

ACTIVE WORKS. | CAMP & CLASS MANAGER

Release Notes 8.15
Tuesday, Dec. 18th, 2018



The monitor displays the 'Financial center' dashboard. The top navigation bar includes 'Home', 'People', 'Finance', and 'Tools'. The main content area is titled 'Financial center' and features a 'Financial performance' section with a bar chart showing 'This month' and 'Previous month' data. A 'Last period from ACTIVE' section shows a value of '\$(4.95)'. A 'Current outstanding balance' section shows '\$1,622.90'. The right sidebar contains 'Actions' and 'Financial reports'.

The laptop displays the 'Minnehaha Academy' page. The top navigation bar includes 'Home', 'People', 'Finance', and 'Tools'. The main content area is titled 'Minnehaha Academy' and features a table with columns for 'Name', 'Email', 'Phone', and 'Status'. The table contains several rows of data.



Contents

Contents

Categorize eCheck Returns	3
Multiple Price Tiers: Edit previous early-bird purchases.....	3
Support Chargebacks.....	4
Fixed Issues	10
Known Issues.....	11

Categorize eCheck Returns

To differentiate eCheck return transactions from other refunds, on the order detail page (AUI > **People** tab > a person > **Order history** > an order):

- In the **View transactions** column, eCheck transactions are now labeled as “ECP Returns”.
- In the **Refunds** column, the negative refund amount is displayed in red brackets.

Order #C-5B8THJ833MM

View customer Resend email Apply discount

Balance **\$100.00** [Make a payment](#)

Remaining balance \$100.00 Please pay immediately

Current state of this order

Item	Total	Amount paid	Balance
Beginning Tabata - Class Fee 06/01/2018 - 11/30/2018 Lewis and Clark High School Nemo Cheung Tuition Class Fee - \$100.00	\$100.00	(\$0.00)	\$100.00
Total	\$100.00	(\$0.00)	\$100.00

Transaction history for this order

View transactions	Date/time	Payments	Refunds	Entered by
Sale View transactions	04/20/2018 7:43 PM	Nemo Cheung
Payment View transactions	04/20/2018 7:49 PM	\$100.00
ECP Returns View transactions	04/20/2018 8:00 PM	(\$100.00)	Nemo Cheung

Multiple Price Tiers: Edit previous early-bird purchases

When editing an early-bird purchase that was made before the release of the new price-tier feature, an “Early bird price” label is now displayed.

Location: AUI > **People** tab > a person > **Order history** tab > an order > **Actions** > **Edit purchases**

Change registration

Change the registration of ELaine A from:

ELaine A		\$72.00
Fashion Me now part 6 (05/31/2018 - 12/31/2018) Community Building		Amount paid
Price 2	\$30.00	\$0.00
lunch	\$20.00	
Box	\$10.00	
abc	\$12.00	
Total:	\$72.00	Remaining balance

Modify registration for ELaine A

Session

Form questions

Fashion Me now part 6 (05/31/2018 - 12/31/2018)
Community Building

Select a tuition	Qty.	Price	Spots left
<input checked="" type="radio"/> Price 1	1	\$90.00 <small>Early bird price:</small> Edit ▼	Unlimited
<input type="radio"/> Price 2	1	\$100.00 Edit ▼	Unlimited

Select session options	Qty.	Price	Spots left
<input checked="" type="checkbox"/> lunch	1	\$20.00 Edit ▼	Unlimited

Select merchandise	Qty.	Price	Items left
<input checked="" type="checkbox"/> Box	<input type="text" value="1"/>	\$10.00 Edit ▼	Unlimited
<input checked="" type="checkbox"/> abc	<input type="text" value="1"/>	\$12.00 Edit ▼	Unlimited
<input type="checkbox"/> Dancing 2017 T-shirt	<input type="text" value="1"/>	\$15.00	Unlimited
<input type="checkbox"/> Petite rib bodycon mini dress with horn buttons Options available		From \$32.00	

Support Chargebacks

Previously in CCM, chargebacks (direct return transactions between customers and their banks) were categorized as "Payments". To correctly treat chargebacks as refunds, the following updates have been applied:

