



Product Release Notes for ACTIVEWorks – April 27, 2020

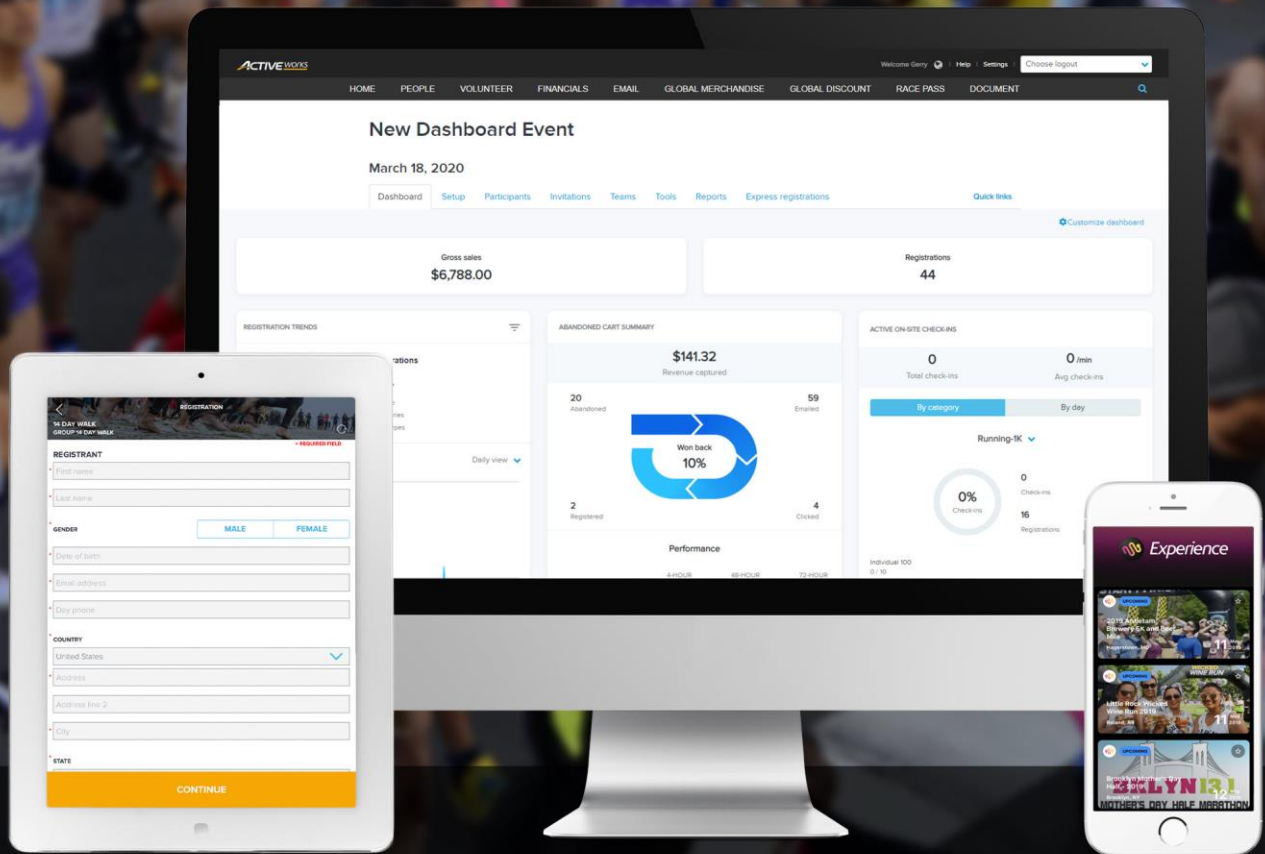


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Organization bank address validation

For sending remittances to your organization, having your organization's correct bank address on file is critical.

When first setting up your organization or changing your bank address, ACTIVEWORKS now validates the bank address entered and may offer you a suggested address to ensure that the correct information is on file:

The screenshot shows the 'Event details' page in the ACTIVEWORKS interface. A red box highlights an error message: "The address is invalid, please enter a valid address." Below the message is a form for 'Bank address information' with the following fields: Country (United States), Address (djksdfhsdfsdh), Address line 2, City (Dallas), State (Texas), and ZIP (75201).

