



Camp & Class Manager 12.11 Release Notes

Release Date	Tuesday, August 23 rd , 2022
Release Overview	<p>Display 12-hour format session times in emails</p> <p>Send reminder emails on a scheduled time</p> <p>Cart abandonment e-mail report: display dates in the agency time zone</p> <p>Waitlist automation report: new columns</p> <p>Search for a consumer by order number</p>
Market/Strategic Goals	Product milestones and usability enhancements
Target Customers	Lite and Plus Customers

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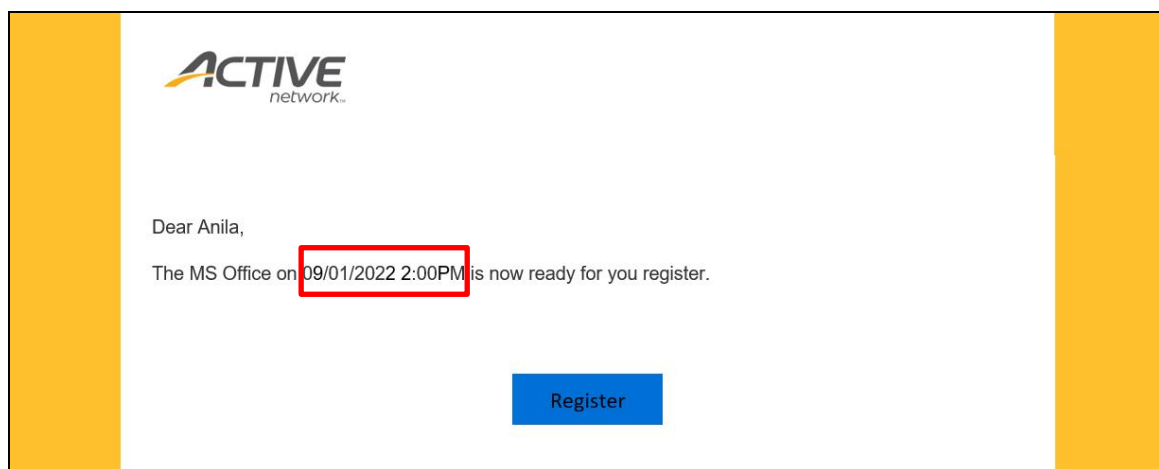
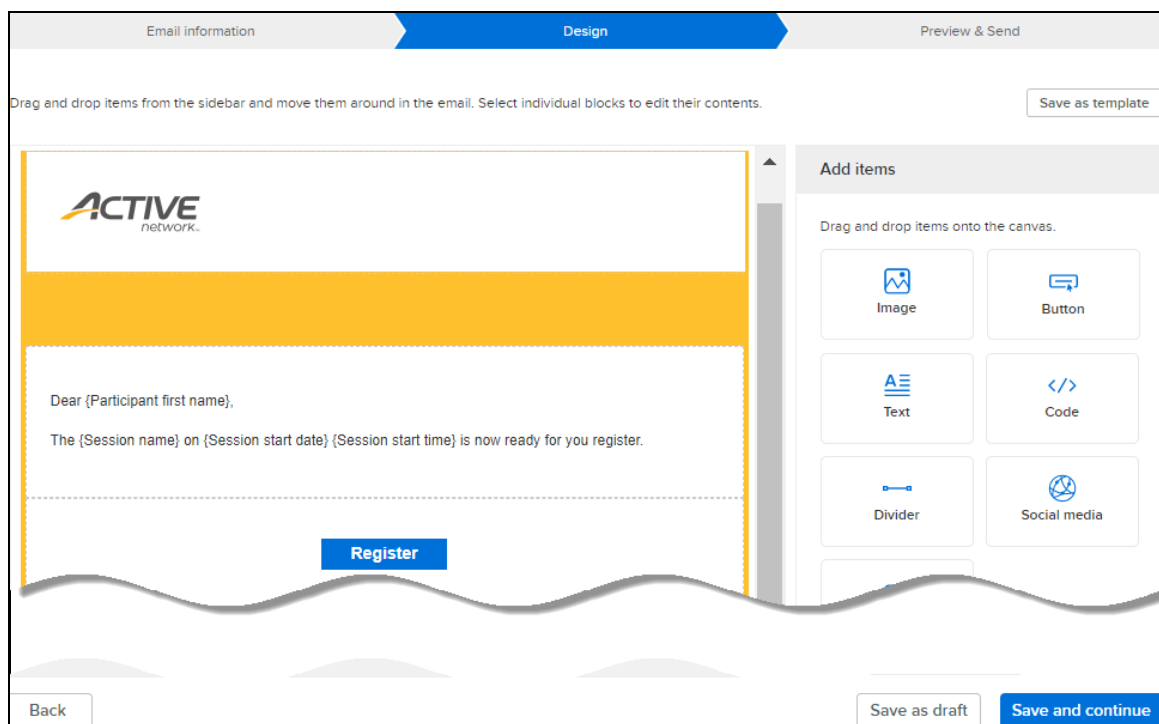
New features

Display 12-hour format session times in emails

Session start and end times are now displayed in the 12-hour time format in the agency's time zone:

- When organizations configure emails in the:
 - **Emails** tab
 - Season **Setup** page > **Confirmation email** step > **Confirmation email** and **Reminder email** sections
 - **People** tab > a segment > **Email segment**
- In emails sent to consumers

Example:



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Send reminder emails on a scheduled time

Previously, scheduled reminder emails were sent out only at midnight on the scheduled date.

Now, scheduled reminder emails can be sent out on a specified date and time in **Emails > Reminder emails > New reminder email > Create reminder email > Create a reminder email/Select an existing template > Delivery schedule**:

The screenshot shows the 'Create reminder email' form. The 'Delivery schedule' field is highlighted with a red box, showing '10:00 am' of the selected timezone 'US/Pacific'. The form includes fields for Subject, From, Delivery schedule, Select seasons, and Select sessions. The 'Delivery schedule' field is set to 'Send to all recipients at 10:00 am of the selected timezone US/Pacific'. The 'Select sessions' field is set to 'All sessions'.

Cart abandonment e-mail report: display dates in the agency time zone

For agencies which have enabled **Cart abandonment data collection** to store information about consumers who have abandoned their purchases, agencies are able to follow-up with an email or discount opportunity.

Now, when agency users view records of incomplete registrations, the season's **Reports** tab > **Cart abandonment e-mail report** > **Record date** and **Registration date** are in the agency time zone:

The screenshot shows the 'Reports' tab in the system. The 'Cart abandonment e-mail report' is highlighted with a red box. The report shows records of all incomplete registrations in the last 90 days. The 'Daily Attendance Report' is also visible below it.

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Record date	Email	Session	Registered	Reminder e-mail S	Registration date
07/20/2022 11:21 PM		MS Office	NO	YES	
07/20/2022 11:21 PM		Winter Sessions	NO	YES	
07/19/2022 11:14 PM		MS Office	NO	YES	
07/19/2022 11:14 PM		Winter Sessions	NO	YES	
06/18/2022 1:23 AM		Winter Sessions	NO	YES	
06/18/2022 12:26 AM		Winter Sessions	NO	YES	
06/16/2022 2:03 AM		MS Office	NO	YES	
06/15/2022 8:33 PM		Winter Sessions	NO	YES	
05/31/2022 11:50 PM		MS Office	NO	YES	
05/31/2022 11:50 PM		Winter Sessions	NO	YES	
05/31/2022 8:19 PM		MS Office	NO	YES	
05/31/2022 8:19 PM		Winter Sessions	NO	YES	
05/26/2022 1:10 AM		MS Office	NO	YES	
05/26/2022 1:10 AM		Winter Sessions	NO	YES	
05/12/2022 3:18 AM		MS Office	NO	YES	

Note: To enable **Cart abandonment data collection**, please contact the ACTIVE Network support team.

Waitlist automation report: new columns

New **Invited on** and **Accepted/declined/expired date** columns have been added to the waitlist automation report in the season home page > **Waitlist > Export report**:

Dashboard

Sessions

Coupons

Reports

Group assignments

Waitlist

Waitlist

Export report

Search

Session

session1

Edit

Tuition

All tuitions

Showing 5 of 5

Order number	Registration date	Participant	Date of birth	Primary parent	Waitlist ranking	Prioritization
▼ Waitlist - session1 - Price1 (4)						
C-76X5-8V	08/10/2022 1:23 AM				1	↕
C-76X5-QH	08/10/2022 1:23 AM				2	↕
C-76X5-I55	08/10/2022 1:23 AM				3	↕
C-76X5-MT	08/10/2022 1:23 AM				4	↕
▼ Waitlist - session1 - Price2 (1)						
C-76X-3H	08/10/2022 2:10 AM				5	↕

* Waitlist Ranking indicates the order in which participants registered for the waitlist within the Session. [Learn more](#)

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Waitlist - session1 - Price1							
Order number	Registration date	Participant	Date of birth	Primary parent	Offer status	Invited on	Accepted/declined
C-76X5-1	08/09/2022 12:05 AM				Expired	08/09/2022 12:41 AM	08/10/2022 12:41 AM
C-76X5-IV	08/09/2022 12:05 AM				Expired	08/09/2022 12:56 AM	08/10/2022 12:56 AM
C-76X5-H	08/09/2022 12:05 AM				Declined	08/09/2022 12:59 AM	08/09/2022 1:57 AM
C-76X5-X4	08/09/2022 12:05 AM				Accepted	08/09/2022 1:57 AM	08/09/2022 2:04 AM
C-76X5-V	08/09/2022 12:05 AM				Invited	08/10/2022 12:41 AM	
C-76X5-V	08/10/2022 1:23 AM				Not invited		
C-76X5-H	08/10/2022 1:23 AM				Not invited		
C-76X5-S	08/10/2022 1:23 AM				Not invited		
C-76X5-T	08/10/2022 1:23 AM				Not invited		
Count: 9							
Waitlist - session1 - Price2							
Order number	Registration date	Participant	Date of birth	Primary parent	Offer status	Invited on	Accepted/declined
C-76X5-H	08/10/2022 2:10 AM				Not invited		
Count: 1							

Search for a consumer by order number

In the **People** tab, agency users can now search for a consumer by order number (the order number must start with C- or #C-):

Camp and Class Manager Release Notes

Home

People

Finance

Email

Membership

Add-ons

Manage your private lessons with the all-new ACTIVE Reserve! [Click here to learn more.](#)

People

All people 276

Parents 68

Registrants 225

Segments

All segments

2018 frequent registrants

Female registrants age < 18

Yes or No?

All people

Link accounts ? ☐

C-76X5S5BC249

Name	Age today	Phone number	Email address	Parent/guardian	Linked accounts
Doe, Jane					