

Release Date

November 2, 2023

# Contents

ACTIVE Captivate Instructor iOS and Consumer iOS/Android apps: Chats	3
ACTIVE Captivate Instructor Android app: Notifications	11
ACTIVE Captivate Consumer iOS app: Display tuitions	14

## ACTIVE Captivate Instructor iOS and Consumer iOS/Android apps: Chats

In the ACTIVE Captivate Instructor iOS app, instructors can now chat with groups of consumers belonging to their activities via the ACTIVE Captivate Consumer app by tapping the **Messages** icon > **Chats** tab.

- Activity chat groups are automatically created 7 days before the start of the activity with all instructors and participants (or parents) added to the chat group.
- Activity chat groups (and chat contents) are automatically deleted 180 days after the final activity date.

#### Note:

- To enable the chat feature for your organization, please contact your account manager.
- The existing **Notifications** feature has been moved to the **Messages** icon > **Notifications** tab.



In the ACTIVE Captivate Instructor app, on the **Messages** icon > **Chats** tab, instructors can:

• Mute (only receive push notifications which are **@** the instructor) or unmute a chat by swiping the chat to the left and then tapping the **S** or **O** icon:





- Open an activity's group chat by tapping the chat.
  - On the first attempt to send a chat message, instructors must acknowledge acceptance of the **Privacy Notice** and the organization's privacy policy.

on for test chatroom 4 3 participants Fri, 13 Oct, 3:25 PM	99 <del>1</del>		÷	Ses	s <b>ion 1 for not</b> i 3 participani	fication:
	110-4					
Driverou Mohioo	Hu					What can
the chat functionality within the nsent to ALKcampsCT_Name Pri cy. Use of the chat feature to ser ges is voluntary and you may sti	e App. Ivacy. nd II use				Monday 1:46	Р
without sending any messages. • to send any messages through feature, please be aware that yo ges will be visible to all participan	If you m In the our TE Ints in		F	l change	d my nicknam Monday 2:19	e PM
at space, including instructors of ees. Do not include any persona tive information in your messag	and Il or Jes.				Th	ne netwo rong. 2
or inappropriate information m	nay be				Monday 2:57	PM
ted or rejected. All chat spaces	will				The netwo	ork seem
ill chats will be deleted after the days.	180				Yesterday, 1:28	PM
ancel OK						
	Bend		Ту	pe messa	ge here	

**Note**: The URL for the organization's privacy policy can be configured by the organization in the ACTIVE Captivate Portal > **General** > **Branding** > **App information** > **Privacy Policy URL** field:

🔺 Captivate			Edit app informa	tion	Cancel	ОК
<ul> <li>Front desk</li> <li>Customer management</li> <li>Activity setup</li> </ul>	•	Branding	App name*	APP name Maximum 30 characters, recomm	nended 12 charact	ers or less.
Challenges	•	App information 🧪	Description*	description		
Self check in/out	•	App name APP name				
branding		<b>Description</b> description		This description of the app will b app store.	e displayed to con	øsumers in the
	< 4	Privacy policy URL https://www.myorg.com/privacy	Privacy policy URL	https://www.myorg.com/privac	y	

- Send a message to the chat by tapping and entering the message in the **Type message here...** field and then tapping the **▶** icon.
  - To target a message at a specific chat participant, enter **@** and then select the required participant (or **All** participants) from the popup list.

÷	FootBall – Explorers 6 participants William.	:
	@All Please don't forget the aw Kit,Remember this team has a strong defense.	really
William		
w Ok		
John		
Ok		
Will All	iam	>
1	is y	ou
q w	ertyui	o p
a s	d f g h j k	
쇼 z	x c v b n m	$\bigotimes$
123 😀	space	) #
		Ŷ

- View chat participants by tapping the **‡** icon.
  - Mute a chat (only receive push notifications which are **@** the instructor) by turning on the **X** Mute **chat** switch.



When instructors receive a new chat message, it appears as a push notification.

• Instructors can tap the notification to open the corresponding chat in the ACTIVE Captivate Instructor app.