This is a detailed view of the 'Bank address information' form. A yellow box highlights a 'Suggested address' section containing the text: "717 N HARWOOD ST, DALLAS, TX, 75201 US" and a link that says "Use this address". The form fields above are: Country (United States), Address (717 North Harwood Street), Address line 2, City (Dallas), State (Texas), and ZIP (75201).

The screenshot shows the 'Payment accounts' page. A red box highlights an error message: "The address is invalid, please enter a valid address." Below the message is a form for 'Bank address' with the following fields: Country (United States), Address (sdfssdsdfffesd), Address line 2, City (dallas), State (Texas), and ZIP (75201). There is also a routing slip form above with fields for Routing number, Account number, and Check number.

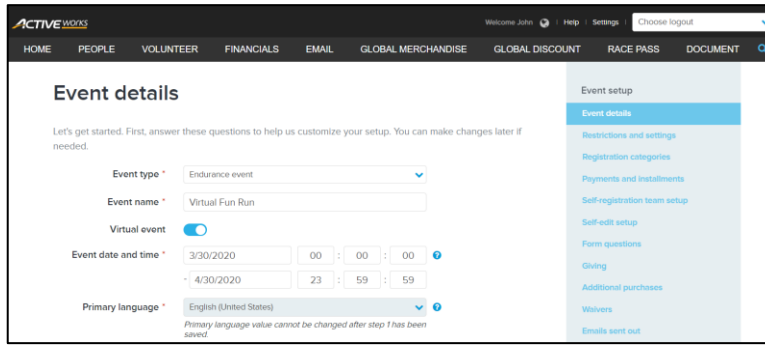
This is a detailed view of the 'Bank address' form. A yellow box highlights a 'Suggested address' section containing the text: "717 N HARWOOD ST, DALLAS, TX, 75201 US" and a link that says "Use this address". The form fields above are: Country (United States), Address (United States), Address line 2, City (Dallas), State (Texas), and ZIP (75201).



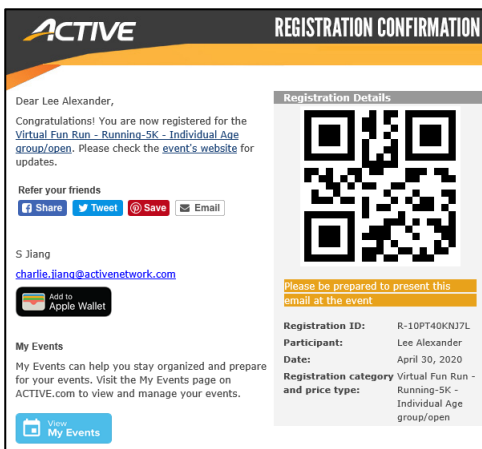
Hide virtual event locations

If an event is configured as a virtual event, then to avoid confusion among your participants, an event location is no longer displayed in the:

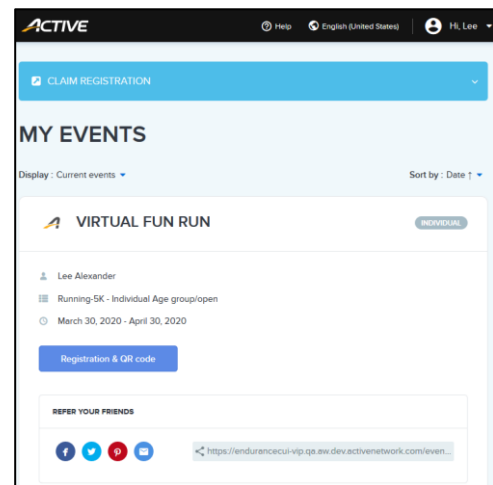
- Agency Event setup > Event details step:



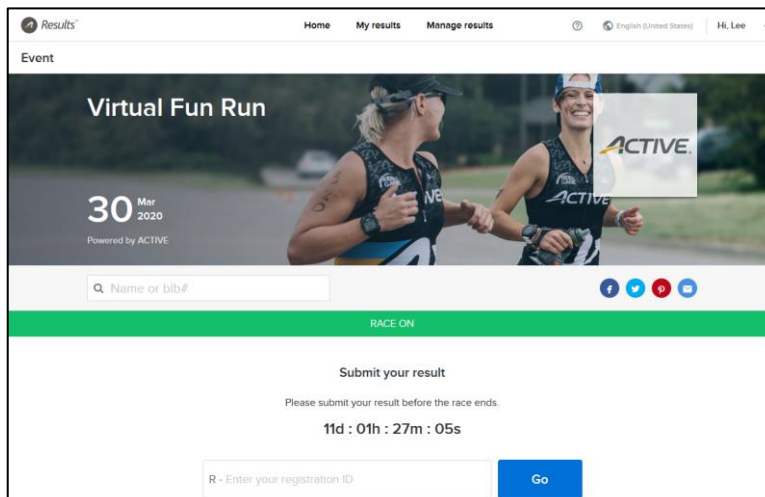
- Registration confirmation email:



- MY EVENTS site:



- ACTIVE Results site:





Submit virtual duathlon or triathlon results

Following from our previous releases of virtual event features, we are proud to announce that the **ACTIVE Results** site now supports collection of virtual duathlon or triathlon results from your participants.

Your virtual duathlon or triathlon participants can now submit their stage times and upload a timing app screenshot or GPS watch photo as proof of their result (if your event does not have timed transitions, then participants can enter 00:00:00 for times **T1** and **T2**). The result submission page automatically calculates the participant's **Total** time:

Desktop:

The desktop view of the result submission page features a clean, wide layout. At the top, there is a navigation bar with 'Home' and 'My results' links, and a language selector for 'English (United States)'. Below this is a header area with 'Event' and a 'RACE ON' banner. The main content area is titled 'Hello, John!' and includes instructions: 'Please submit your result by entering your finish time and uploading proof of completion, such as a screenshot of your tracking app or photo of your GPS watch that shows the time and distance completed.' The form is organized into sections: 'Category' (Triathlon - Olympic), 'Finish time' (Please enter your time to finish the race.), and 'Swim' (hh, mm, ss). Below the swim section are transition times 'T1' and 'Bike' (hh, mm, ss), followed by 'T2' and 'Run' (hh, mm, ss). A 'Total' section shows '00 : 00 : 00'. At the bottom, there is an 'Upload file' section with a 'Choose file' button and a note: 'Format: PDF, JPG, JPEG or PNG. Size: less than 10MB.' A large blue 'Submit' button is positioned at the very bottom.

Mobile:

The mobile view of the result submission page is designed for a vertical screen. It starts with a greeting 'Hello, John!' and the same instructions as the desktop version. The 'Category' is 'Triathlon - Olympic'. The 'Finish time' section prompts the user to 'Please enter your time to finish the race.' The form fields for 'Swim', 'T1', 'Bike', 'T2', and 'Run' are arranged vertically, each with 'hh', 'mm', and 'ss' input boxes. The 'Total' section shows '00 : 00 : 00'. The 'Upload file' section includes a 'Choose file' button and the note: 'Format: PDF, JPG, JPEG or PNG. Size: less than 10MB.' A blue 'Submit' button is located at the bottom of the form.

As results are submitted, you and your staff can open the **Virtual event** tab to review and approve or reject the results:



ACTIVEWORKS

Welcome John | Help | Settings | Choose logout

HOME PEOPLE VOLUNTEER FINANCIALS EMAIL GLOBAL MERCHANDISE GLOBAL QUESTIONS GLOBAL DISCOUNT RACE PASS DOCUMENT

Virtual Fun Run

April 20, 2020

Dashboard Setup Participants Invitations Teams Tools Reports Express registrations Virtual Event

Review this participant's virtual event result. After reviewing all participants' results, to publish them to ACTIVE Results, go back to the listing page and click the 'Publish' button.

