



# ACTIVE Captivate for Camps and Class Manager Release Notes

---

Release Date

September 20, 2024

# ACTIVE Captivate for Camps and Class Manager (CCM) Release Notes

## Contents

ACTIVE Captivate Instructor and Consumer iOS/Android apps: private chats and custom chat groups.....	3
ACTIVE Captivate Instructor iOS/Android apps.....	3
ACTIVE Captivate Consumer iOS/Android apps .....	7

## ACTIVE Captivate Instructor and Consumer iOS/Android apps: private chats and custom chat groups

### ACTIVE Captivate Instructor iOS/Android apps

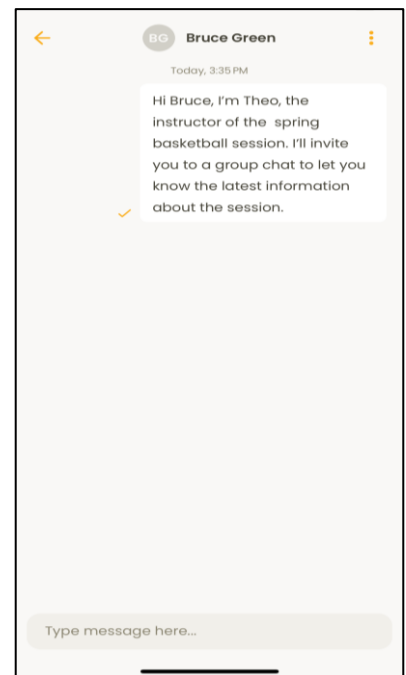
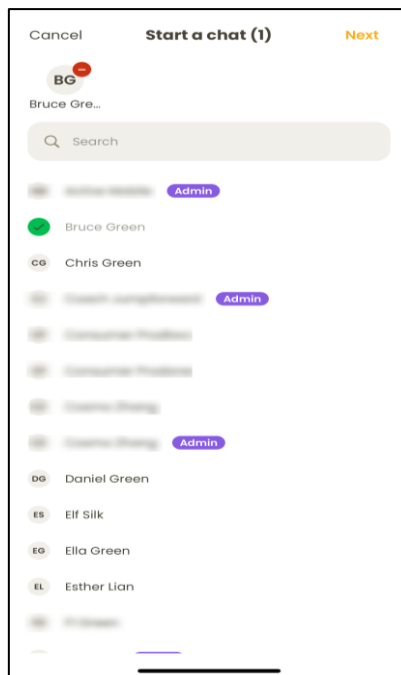
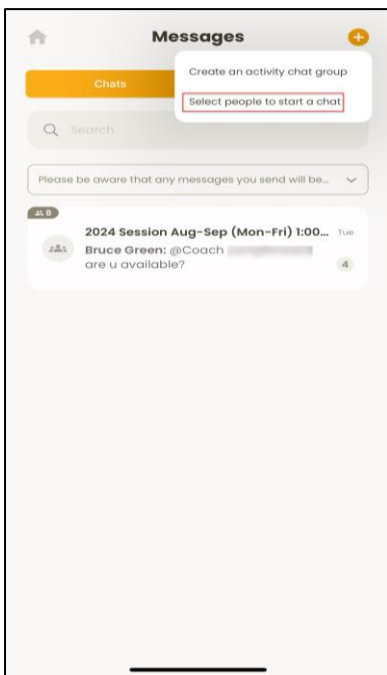
In the ACTIVE Captivate Instructors iOS/Android apps, system users with an **Account Owner, Administrator, Standard, Coach/Instructor** role can now create a custom chat group or initiate a private chat with selected consumers/admins/instructors. To enable this new feature, please contact your account manager.

Previously, system users can only create a chat group for an open Session and chat with the consumers/instructors belonging to the same Session. The path to create an activity chat group has been moved to the dropdown menu under the + icon > **Create an activity chat group**.

When creating a chat, system users can invite other instructors or administrators from the same organization or registrants of the Season(s) and Session(s) they are assigned in the AUI (⚙️ > **Settings** > **User administration** > **Invite new user** > **Role**). Registrants who have logged into the consumer app can be displayed in the list for selection.

