



Product Release Notes for ACTIVEWorks – April 16, 2020

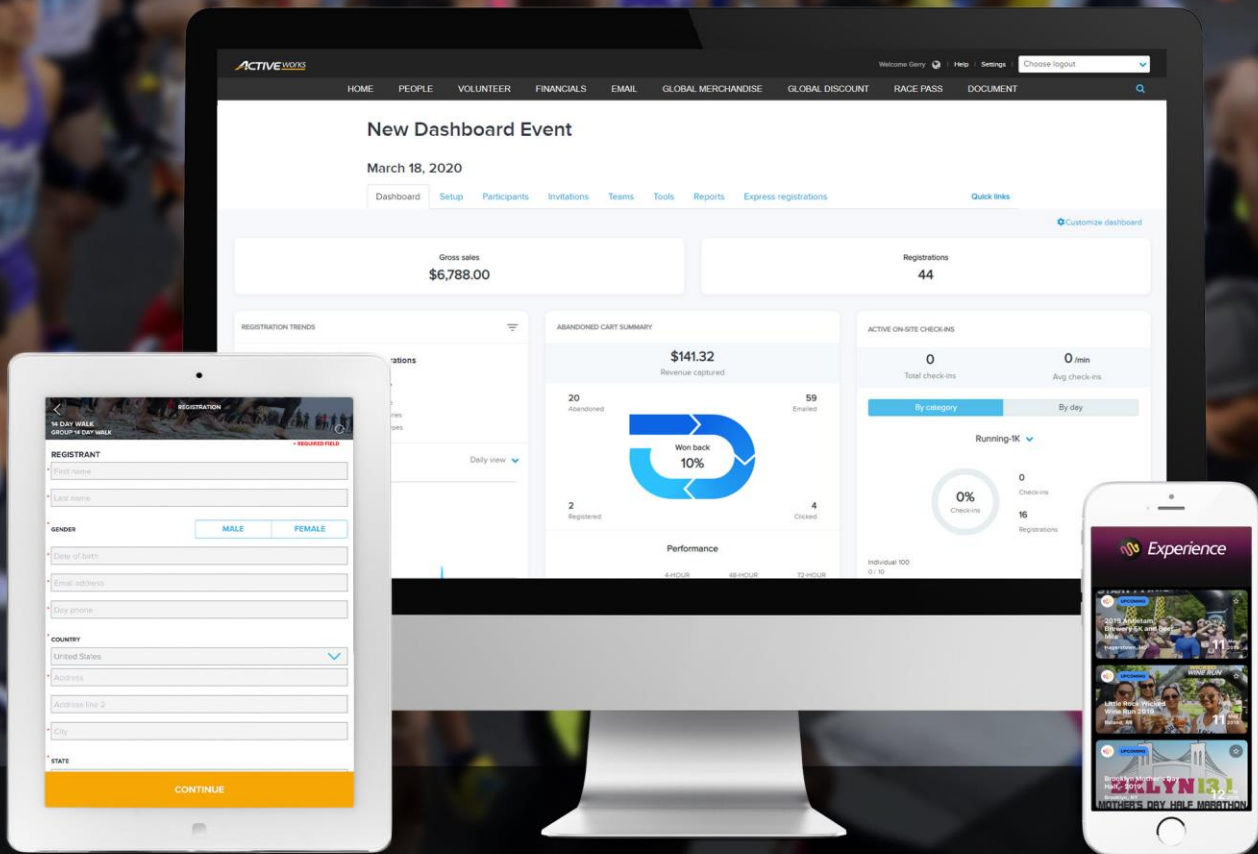


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Virtual events: Review participant-submitted results

Following on from our previous release to offer virtual events to your participants and gather their self-submitted results, in this release we now provide you with the tools necessary to review and approve (or reject) their results.