Enter name or email to search

All categories All price types Pending

Reset Search

RESULTS SUBMISSION

R-10PT40KQXG8

Name Lee Alexander
alexander@activenetwork.com

Date of birth January 1, 1970

Category Triathlon-Olympic - Individual Age group/open

Finish time 00:31:52 00:03:02
Swim T1

01:20:45 00:01:15
Bike T2

01:05:19
Run

03:02:14
Total

Invalid result Reject

Approve

Back to list

Publish approved virtual event results

And after you have reviewed some results, you can publish the results that you have approved so far to the event's **ACTIVE Results** page by clicking the **Publish** button (you don't have to wait to review all the results before publishing):

HOME PEOPLE VOLUNTEER FINANCIALS EMAIL GLOBAL MERCHANDISE GLOBAL DISCOUNT RACE PASS DOCUMENT

Virtual Fun Run

March 29, 2020

Dashboard Setup Participants Invitations Teams Tools Reports Express registrations Virtual Event

Review participant submitted results for virtual events. Once you have reviewed all the results, click the 'Publish' button to publish them to ACTIVE Results.

ACTIVE Results page: <https://resultsui-vip.qa.aw.dev.activenetwork.com/events/VirtualFunRun> Only approved results will be published on ACTIVE Results. Publish

Enter name or email to search

All categories All price types Pending

Reset Search



Review Delete

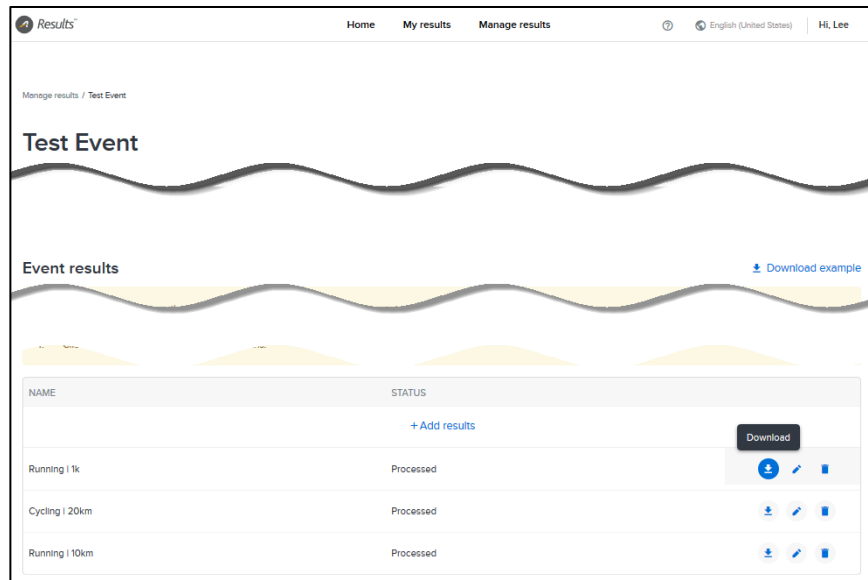
REGISTRATION ID	PARTICIPANT	CATEGORY	PRICE TYPE	STATUS
<input type="checkbox"/> R-10PT40K6V8	Lee Alexander	Running-5K	Individual Age group/open	Pending



ACTIVE Results will automatically calculate participant rankings (in overall, overall male and overall female divisions) and display the results within approximately 10 minutes of you clicking the **Publish** button.

ACTIVE Results: download results CSV file

Do you upload your event results to the **ACTIVE Results** site? Perhaps you need to make a few changes to the results, but you've misplaced your original results CSV file? Well in this release, you can now download the results from **ACTIVE Results** (by clicking the  icon), make your changes in a spreadsheet application (such as Microsoft Excel) and then re-upload the file (by clicking the  icon) to update the published results:



Registrations report: sorting by Registration time

Previously, you may have had difficulty sorting the downloaded **Registrations** and **Custom Registrations** CSV reports in a spreadsheet (such as Microsoft Excel) by the **Registration time** column (this was due to different date and time formats between our servers and your computer).