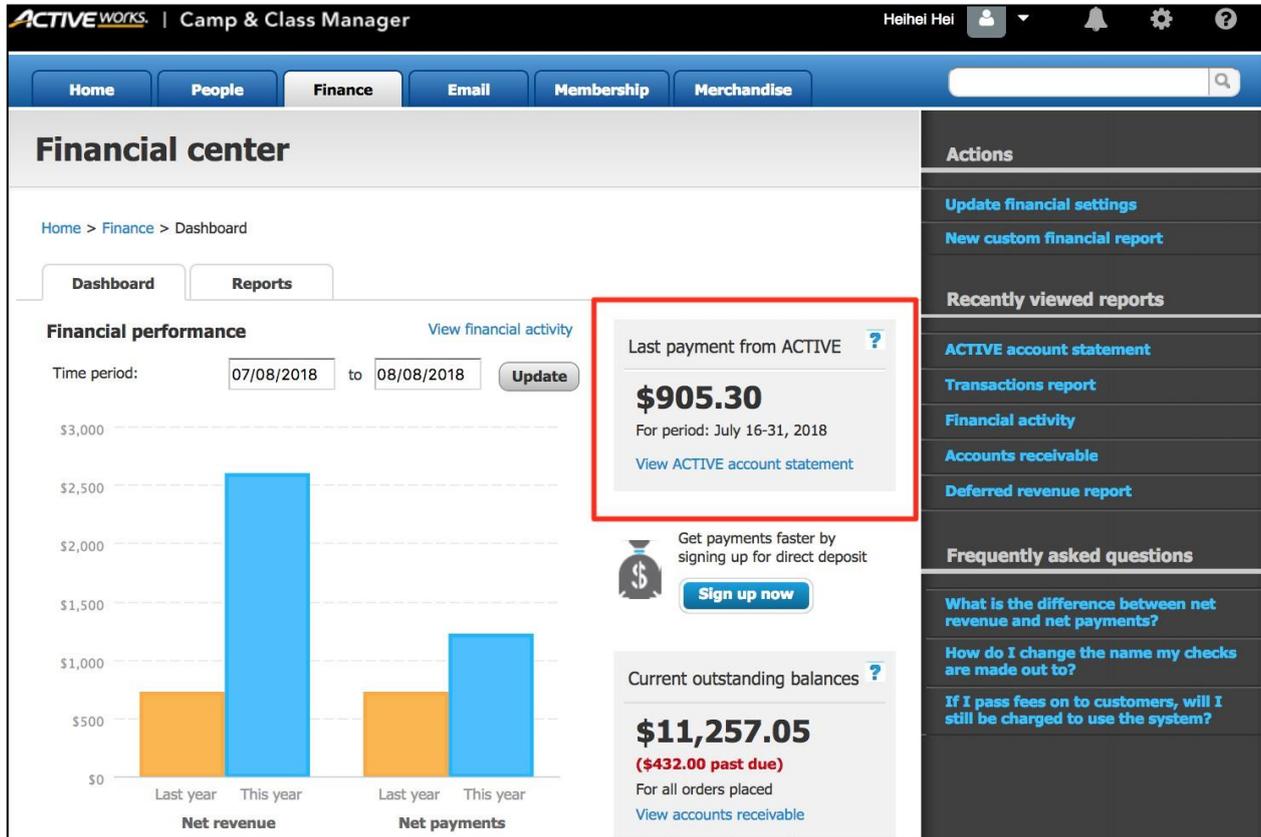
Home page:

Under the AUI > Home tab > **Next payment from ACTIVE** section, the remittance amounts are now calculated with chargebacks counted as refunds.

The screenshot shows the ACTIVE works Camp & Class Manager interface. The top navigation bar includes 'Home', 'People', 'Finance', 'Email', 'Membership', and 'Merchandise'. The main content area is titled 'MOR' and features a 'Seasons' section with a 'Create a season' button and a 'View' dropdown set to 'Current seasons'. Below this, there are four season cards: 'French Training Class' (Active, 3 Registrations, \$909.00), 'CFR SEASON' (Active, 24 Registrations, \$18,236.00), 'Dance Dance Club' (Active, 3 Registrations, \$390.00), and 'AlaTestSeason' (Draft, 3 Registrations, \$51.00). A 'Quick Links' section at the bottom left includes a 'Link to attendance portal' with a description and a URL. On the right side, there is an 'Actions' sidebar with links for 'Register someone', 'Email registrants', 'Update account information', and 'Submit a feature request'. A red box highlights the 'Next payment from ACTIVE' section, which displays a payment schedule: a payment of (\$100.00) (so far) for the period 08/01/2018 - 08/15/2018, followed by a payment of \$905.30 for the period 07/16/2018 - 07/31/2018. Below this, there are links for 'Payment schedule' and 'View ACTIVE account statement', along with the text 'Last updated: 08/07/2018 6:05 PM'.

