



Product Release Notes for ACTIVEWorks – April 8, 2020

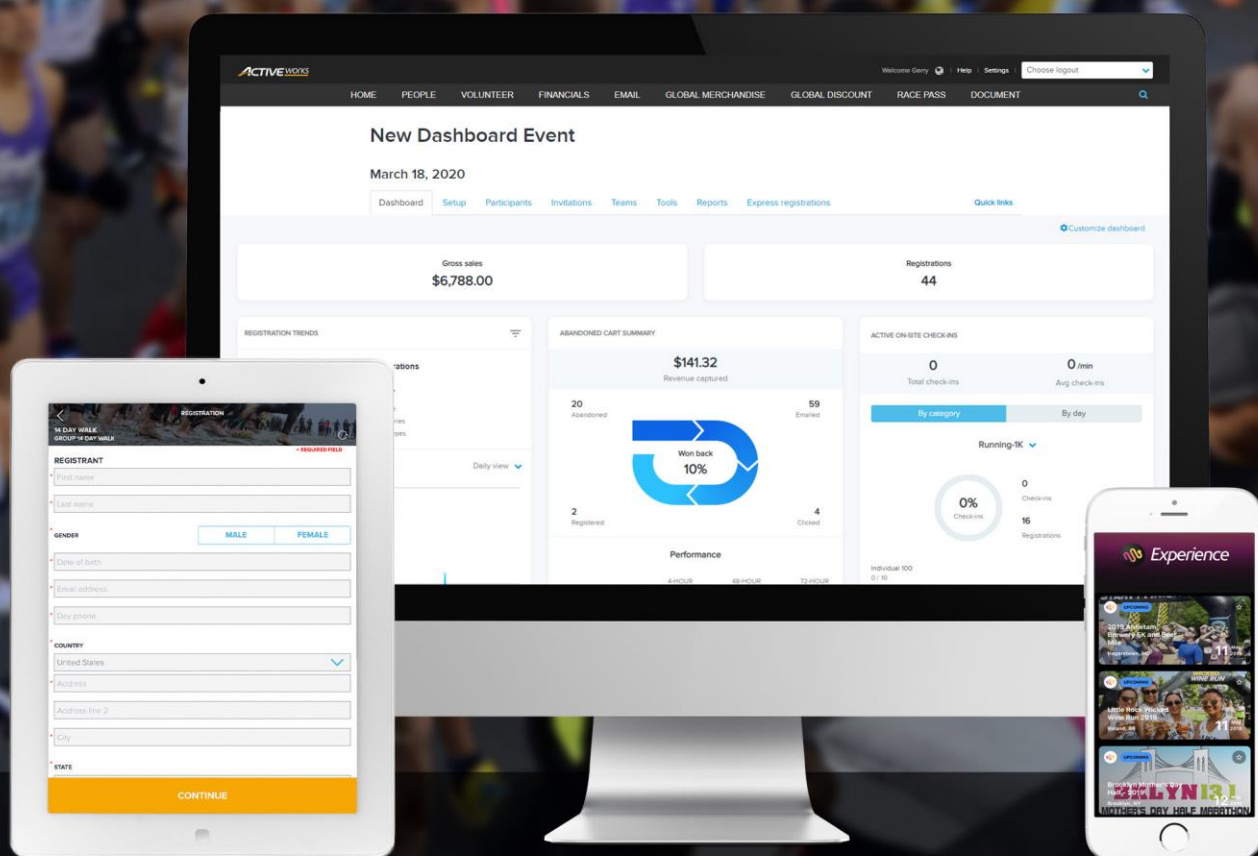


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Virtual events

Virtual events give participants the freedom to run a race at a time and location of their choice, so reducing participant-to-participant contact. Participants time themselves and then submit their finish time and proof of time and distance (such as a screenshot of their timing app or GPS watch) on ACTIVE Results.

For event organizers, the benefits of virtual events include:

- Continuity of events during times when mass gatherings are not possible.
- No site costs.
- Reduced staffing requirements (no timers or on-site staff required).
- Lower cancellation risk.