In this release, we've standardized the date and time format of the **Registration time** column so that you can sort the registrations in a spreadsheet application:

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O
1	Registration Num	Event Number	Unique person ID	Registration ID	order_line_id	Registration	Price type	Event start	Registration time	On	Registered from	Participant name	Participant	Particip	
2	R-10PT3TV2MNL	E-OONDL1BZ	D3D58C44-A5C3-4	270396884401602	1489068191902	Running-1K	Individual	1/31/2019	2018-07-10 06:53:00		front desk regist	Alexander, Lee	Alexander	Lee	
3	R-10PT3TV0VSW	E-OONDL1BZ	D3D58C44-A5C3-4	27039684399901	1489068205201	Running-1K	Individual	1/31/2019	2018-07-10 07:08:00		front desk regist	Alexander, Lee	Alexander	Lee	
4	R-10PT3TVX107	E-OONDL1BZ	E37E22F5-2BDB-4	270396884455801	1489072911602	Running-1K	Individual	1/31/2019	2018-07-30 07:35:00		web browser	Smith, John	Smith	John	
5	R-10PT3TVJDBL	E-OONDL1BZ	12194606-B152-4	27039684504202	1489076049702	Running-1K	Individual	1/31/2019	2018-08-15 02:36:00		front desk regist	Klown, Krusty	Klown	Krusty	
6	R-10PT3TVJPZJ	E-OONDL1BZ	12194606-B152-4	27039684504501	1489076050402	Running-1K	Individual	1/31/2019	2018-08-15 02:39:00		front desk regist	Klown, Krusty	Klown	Krusty	
7	R-10PT3TV2N76	E-OONDL1BZ	E46DE049-641D-4	27039684517901	1489077651901	Running-1K	Individual	1/31/2019	2018-08-20 09:05:00		front desk regist	Stitch, Lilo	Stitch	Lilo	
8	R-10PT3V4P7FX	E-OONDL1BZ	F578560A-C919-4	27039684687601	1489082066301	Running-1K	Individual	1/31/2019	2018-09-11 02:12:00		front desk regist	Clown, Bozo	Clown	Bozo	
9	R-10PT3VWTJTX	E-OONDL1BZ	D3D58C44-A5C3-4	27039686232501	1489090923101	Running-1K	Individual	1/31/2019	2018-10-23 02:13:00		front desk regist	Alexander, Lee	Alexander	Lee	
10	R-10PT3VW0ZV7	E-OONDL1BZ	D3D58C44-A5C3-4	27039686246201	1489091741601	Running-1K	Individual	1/31/2019	2018-10-30 09:11:00		web browser	Alexander, Lee	Alexander	Lee	
11	R-10PT3VWJBCX	E-OONDL1BZ	9F08F54D-AF58-4	27039686291601	1489094681201	Running-1K	Individual	1/31/2019	2018-11-20 02:57:00		web browser	Eighteen, Over	Eighteen	Over	
12	R-10PT3VWJFLW	E-OONDL1BZ	8016CB84-8514-4	27039686291701	1489094681501	Running-1K	Individual	1/31/2019	2018-11-20 02:57:00		web browser	Eighteen, Over	Eighteen	Over	
13	R-10PT3VWJJTG	E-OONDL1BZ	D3D58C44-A5C3-4	27039686291801	1489094681801	Running-1K	Individual	1/31/2019	2018-11-20 02:57:00		web browser	Alexander, Lee	Alexander	Lee	
14	R-10PT3VWJN1K	E-OONDL1BZ	D3D58C44-A5C3-4	27039686291901	1489094587802	Running-1K	Individual	1/31/2019	2018-11-20 03:03:00		web browser	Alexander, Lee	Alexander	Lee	
15	R-10PT3VWJRW8	E-OONDL1BZ	789082CF-FC1F-4	27039686292001	1489094588102	Running-1K	Individual	1/31/2019	2018-11-20 03:03:00		web browser	Than18, Older	Than18	Older	
16	R-10PT3VWJVH6	E-OONDL1BZ	86EF918E-7714-4E	27039686292101	1489094588402	Running-1K	Individual	1/31/2019	2018-11-20 03:03:00		web browser	Than18, Younger	Than18	Younger	



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