In the new **Virtual Event** tab, you and your staff can see a list of your participants' result submissions:

The screenshot shows the 'Virtual Fun Run' interface for March 20, 2020. It includes a navigation menu with options like HOME, PEOPLE, VOLUNTEER, FINANCIALS, EMAIL, GLOBAL MERCHANDISE, GLOBAL DISCOUNT, RACE PASS, and DOCUMENT. Below the navigation, there are tabs for Dashboard, Setup, Participants, Invitations, Teams, Tools, Reports, Express registrations, and Virtual Event. A search bar is present with the text 'Enter name or email to search'. Below the search bar are three dropdown menus: 'All categories', 'All price types', and 'Pending'. There are 'Reset' and 'Search' buttons. Below the filters, there are 'Review' and 'Delete' buttons. The main content is a table with the following columns: REGISTRATION ID, PARTICIPANT, CATEGORY, PRICE TYPE, and STATUS. The table contains four rows of data, all with a 'Pending' status.

REGISTRATION ID	PARTICIPANT	CATEGORY	PRICE TYPE	STATUS
<input type="checkbox"/> R-0Q8KB1RM	first_name LastName	Running-5K - Individual Age group/open	Group-registration team Age group/open	Pending
<input type="checkbox"/> R-0Q8KBKX9	first_name LastName	Running-5K - Individual Age group/open	Group-registration team Age group/open	Pending
<input type="checkbox"/> R-0Q8KB4ZY	first_name LastName	Running-5K - Individual Age group/open	Group-registration team Age group/open	Pending
<input type="checkbox"/> R-0Q8KB869	first_name LastName	Running-5K - Individual Age group/open	Group-registration team Age group/open	Pending

You can:

- Filter the listed submissions by event category, price type and result status (**Pending** review, **Rejected** or **Approved**).
- Sort the submissions by **PARTICIPANT** name, **CATEGORY**, **PRICE TYPE** or **STATUS** by clicking the corresponding column header.

To start reviewing results, click the **Review** button or one of the **REGISTRATION ID** links:



ACTIVEworks

Welcome Amy | Help | Settings | Choose logout

HOME PEOPLE VOLUNTEER FINANCIALS EMAIL GLOBAL MERCHANDISE GLOBAL DISCOUNT RACE PASS DOCUMENT

Virtual Fun Run

April 14, 2020

Dashboard Setup Participants Invitations Teams Tools Reports Express registrations Virtual Event

Review this participant's virtual event result. After reviewing all participants' results, to publish them to ACTIVE Results, go back to the listing page and click the 'Publish' button.

Q Enter name or email to search

All categories All price types Pending

Reset Search

2AEFC06AM.jpg

Run 5.0 km Pace 5:53 /km Time 29m 34s

RESULTS SUBMISSION

R-0Q8KB1RM

Name	first_name LastName email@email.com
Date of birth	November 10, 1980
Category	Running-5K- Individual Age group/open
Finish time	00:29:34

Invalid result Reject

Approve

Back to list

< >

You can compare a participant's declared **Finish time** against the uploaded screenshot and:

- Approve the result by clicking the **Approve** button.
- Reject the result by selecting a reason for the rejection (**Unreadable screenshot, Irrelevant screenshot** or **Invalid result**) and then clicking the **Reject** button.
- Reset an **Approved** or **Rejected** result to **Pending** review by clicking the **Undo** link.

Once you have finished reviewing a result, navigate to the next result in the list by clicking the > arrow or return to the previous result in the list by clicking the < arrow.

When you approve or reject a result, ACTIVEworks automatically takes care of emailing the result approval or rejection notice to the participant:



Result approved email:

Dear John,
Congratulations! Your Virtual Fun Run - Running-5K - Individual Age group/open result has been approved.]
The Virtual Events Organization
events@virtual.org

Result rejected email:

Dear John,
Sorry, but your Virtual Fun Run - Running-5K - Individual Age group/open result has been rejected.
Rejection reason: Irrelevant screenshot
Please click this link to re-submit your result:
<https://resultscui-vip.reg.aw.dev.activenetwork.com/redirect/endurance/event/59825252/registration/R-0Q8HBZ7Z/submitResults>
The Virtual Events Organization
events@virtual.org



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