You can configure an **Endurance event** to be a virtual event by enabling the **Virtual event** switch and then setting the start and end dates/times (**Event date and time**):

The screenshot shows the 'Event details' setup page in the ACTIVE WORKS interface. The page has a dark header with the logo, user name 'Welcome John', and links for 'Help', 'Settings', and 'Choose logout'. A sidebar on the right lists various setup options, with 'Event details' currently selected. The main content area contains the following fields:

- Event type ***: A dropdown menu set to 'Endurance event'.
- Event name ***: A text input field containing 'Virtual Fun Run'.
- Location ***: A dropdown menu set to 'Select a saved location', with links for 'Edit' and 'Add location'.
- Virtual event**: A toggle switch that is turned on.
- Event date and time ***: Two rows of date and time pickers. The first row is for the start date/time (M/d/yyyy, hh, mm, ss) and the second row is for the end date/time (M/d/yyyy, hh, mm, ss). This section is highlighted with a red box.
- Primary language ***: A dropdown menu set to 'Select a language', with a note below stating 'Primary language value cannot be changed after step 1 has been saved'.

After running the race, your virtual event participants can submit their results on the event's ACTIVE Results page. Prior to the start of the event, participants can see a countdown to when they can submit results:



Desktop:

Results™ Home My results English (United States) Sign in | Sign up

Event

Virtual Fun Run
Springfield, AZ, United States

30 Mar 2020
Powered by ACTIVE

Q Name or bib#

RACE STARTS IN

1d : 05h : 12m : 42s

Once the race begins, submit your result by entering your registration number and finish time, and uploading proof of completion (e.g. a screenshot of your tracking app or photo of your GPS watch)

Mobile:

Results™

Virtual Fun Run
Springfield, AZ, United States

30 Mar 2020
Powered by ACTIVE

Q Name or bib#

RACE STARTS IN

1d : 05h : 11m : 14s

Once the race begins, submit your result by entering your registration number and finish time, and uploading proof of completion (e.g. a screenshot of your tracking app or photo of your GPS watch)

Your participants may submit their results at any time between the start and end of the event (a countdown to the deadline is displayed), by first entering their registration ID for the event:

Results™ Home My results English (United States) Sign in | Sign up

Event

Virtual Fun Run
Springfield, AZ, United States

30 Mar 2020
Powered by ACTIVE

Q Name or bib#

RACE ON

Submit your result

Please submit your result before the race ends.

3d : 05h : 47m : 53s

R - Enter your registration ID

Go

Results™

Virtual Fun Run
Springfield, AZ, United States

30 Mar 2020
Powered by ACTIVE

Q Name or bib#

RACE ON

Submit your result

Please submit your result before the race ends.

3d : 05h : 45m : 29s

R - Enter your registration ID

Go



Participants can then enter their **Finish time** and upload a screenshot of the result page from their timing app or GPS watch that shows the time and distance completed:

The desktop view of the submission form for the 'Virtual Fun Run' event in Springfield, AZ, United States, on March 30, 2020. The page features a header with navigation links (Home, My results), a language selector (English (United States)), and a sign-in/sign-up link. Below the header is a search bar for 'Name or bib#' and a 'RACE ON' button. The main content area greets the user 'Hello, Lee!' and provides instructions: 'Please submit your result by entering your finish time and uploading proof of completion, such as a screenshot of your tracking app or photo of your GPS watch that shows the time and distance completed.' The form includes a 'Category' dropdown set to 'Running - 1 Mile', a 'Finish time' input with hh, mm, and ss fields, and an 'Upload file' section with a 'Choose file' button. A 'Submit' button is at the bottom.

The mobile view of the submission form for the 'Virtual Fun Run' event. It features a hamburger menu, social media icons, and a 'RACE ON' button. The user is greeted with 'Hello, Lee!'. The instructions are the same as the desktop version. The 'Finish time' input is a single row with hh, mm, and ss fields. The 'Upload file' section has a 'Choose file' button. A 'Submit' button is at the bottom.

The desktop view of the submission confirmation page. It features a large green checkmark icon and the text: 'You have successfully submitted your Running - 1 Mile result.' The header and search bar are identical to the submission form.

The mobile view of the submission confirmation page. It features a large green checkmark icon and the text: 'You have successfully submitted your Running - 1 Mile result.' The header and search bar are identical to the submission form.

Participants may submit a replacement result by repeating the above steps; only the latest result submitted will be presented to your staff for approval after the deadline.



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ACTIVE Network, LLC

717 North Harwood Street

Suite 2500

Dallas, TX 75201