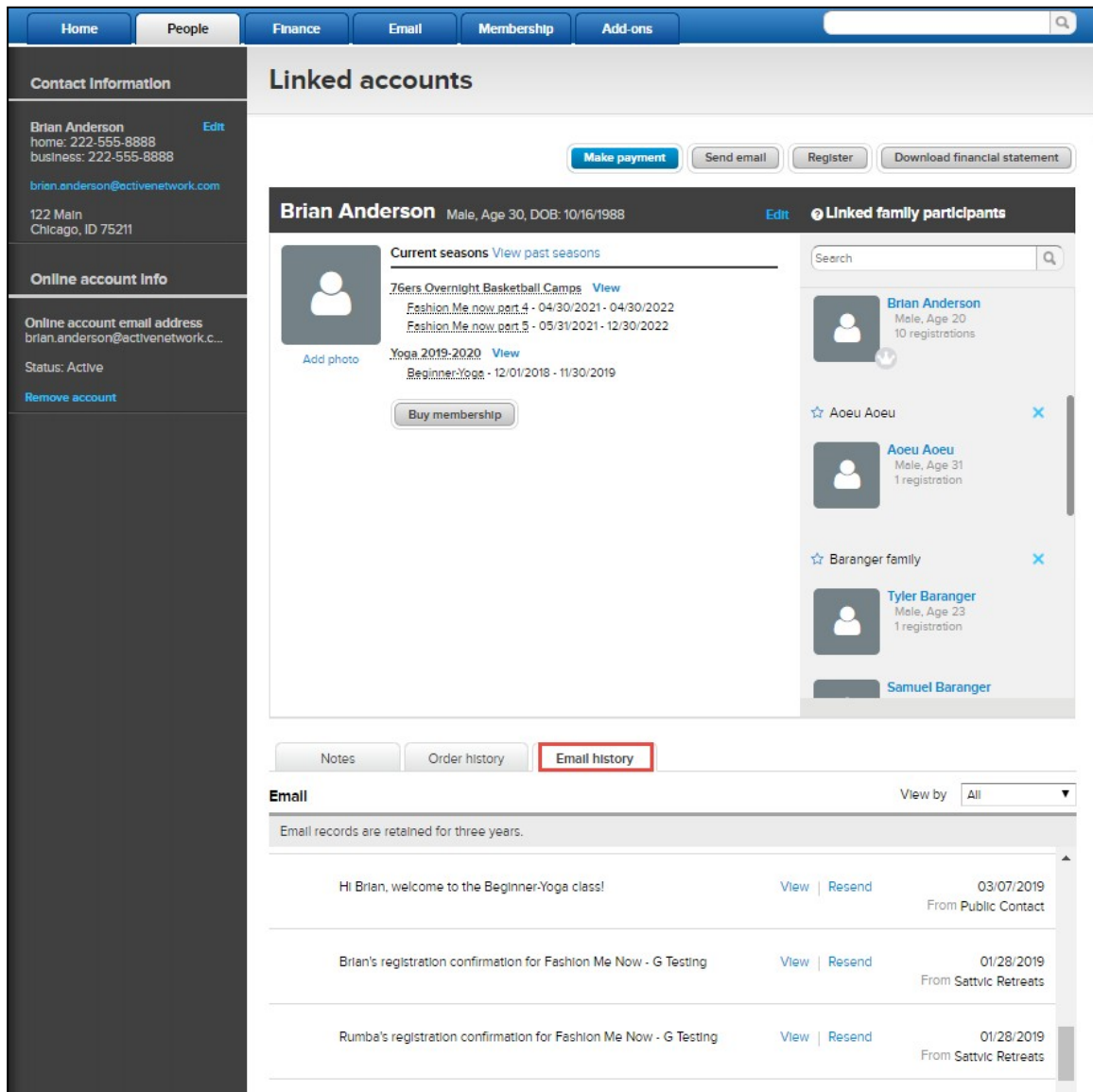
Email

Email records are retained for three years.

Subject	Actions	Date	From
Recurring report	View Resend	08/04/2019	From Sattvic Retreats
Recurring report	View Resend	07/28/2019	From Sattvic Retreats
weekly report	View Resend	07/24/2019	From Walver001

In linked-account view:

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As before, agency users can click **View** to view the sent email template, or click **Resend** to resend the email to the original recipients.

Enhancements

Email Tab Enhancements

Under the Admin Site > **Email** tab, the display, search and table-sorting speed has been improved, so that agencies with a large number of emails can manage their emails in less time

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