



ACTIVE Reserve Release Notes

Release Date	Tuesday, June 15 th , 2021
Release Overview	Multi-Factor Authentication (MFA) sign-in support Finance tab: Access permission enhancement
Market/Strategic Goals	Product milestones and usability enhancements
Target Customers	Lite and Plus Customers

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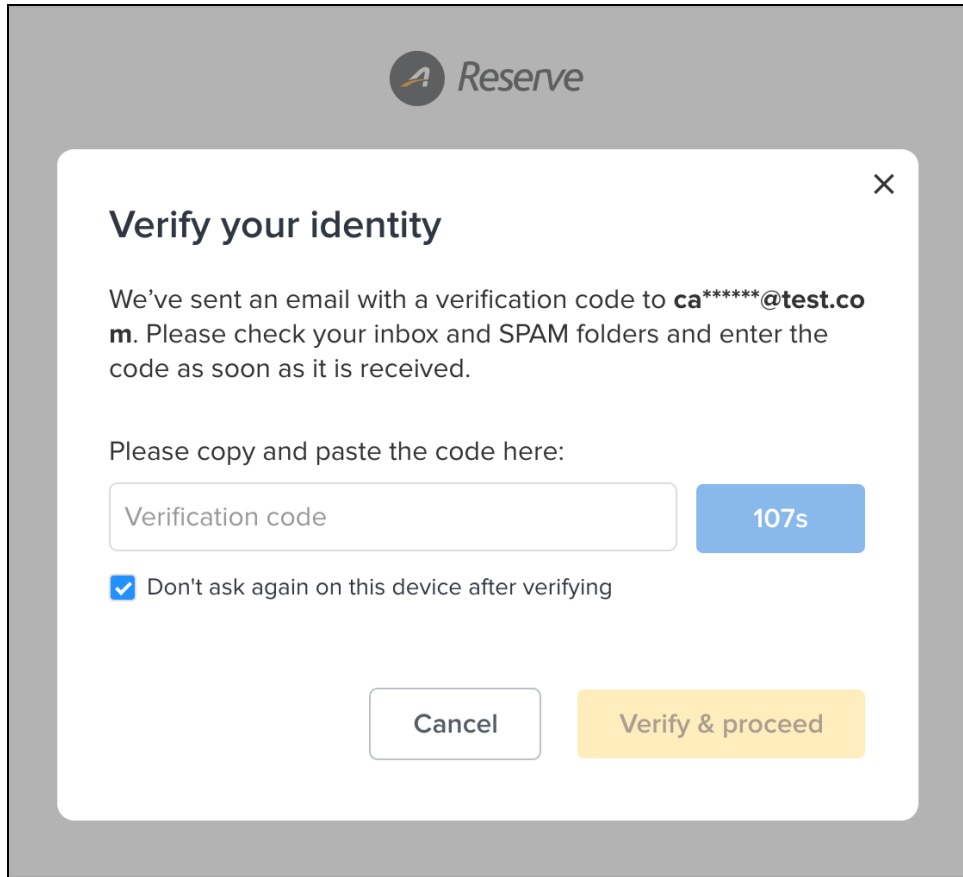
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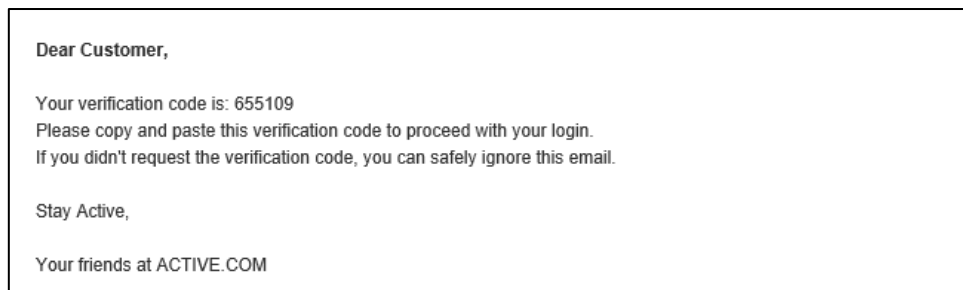
Enhancements

Multi-Factor Authentication (MFA) sign-in support

To improve security, when agency users sign into ACTIVE Reserve, they must now enter a one-time code sent to their email address:



The screenshot shows a dialog box titled "Verify your identity" with a close button (X) in the top right corner. The dialog contains the following text: "We've sent an email with a verification code to ca*****@test.com. Please check your inbox and SPAM folders and enter the code as soon as it is received." Below this is a prompt: "Please copy and paste the code here:". There is a text input field labeled "Verification code" and a blue button labeled "107s". A checkbox is checked and labeled "Don't ask again on this device after verifying". At the bottom, there are two buttons: "Cancel" and "Verify & proceed".

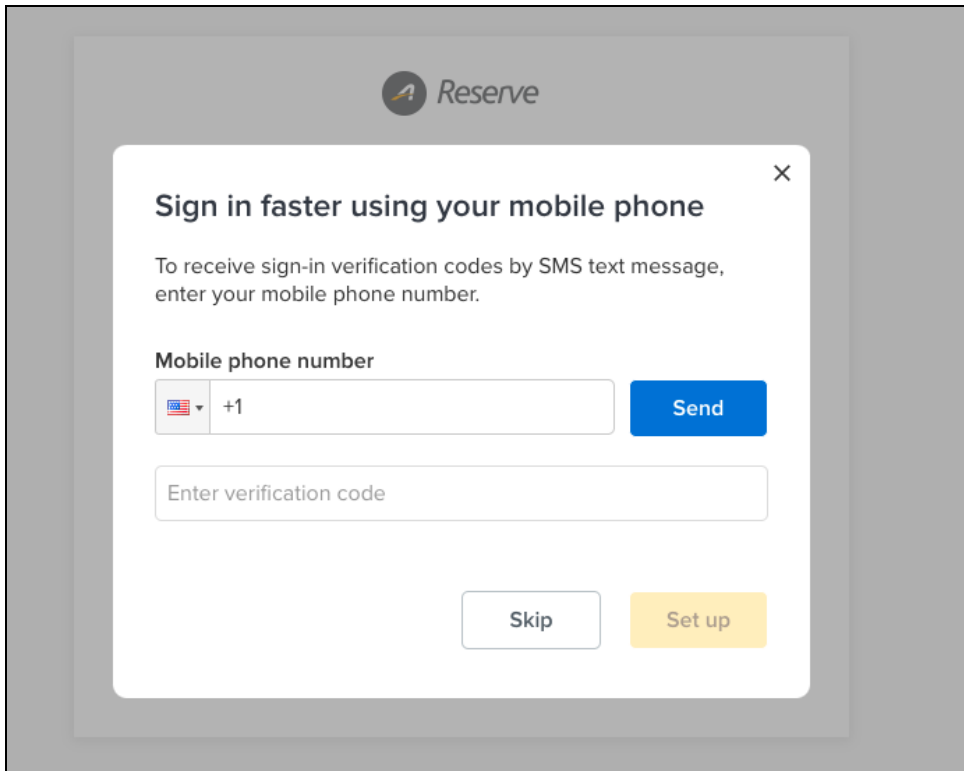


The screenshot shows an email verification message with the following content: "Dear Customer," followed by "Your verification code is: 655109". Below that is "Please copy and paste this verification code to proceed with your login." and "If you didn't request the verification code, you can safely ignore this email." The message ends with "Stay Active," and "Your friends at ACTIVE.COM".

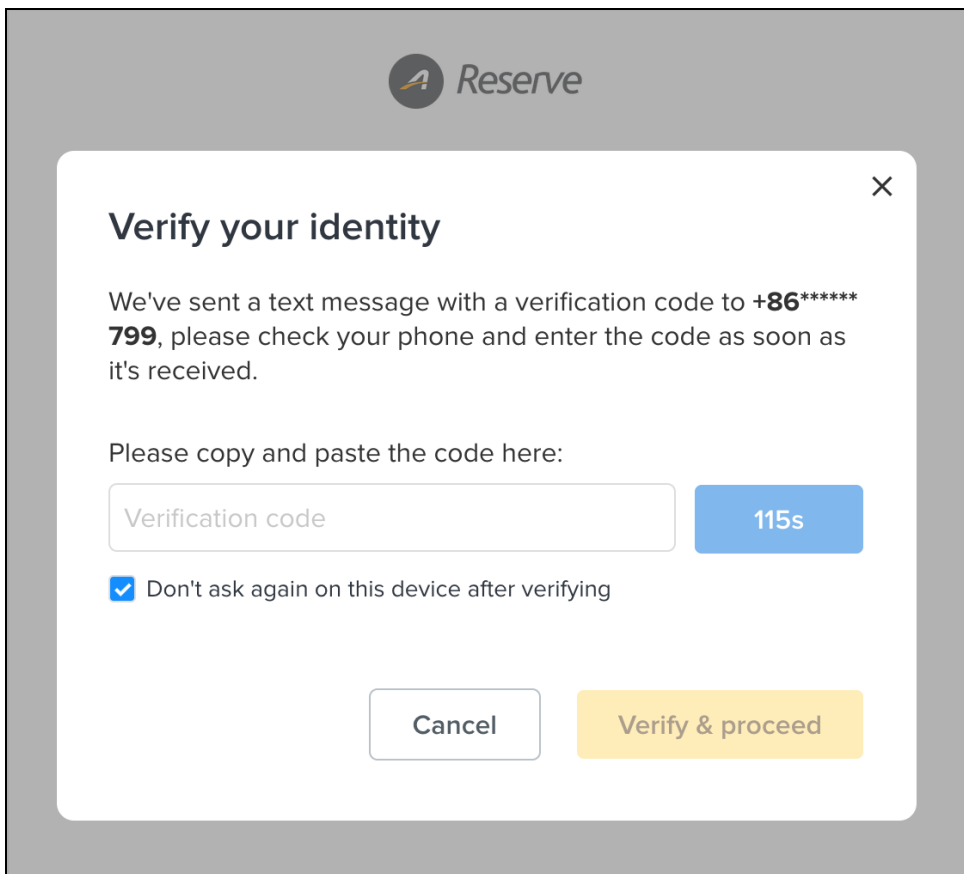
Agency users on a private computer (to which only they have access) can reduce the frequency of sign-ins (including after closing and then re-opening their browser), by selecting the **Don't ask again on this device after verifying** checkbox. Agency users on a public or shared computer must **NOT** select to **Don't ask again on this device after verifying**.