Camp and Class Manager Release Notes

Financial summary:



Under the AUI > Finance tab > Last payment from ACTIVE section, the remittance amount is now calculated with chargebacks counted as refunds.

Camp and Class Manager Release Notes

Order details page:

On the order detail page (AUI > **People** tab > a person > **Order history** tab > an order):

- In the **View transactions** column, chargeback transactions are now labeled as “Customer Chargeback”.
- In the **Refunds** column, the negative refund amount is displayed in red brackets.

Order #C-5B8T7RNBP27 View other orders

[View customer](#) [Resend email](#) [Apply discount](#)

Balance **\$100.00** [Make a payment](#)
Remaining balance \$100.00 Please pay immediately

Current state of this order

	Item	Total	Amount paid	Balance
Actions	Price	\$100.00	(\$0.00)	\$100.00
	Tuition			
	Price - \$100.00		(\$0.00)	\$100.00
	Total	\$100.00	(\$0.00)	\$100.00

Transaction history for this order

View transactions	Date/time	Payments	Refunds	Entered by
Payment - Sale View transactions	11/28/2018 2:02 PM	\$100.00	Camps User
Customer Chargeback View transactions	11/29/2018 11:21 AM	(\$100.00)	Camps User

Chargeback information is displayed under the **View transactions** link > **Refund details** section:

Order C-5B8T7RNBP27: Order history

[Return to order](#)

11/29/2018 11:21 AM Entered by Camps User

[Previous transaction](#)

Refund details

\$100.00 was refunded to Test Chargeback.

Refunded to VISA ****1881

Membership homepage:

Under the AUI > **Membership** tab, the total **Refunds** amount is now calculated with chargebacks counted as refunds.

Camp and Class Manager Release Notes

Membership

View: All packages | Time period: 11/14/2018 to 12/14/2018 | Update

1 Current active members | **\$53,075.00** Total lifetime revenue

11/14/2018 - 12/14/2018

1 Start date active members | 1 End date active members | **\$2,700.00** Payments

21 Renewals | 3 New members

2 Expirations | 1 Cancellations

\$400.00 Refunds

Actions:

- Manage membership setup
- Member roster report
- Membership activity report
- Membership summary report

Membership summary report:

In the AUI > **Membership** tab > **Membership summary report**, whether grouped by *Package*, or by *Package and option*, the amounts displayed in the **Refunds** column are now calculated with chargebacks counted as refunds.

Membership

Membership > Membership summary report

Membership summary report | Share | Export | Package

Time period: 11/14/2018 to 12/14/2018 | Update | Group by: Package | Showing 1 of 1

Package	Members at start	New members	Cancellations	Renewals	Expirations	Members at end	Payments	Refunds
new pack	1	3	1	21	2	1	\$2,700.00	\$400.00
	1	3	1	21	2	1	\$2,700.00	\$400.00

Membership

Membership > Membership summary report

Membership summary report Share Export

Time period to Update Group by Showing 2 of 2

Package	Option	Members at start	New members	Cancellations	Renewals	Expirations	Members at end	Payments	Refunds
new pack	new option	0	2	0	1	1	1	\$600.00	\$200.00
new pack	one day opt...	1	1	1	20	1	0	\$2,100.00	\$200.00
		1	3	1	21	2	1	\$2,700.00	\$400.00

ACTIVE account statement report:

Under the AUI > Finance tab > Reports tab > ACTIVE account statement report > Detailed Report section > Other tab, chargeback transactions are now labeled as “Chargeback”.

ACTIVE account statement

Home > Finance > Reports > ACTIVE account statement

Summary Run report Share Export

Statement time period Multiple pay periods Update Master financial report

Statement time period **December 1 - 15, 2018**

For season

Credit card activity

Credit card payments	\$1,400.00
Credit card refunds	(\$50.00)
Credit card processing fees	\$0.00

Registration activity

Registration fees paid by organization	\$0.00
Registration fees paid by customer	\$0.00

Other

Fee adjustments	\$0.00
Miscellaneous adjustments	\$0.00
Fees for services	\$0.00
Payment received	\$0.00
Chargebacks	(\$700.00)
Subscription fee	\$0.00

Total amount **\$650.00**

Detailed Report

Date	Reason	Description	Amount
12/06/2018	Chargeback	testss222	(\$200.00)
12/06/2018	Chargeback	testss222	(\$300.00)
12/03/2018	Chargeback	Does Not Recognize	(\$200.00)

Session summary report and Session type summary report:

In the AUI > Finance tab > Reports tab > ACTIVE account statement > Run report button > Session summary report or Session type summary report > Refunds processed through ACTIVE column, the negative amounts of chargeback transactions are displayed in brackets.