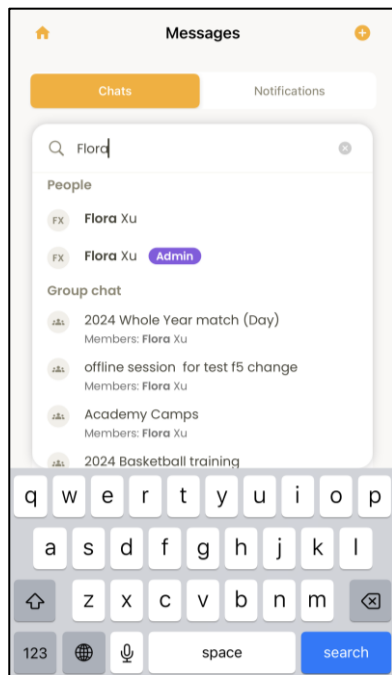
To create a private chat, system users can:

- On the **Messages** icon > **Chats** tab:
  1. Tap the + icon on the top-right corner.
  2. Tap **Select people to start a chat**.
  3. On the **Start a chat** page, search for and select one member.
  4. Tap **Next**:



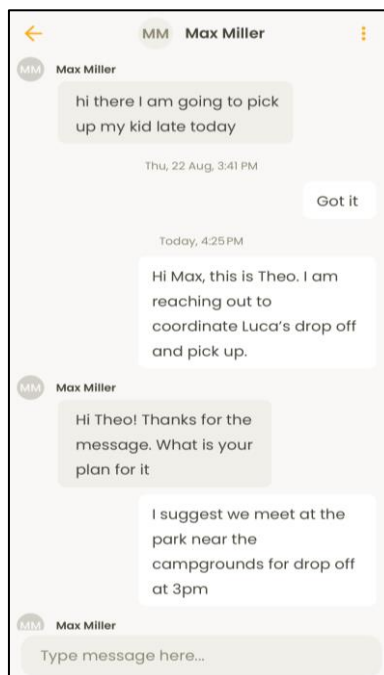
- On the **Messages** icon > **Chats** tab:
  1. In the search box, search for the consumer.
  2. Select the consumer from the results:

# ACTIVE Captivate for Camps and Class Manager (CCM) Release Notes



In a private chat, system users can:

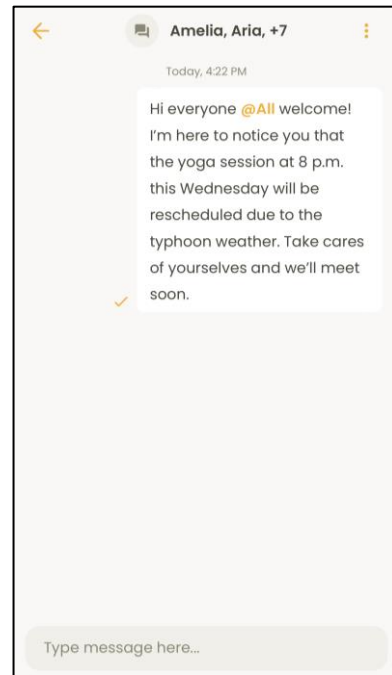
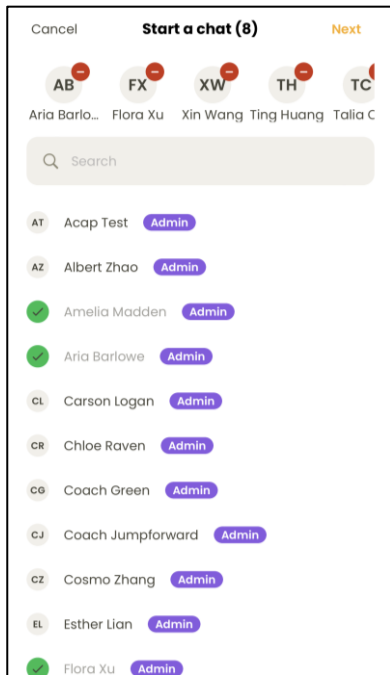
- Send private messages to another person by tapping and entering the message in the **Type message here...** field and then tapping the ➤ button:




To create a custom chat group,

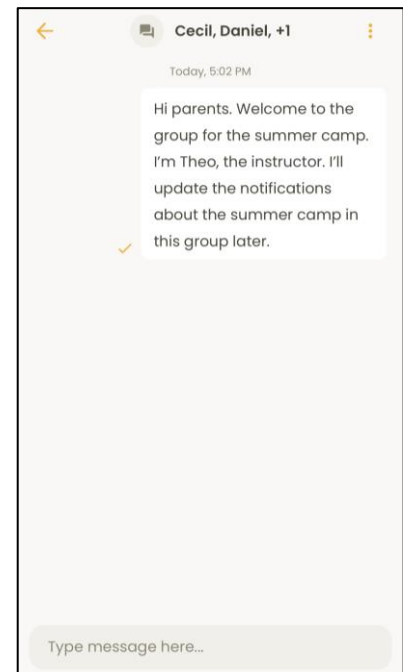
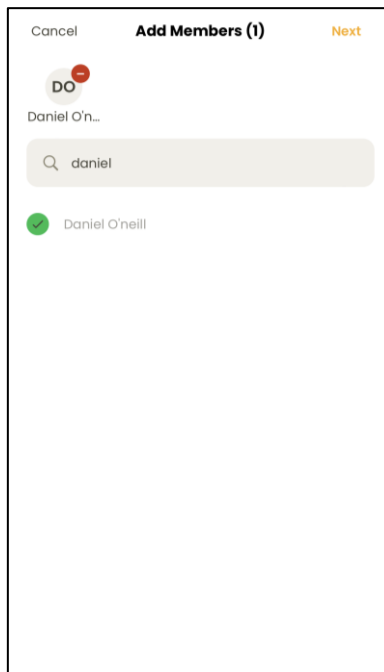
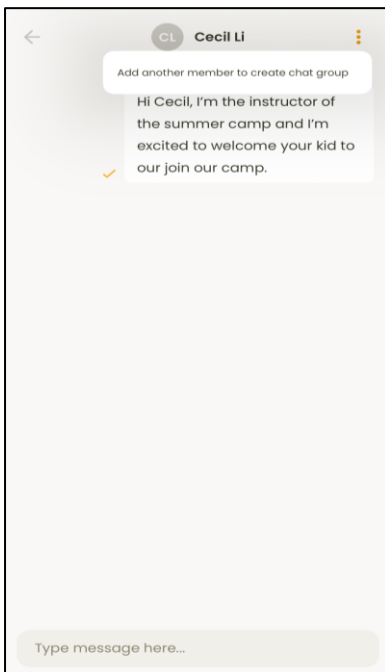
- On the Messages icon > Chats tab, system users can:
  1. Tap the + icon on the top right corner.
  2. Select people to start a chat.
  3. On the **Start a chat** page, search for and select multiple members.
  4. Tap **Next**:

# ACTIVE Captivate for Camps and Class Manager (CCM) Release Notes




To start a custom chat group from a private chat, system users can:


1. Tap the  icon on the top right corner from the private chat.
2. Tap the **Add another member to create chat group** button.
3. Select a member/multiple members.
4. Tap **Next** to go to create the group chat:

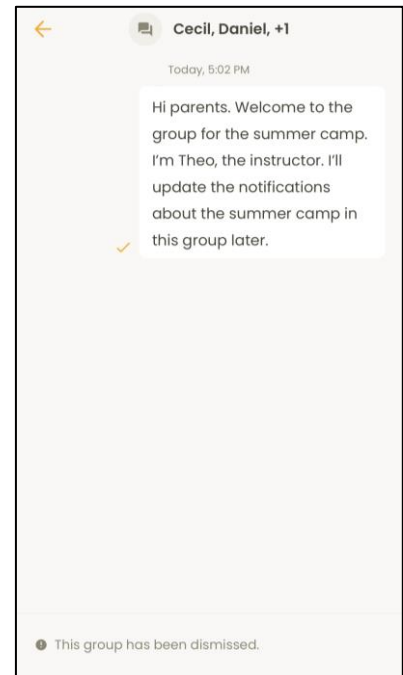
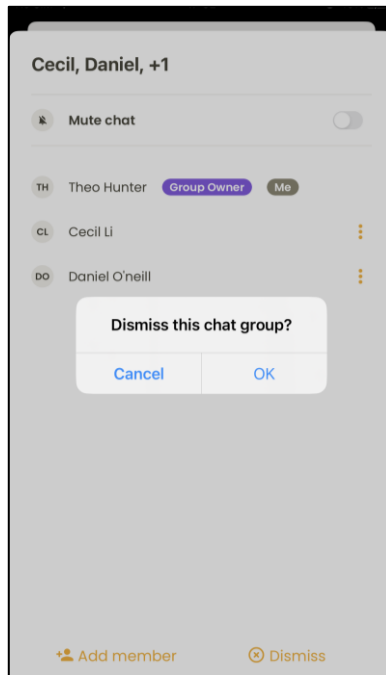
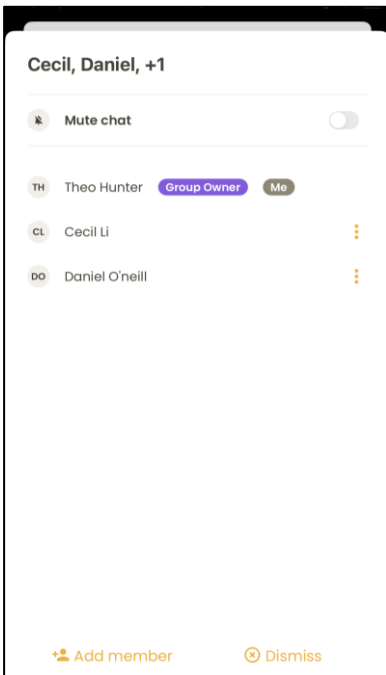



The system user who creates the custom chat group becomes the group owner. The group owner can perform the following functions:



- To target a message at all group members, enter @ and then select **All**.
- Add members by tapping the  icon > **Add members** button at the bottom of the view members page.