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After agency users verify their identity by email, they are offered the option to register their mobile phone number so that they can receive subsequent verification codes by SMS text message:



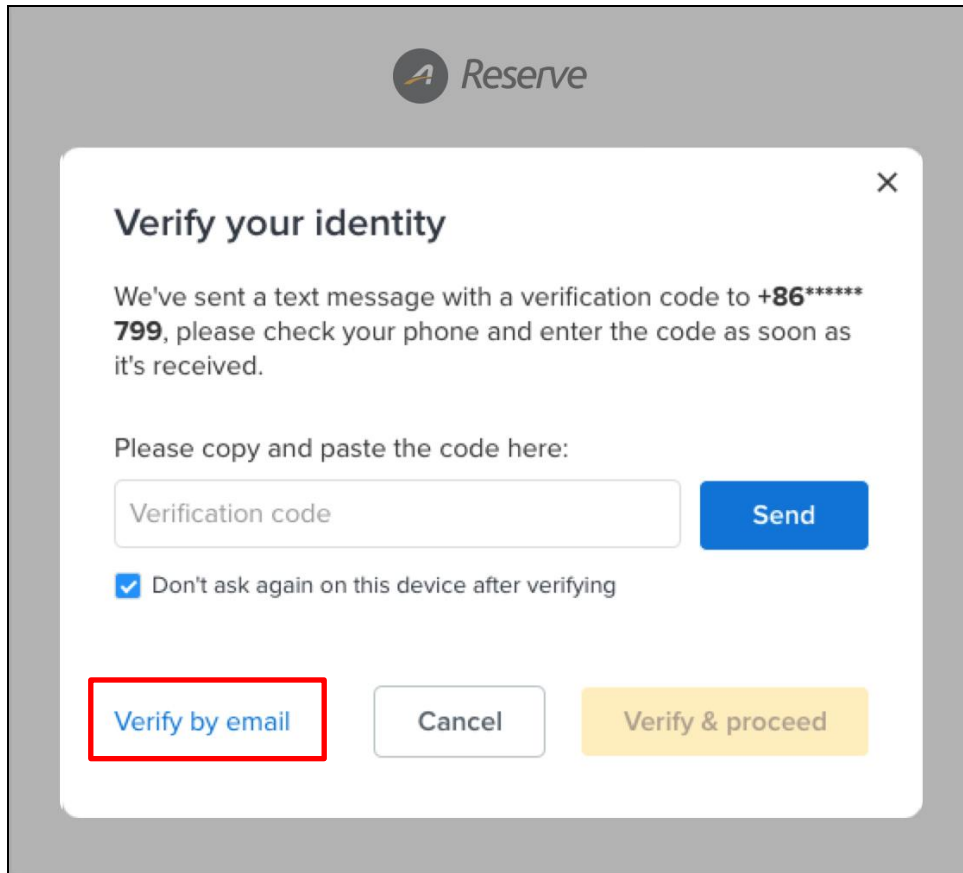
The screenshot shows a dialog box titled "Sign in faster using your mobile phone" with a close button (X) in the top right corner. Below the title, there is a sub-header "Mobile phone number" and a text input field containing a dropdown menu with a US flag and "+1". To the right of the input field is a blue "Send" button. Below the input field is another text input field labeled "Enter verification code". At the bottom of the dialog, there are two buttons: "Skip" and "Set up".



The screenshot shows a dialog box titled "Verify your identity" with a close button (X) in the top right corner. Below the title, there is a paragraph of text: "We've sent a text message with a verification code to +86*****799, please check your phone and enter the code as soon as it's received." Below this text is the instruction "Please copy and paste the code here:" followed by a text input field labeled "Verification code". To the right of the input field is a blue button labeled "115s". Below the input field, there is a checked checkbox with the text "Don't ask again on this device after verifying". At the bottom of the dialog, there are two buttons: "Cancel" and "Verify & proceed".

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After a mobile phone number is successfully verified, SMS authentication is enabled by default. Agency users can switch back to email verification by clicking the **Verify by email** link.



Verification codes sent by SMS text messages are supported for mobile phone numbers from:

United States	United Kingdom	Australia	Switzerland
Canada	Ireland	France	Taiwan
New Zealand	Singapore	Hong Kong	Norway
Italy	Germany	Mexico	Brazil
Spain	Afghanistan	South Africa	India
Malta	Netherlands	Austria	Argentina
Sweden	Bahamas	Croatia	China

Finance tab: Access permission enhancement

Agency users with the following roles can now see and open the ACTIVE Reserve module. But only ACTIVE administrators, Agency owners, Agency administrators can see and open the **Finance** tab in ACTIVE Reserve.

- ACTIVE administrators
- Agency owners
- Agency administrators
- Standard users
- Coaches/Instructors
- Limited users