Purchases	Cancelled purchase	Discounts	Cancelled discount	Payments processed through ACTIVE	Refunds processed through ACTIVE
\$0.00	\$0.00	\$0.00	\$0.00	\$400.00	(\$200.00)
\$1,000.00	\$0.00	\$0.00	\$0.00	\$1,000.00	(\$500.00)
\$0.00	(\$254.00)	\$0.00	\$0.00	\$0.00	(\$50.00)
\$1,000.00	(\$254.00)	\$0.00	\$0.00	\$1,400.00	(\$750.00)

Purchases	Cancelled purchase	Discounts	Cancelled discount	Payments processed through ACTIVE	Refunds processed through ACTIVE
\$1,000.00	(\$254.00)	\$0.00	\$0.00	\$1,400.00	(\$750.00)
\$1,000.00	(\$254.00)	\$0.00	\$0.00	\$1,400.00	(\$750.00)

Allocation report:

In the AUI > Finance tab > Reports tab > ACTIVE account statement > Run report button > Allocation report > Allocation Type column, chargeback transactions are now labeled as "Refund Allocation", and the negative amounts are displayed in brackets.

Transaction Date	Payment ID	Refund Payment	Payment Type	Payment Method	Allocation Type	Amount	Item Name
12/03/2018 2:09:27	289254002		CREDIT_CARD	Visa	Initial Allocation	\$200.00	Price
12/03/2018 2:51:57	289254002	289277301	CREDIT_CARD	Visa	Refund Allocation	(\$200.00)	Price
12/03/2018 6:11:35	289263102		CREDIT_CARD	Visa	Initial Allocation	\$200.00	Price
12/05/2018 6:09:03	20000000000149100		CREDIT_CARD	Visa	Initial Allocation	\$500.00	Price
12/06/2018 5:09:45	20000000000179200		CREDIT_CARD	Visa	Initial Allocation	\$200.00	Price
12/06/2018 5:11:45	20000000000189100		CREDIT_CARD	Visa	Initial Allocation	\$300.00	Price
12/06/2018 5:16:15	20000000000189100	20000000000189300	CREDIT_CARD	Visa	Refund Allocation	(\$300.00)	Price
12/06/2018 5:16:16	20000000000179200	20000000000189400	CREDIT_CARD	Visa	Refund Allocation	(\$200.00)	Price
12/06/2018 6:42:16	283946002		CREDIT_CARD	Visa	Transfer Out	(\$10.00)	Monday
12/06/2018 6:42:16	284499902		CREDIT_CARD	Discover	Transfer Out	(\$10.00)	10
12/06/2018 6:42:16	284499902		CREDIT_CARD	Discover	Transfer In	\$10.00	Monday
12/06/2018 6:42:16	284343902		CREDIT_CARD	Visa	Transfer In	\$10.00	DECLINED

Master financial report:

In the AUI > Finance tab > Reports tab > ACTIVE account statement > Master financial report > transaction_type column, chargeback transactions are now labeled as "ALLOCATION – REFUND TO CUSTOMER", and the amounts are displayed as negative numbers.

Camp and Class Manager Release Notes

ACTIVE Network, LLC

©2016 ACTIVE Network, LLC, and/or its affiliates and licensors. All rights reserved. No part of this publication may be reproduced, transmitted, transcribed, stored in a retrieval system, or translated into any computer language, in any form or by any means, electronic, mechanical, magnetic, optical, chemical, manual, or otherwise, without prior written permission. You have limited permission to make hard copy or other reproductions of any machine-readable documentation for your own use, provided that each such reproduction shall carry this copyright notice. No other rights under copyright are granted without prior written permission. The document is not intended for production and is furnished "as is" without warranty of any kind. All warranties on this document are hereby disclaimed including the warranties of merchantability and fitness for a particular purpose.

About ACTIVE Network, LLC

ACTIVE Network, LLC is a technology and media company that helps millions of people find and register for things to do and helps organizations increase participation in their activities and events.

For more information about ACTIVE Network, LLC products and services, please visit [ACTIVEnetwork.com](http://activenetwork.com).

ACTIVE Network, LLC
717 North Harwood Street
Suite 2500
Dallas, TX 75201