In the ACTIVE Captivate Consumer iOS/Android apps, consumers can now chat with groups of instructors and consumers belonging to their activities by tapping the **Messages** icon > **Chats** tab.

- Activity chat groups are automatically created 7 days before the start of the activity with all instructors and participants (or parents) added to the chat group.
- Activity chat groups (and chat contents) are automatically deleted 180 days after the final activity date.

Note: The existing Notifications feature has been moved to the Messages icon > Notifications tab.

2	Mess	ages
C	hats	Notifications
Please be a visible by al instructors or sensitive	ware that any mes Il participants in th and enrollees. <b>Do n</b> <b>information</b> in yo	isages you send will be e chat space, including oto include any personal ur messages.
session @ME van 文 Xian O	<b>for test chatro essa</b> : @Vanesso ffice	oom 4 a_Qaone @X1 99+
session vanessa: Vian O	<b>for test chatro</b> W ffice	00m 5 42
Advance @ME Van Vestme	ed LEGO lessa_Qaone: H linster Arena	99+
session August: S Vian O	for test chatro	pom 2 🔹
Home	Register	Photos Messages

In the ACTIVE Captivate Consumer iOS/Android apps, on the **Messages** icon > **Chats** tab, consumers can:

• Mute (only receive push notifications which are @ the instructor) or unmute a chat by swiping the chat to the left and then tapping the S or O icon:



- Open an activity's group chat by tapping the chat.
  - On the first attempt to send a chat message, consumers must acknowledge acceptance of the **Privacy Notice** and the organization's privacy policy (the URL for the organization's privacy policy can be

configured by the organization in the ACTIVE Captivate Portal > **General** > **Branding** > **App information** >  $\checkmark$  icon > **Privacy Policy URL** field).



- Send a message to the chat by tapping and entering the message in the **Type message here...** field and then tapping the **>** icon.
  - To target a message at a specific chat participant, enter **@** and then select the required participant from the popup list.



- View chat participants by tapping the icon:
  - Mute a chat (only receive push notifications which are @ the consumer) by turning on the **X** Mute chat switch.



Change their alias in the chat by tapping their username > 
 *icon*, entering their alias and then tapping the Save button:

Foo	tBall · Inced LE Set y	- Exp	lore ali	rs as i	n th	e g	roup	
	Alina							
	С	ance	I					
U U	Georg John Williar	e n						
"A	lina"							
q	w	e I	•	t J	/ ι	1	i o	р
а	s	d	f	g	h	j	k	I
仑	z	x	с	v	b	n	m	$\bigotimes$
123				space			ret	turn
								Ŷ

When consumers receive a new chat message, it appears as a push notification.

• Consumers can tap the notification to open the corresponding chat in the ACTIVE Captivate Consumer app.



## **ACTIVE Captivate Instructor Android app: Notifications**

Instructors can now use the ACTIVE Captivate Instructor Android app to create and send notifications to the ACTIVE Captivate Consumer app by tapping the **Notifications** > + icon and then:

N ALKcam	ıpsCT	n Notifications	Cancel Create a notification
Le Activity photos	Notifications	Drafts     Scheduled     Sent       1 item(s) in total     Item(s) in total       This is a great notification       Last modifiled date: 12/21/2022 02:01 AM	Subject Notification title 18/50
L			Message Notification message
			20/300
			> Send later
			* Recipients
			Activities > (copy) offline session 3.3.0 ×
			Registration date from 12/23/2022
		•	Registration date to 12/28/2022

- 1. Entering the notification **Subject**.
- 2. Entering the notification **Message**.
- 3. (Optional) To send the notification later, switch on Send later.
- 4. In the **Recipients** section, selecting the required **Activities** and registration date range in which participants registered.
- 5. Either:
  - Sending the notification by tapping the **Send now** or **Send later** button.
    - Notifications set to **Send later** can be viewed and edited under the **Scheduled** tab:

<b>A</b>	Notifications	Cancel	Edit notification
Scheduled 2 item(s) in t	Sent	Subject Test sched	duled notification subject
Happy ne Schedule o	w year app n: 12/10/2022 12:16 AM		35/50
Test sche Fgh Schedule o	duled notification subject n: 12/10/2022 12:11 AM	Message normanitation tall often all into of 1. subject 2. content 3, date tim	n category. t notification will shown in a new window 'sent notification contain: ! 1e sen 300/300
		> Send 1 12/09/202	later 22 23:58 >
		Recipi     Activities     copy alk	ents
	•	Copy alk Registrati	id594 session one online ×

• Notifications which have been sent are no longer editable. To view sent notifications, tap the **Sent** tab:

Notifications	Back View notification
heduled Sent	
em(s) in total	Title
est scheduled notification subject ent date: 12/08/2022 11:59 PM	Message
	① Created from APP
	© 12/07/2022 01:00 AM
Id edit in app nt date: 12/08/2022 09:13 PM	La Customers who registered in activities: (copy) offline session 3.3.0, FT Session Fib., FT Session Jan, my schedule test session, my schedule test session 10, my schedule test session 1, my schedule test session my schedule test session 2 occurring between Dec 02, 2022 - Dec 27 2022.
pp LY-6380 APP IOS - Edit scheduled @ 'dratt noti nt date: 12/08/2022 09:05 PM	
op and update from portal nt date: 12/08/2022 09:03 PM	
om app int date: 12/08/2022 02:57 AM	
ee from app nt date: 12/08/2022 02:48 AM	
vbbhbj	
ghhh	
ent date: 12/08/2022 02:10 AM	
+	
ccvvvvbbb ANC's	

- Saving the notification as a draft to edit and send later by tapping **Save**.
  - Draft notifications can be viewed and edited under the **Drafts** tab:

↑ Notifications
Drafts Scheduled Sent
1 item(s) in total
This is a great notification Last modifiled date: 12/21/2022 02:01 AM
+

**Note**: In the ACTIVE Captivate Instructor app, instructors can only view notifications created by themselves and NOT by other instructors or ACTIVE Captivate Portal staff users.

In the ACTIVE Captivate Consumer app, consumers can view notifications sent from the ACTIVE Captivate Instructor app or the ACTIVE Captivate Portal by tapping the **Messages** icon and then tapping a notification:

Tomorrow is the BIG DAY, Overnight       12/1         Registration!       12/1         Tomorrow is the BIG DAY, Overnight Registration!       12/1         10/23/2023, 8:40 PM       12/1         Seasonal Camp Registration       10/2         Opens Tomorrow!       12/1         Seasonal Camp Registration Opens Tomorrow!       10/23/2023, 8:39 PM         We Are So Missing KV Overnight Camp!       10/23/2023, 8:39 PM         Notificationtest       1         test       09/05/2023, 12:34 AM	(	Messages 🛫
Seasonal Camp Registration Opens Tomorrow! Seasonal Camp Registration Opens Tomorrow! I0/23/2023, 8:39 PM We Are So Missing KV Overnight Camp! I0/23/2023, 8:39 PM notificationtest test 09/05/2023, 12:34 AM		Tomorrow is the BIG DAY, Overnight Registration! Tomorrow is the BIG DAY, Overnight Registration! 10/23/2023, 8:40 PM
We Are So Missing KV Overnight Camp! We Are So Missing KV Overnight Camp! 10/23/2023, 8:39 PM notificationtest test 09/05/2023, 12:34 AM		Seasonal Camp Registration Opens Tomorrow! Seasonal Camp Registration Opens Tomorrow! 10/23/2023, 8:39 PM
notificationtest test 09/05/2023, 12:34 AM		We Are So Missing KV Overnight Camp! We Are So Missing KV Overnight Camp! 10/23/2023, 8:39 PM
		notificationtest test 09/05/2023, 12:34 AM
		Home Register Photos Messages

Reference: ALK-6267

## **ACTIVE Captivate Consumer iOS app: Display tuitions**

In the ACTIVE Captivate Consumer iOS app, on the session detail popup and geolocation check-in popup, consumers can now see the corresponding tuition:





