Camp & Class Manager 12.11 Release Notes

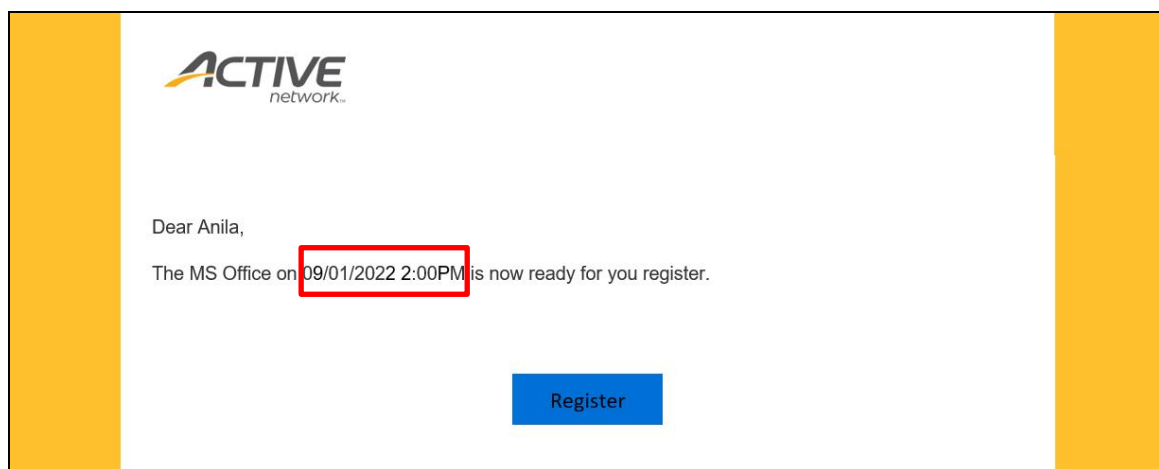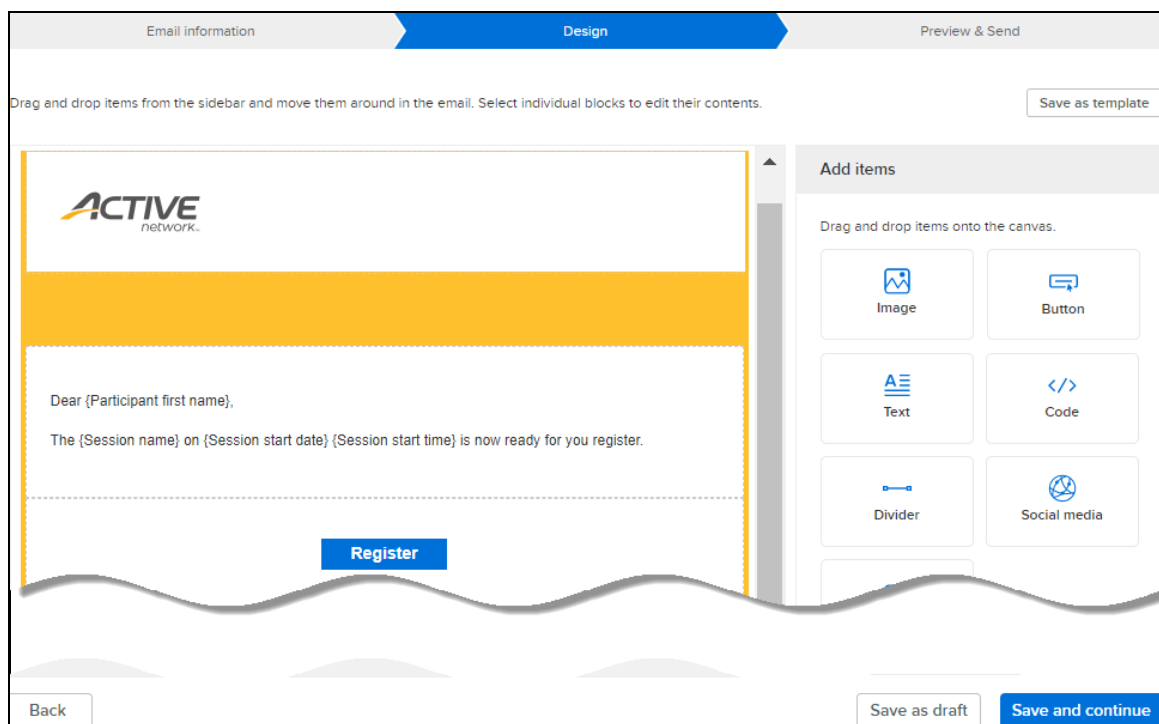|	
Release Date	Tuesday, August 23rd, 2022
Release Overview	Display 12-hour format session times in emails
	Send reminder emails on a scheduled time
	Cart abandonment e-mail report: display dates in the agency time zone
	Waitlist automation report: new columns
	Search for a consumer by order number
Market/Strategic Goals	Product milestones and usability enhancements
Target Customers	Lite and Plus Customers

Contents

New features

Display 12-hour format session times in emails

Session start and end times are now displayed in the 12-hour time format in the agency's time zone:

- When organizations configure emails in the:
  - **Emails** tab
  - Season **Setup** page > **Confirmation email** step > **Confirmation email** and **Reminder email** sections
  - **People** tab > a segment > **Email segment**
- In emails sent to consumers

Example:

Send reminder emails on a scheduled time

Previously, scheduled reminder emails were sent out only at midnight on the scheduled date.

Now, scheduled reminder emails can be sent out on a specified date and time in **Emails** > **Reminder emails** > **New reminder email** > **Create reminder email** > **Create a reminder email/Select an existing template** > **Delivery schedule**:

Cart abandonment e-mail report: display dates in the agency time zone

For agencies which have enabled **Cart abandonment data collection** to store information about consumers who have abandoned their purchases, agencies are able to follow-up with an email or discount opportunity.

Now, when agency users view records of incomplete registrations, the season's **Reports** tab > **Cart abandonment e-mail report** > **Record date** and **Registration date** are in the agency time zone:

Record date	Email	Session	Registered	Reminder e-mail S	Registration date
07/20/2022 11:21 PM		MS Office	NO	YES	
07/20/2022 11:21 PM		Winter Sessions	NO	YES	
07/19/2022 11:14 PM		MS Office	NO	YES	
07/19/2022 11:14 PM		Winter Sessions	NO	YES	
06/18/2022 1:23 AM		Winter Sessions	NO	YES	
06/18/2022 12:26 AM		Winter Sessions	NO	YES	
06/16/2022 2:03 AM		MS Office	NO	YES	
06/15/2022 8:33 PM		Winter Sessions	NO	YES	
05/31/2022 11:50 PM		MS Office	NO	YES	
05/31/2022 11:50 PM		Winter Sessions	NO	YES	
05/31/2022 8:19 PM		MS Office	NO	YES	
05/31/2022 8:19 PM		Winter Sessions	NO	YES	
05/26/2022 1:10 AM		MS Office	NO	YES	
05/26/2022 1:10 AM		Winter Sessions	NO	YES	
05/12/2022 3:18 AM		MS Office	NO	YES	

Note: To enable **Cart abandonment data collection**, please contact the ACTIVE Network support team.

Waitlist automation report: new columns

New **Invited on** and **Accepted/declined/expired date** columns have been added to the waitlist automation report in the season home page > **Waitlist** > **Export report**:

Search for a consumer by order number

In the **People** tab, agency users can now search for a consumer by order number (the order number must start with C- or #C-):

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