



Camp & Class Manager 10.14 Release Notes

Release Date	Tuesday, November 10 th , 2020
Release Overview	<p>Refunding orders with chargebacks</p> <p>API enhancement: Filter person details and custom-question answers by last update date</p> <p>API enhancement: Filter registrations by last update date, last update type and merchandise variants</p>
Market/Strategic Goals	Product milestones and usability enhancements
Target Customers	Lite and Plus Customers

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Refunding orders with pending chargebacks

Registration or membership orders with a pending credit card chargeback are now flagged with a **This order has a pending chargeback** message:

The screenshot shows the 'Camp & Class Manager' interface. At the top, there's a navigation bar with 'Home', 'People', 'Finance', 'Email', and 'Add-ons'. Below this, a message says 'Need guidance on navigating COVID-19? Click here'. The main content area is titled 'Order #C-76X5KMRQX55' with a sub-header 'C-76X5KMRQX55 | Created:11/02/2020 | Balance: \$0.00'. A red box highlights a yellow message: 'This order has a pending chargeback.' Below this, there are buttons for 'View customer', 'Resend email', and 'Apply discount'. A 'Balance' section shows '\$0.00' and a 'Paid in full' button. The 'Current state of this order' section contains a table with columns: Item, Total, Amount paid, and Balance. The table lists two sessions: 'SessionA1 - TuitionA01' and 'SessionB1 - TuitionA02'. Each session has a 'Tuition' row showing the amount paid and the balance. The 'Transaction history for this order' section is at the bottom, with tabs for 'View transactions', 'Date/time', 'Payments', 'Refunds', and 'Entered by'.

Item	Total	Amount paid	Balance
SessionA1 - TuitionA01 09/27/2017 - 12/20/2041 Kirkland Multiple Test Tuition TuitionA01 - \$100.00	\$100.00	(\$100.00)	\$0.00
SessionB1 - TuitionA02 09/27/2017 - 12/20/2041 Kirkland Multiple Test Tuition TuitionA02 - \$70.00	\$70.00	(\$70.00)	\$0.00
Total	\$170.00	(\$170.00)	\$0.00

For an order with a pending chargeback, in the following workflows:

- **Apply discount** dropdown >
 - **Apply a coupon**
 - **Add other discount**
- **Actions** dropdown >
 - **Edit purchases**
 - **Transfer**
 - **Add other discount**
 - **Cancel**
- **View transactions** link > **Adjust payment** button

if:

- an agency user attempts to issue a refund, then the user is directed to contact ACTIVE Support to process the refund:

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The screenshot shows the 'Order C-76X5KMP3JJG: Pending changes' page. A modal dialog titled 'Unable to process refund' is displayed, stating: 'This order has a pending chargeback. If you want to refund this order, then please contact ACTIVE Support.' The background shows an 'Order summary' table with items like 'Canceled registration: SessionA1 - TuitionA01' and 'Tuition [Canceled] SessionA1 - TuitionA01 - (\$100.00)'. The 'Updated order balance' is shown as (\$70.00). At the bottom, there are 'Back', 'Cancel', and 'Submit' buttons.

Items	Subtotal
Canceled registration: SessionA1 - TuitionA01 09/27/2017 - 12/20/2041 Kirkland FNNXuDQdK LNOzoAgHZ Tuition [Canceled] SessionA1 - TuitionA01 - (\$100.00) Cancellation fee	
Updated order balance	(\$70.00)

☐ Reallocate credit to be held in the family's credit balance. ?

Credit to be refunded

These changes result in a credit on this order. This credit will be refunded to:

VISA ending in 4113 \$70.00

Back Cancel Submit

- an ACTIVE admin user attempts to issue a refund, then the user is requested to confirm the refund:

The screenshot shows the 'Order C-76X5KMRR3MV: Order history' page. A modal dialog titled 'Confirm refund' is displayed, asking: 'This order has a pending chargeback. Are you sure you want to refund this order?'. The background shows an 'Order history' table with items like 'SessionA1 - TuitionA01' and 'TuitionA01 - (\$100.00)'. The 'Total' is shown as \$100.00. At the bottom, there are 'Back', 'Cancel', and 'Refund' buttons.

Items	Subtotal
SessionA1 - TuitionA01 09/27/2017 - 12/20/2041 Kirkland FNNXuDQdK LNOzoAgHZ TuitionA01 - (\$100.00)	\$100.00
Total	\$100.00

Payment details [Adjust payment](#)

\$100.00 payment has been accepted.

Payment from AMEX ***0576

Back Cancel Refund

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API Enhancements

Filter person details and custom-question answers by last update date

The following new versions of existing API methods now include an optional **lastUpdateDate** request parameter to filter the response to include only data that was updated on or after the **lastUpdateDate**:

- <https://awapi.active.com/rest/camps-person-detail-info-v2>
- <https://awapi.active.com/rest/camps-person-answer-info-v2>

The responses to the above API methods now also include the corresponding **lastUpdateDate** of the returned data.

For more information, please refer to the API user guide: [Integrating with Camp and Class Manager 3.11.pdf](#).

Filter registrations by last update date, last update type and merchandise variants

The new <https://awapi.active.com/rest/camps-registration-info-v5> API method request now accepts:

- an optional **RegUpdateDate** to filter the response to include only registrations that were updated on or after the **RegUpdateDate**.
- an optional **RegUpdateType** array to filter the response to include only registrations that are a sale or cancelled.
- an optional **MerchandiseUpdateDate** to filter the response to include only merchandise orders that were updated on or after the **MerchandiseUpdateDate**.
- an optional **MerchandiseUpdateType** array to filter the response to include only merchandise orders that are a sale, cancelled or an additional purchase.
- an optional **SessionOptionUpdateDate** to filter the response to include only session option orders that were updated on or after the **SessionOptionUpdateDate**.
- an optional **SessionOptionUpdateType** array to filter the response to include only session option orders that are a sale, cancelled or an additional purchase.
- an optional **merchandiseItemId** array which can be specified to filter the response to include only merchandise variant purchases with the specified **merchandiseItemIds** (leaving the **merchandiseItemId** request parameter empty returns all merchandise variants).

The response now includes the corresponding:

- **updateDate** and **updateType** of the returned registrations, merchandise items and session options.
- **merchandiseItemIds** of the returned merchandise variants.

For more information, please refer to the API user guide: [Integrating with Camp and Class Manager 3.11.pdf](#).