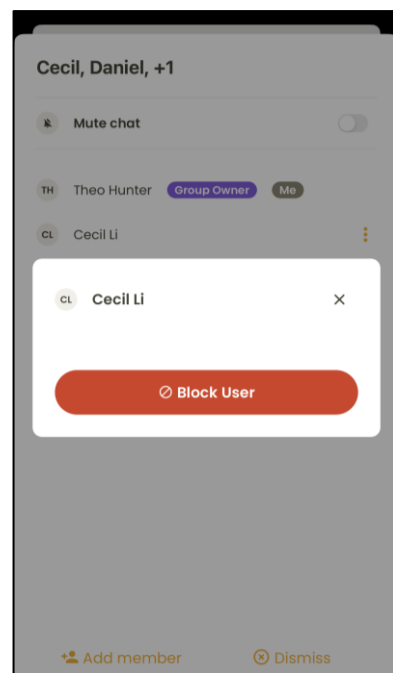
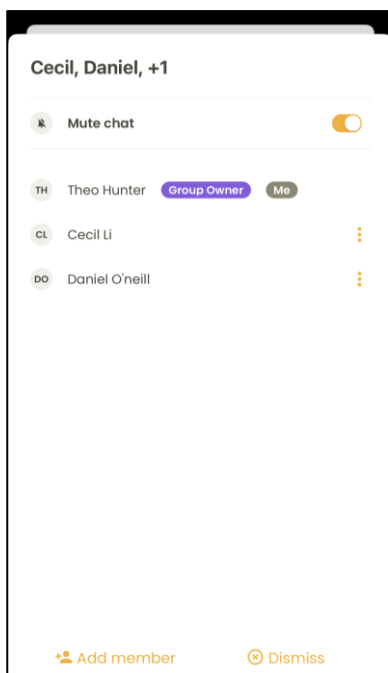
## ACTIVE Captivate for Camps and Class Manager (CCM) Release Notes

- Dismiss the group by tapping the  icon > **Dismiss** button at the bottom of the view members page. Once the chat is dismissed, group members cannot send chat messages. The history messages are still available to members:



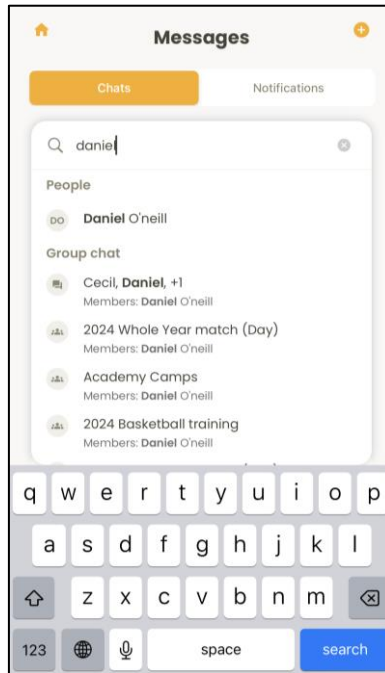
In a custom chat group, by tapping the  icon on the top right corner, system users can:

- Mute/unmute the chat group by turning on/off the  **Mute chat** toggle.
- Block/unblock consumers by tapping the  icon next to the name > **Block/Unblock User** button in the popup:



## ACTIVE Captivate for Camps and Class Manager (CCM) Release Notes

On the **Messages** page > **Chats** tab, users can search for a private chat or a chat group by entering the chat group name/member name in the search box:



### ACTIVE Captivate Consumer iOS/Android apps

In the ACTIVE Captivate consumer iOS/Android apps, consumers can now chat in a custom chat group or a private chat if they are invited by the organization system users.

Consumers can:

- View previous messages.
- Send messages by tapping and entering the message in the **Type message here...** field and tapping the ➤ icon.
- When consumers receive a new chat message, it appears as a push notification. Consumers can tap the notification to open the corresponding chat.
- Mute/unmute a chat group by tapping the 🔔 icon on the top right corner > 🔔 **Mute chat** toggle:

# ACTIVE Captivate for Camps and Class Manager (CCM) Release Notes

