



Product Release Notes for ACTIVEWorks Endurance – January 29, 2019

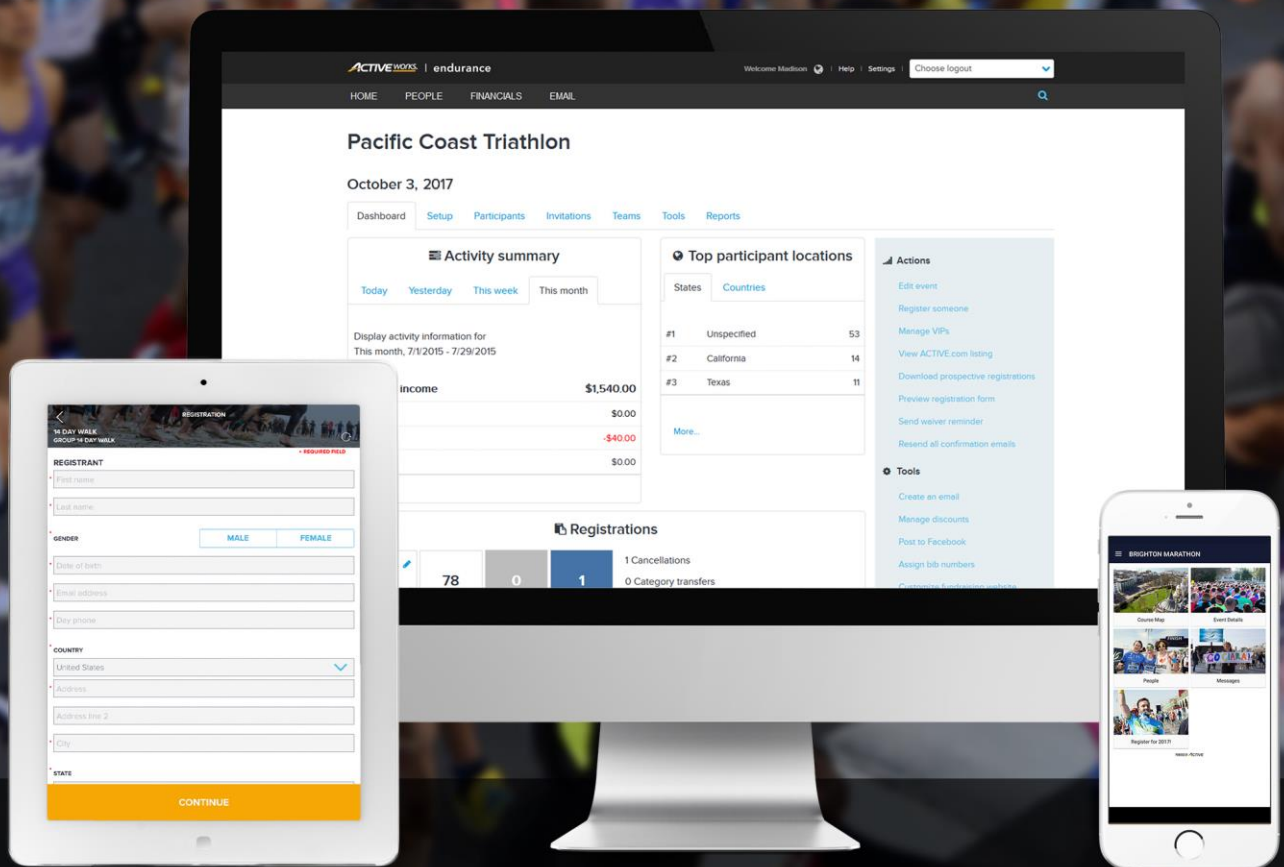


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ACTIVE Results: customize hero images

For events created in ACTIVE Results (including events in Timer-specific ACTIVE Results sites), Timers can now upload and brand the **Event** home and **Participant** detail pages with their organization's hero image:

Results Home My results Manage results English (United States) HI, PASTORELLI

Manage results / Create event

Create event

Event details

Event name *
Country *
City *
State *
Date *
Measurement unit *

Event notes

Visible on ACTIVE Results
 Yes

Event logo/image
Format: PNG, JPEG, JPG
Size: Less than 500KB
Dimensions: 400 px width, 400 px height minimum

Event hero image
Format: PNG, JPEG, JPG
Size: Less than 1MB
Dimensions: 2880 px width, 720 px height minimum

Results Home My results Manage results English (United States) HI, PASTORELLI

Event

Automation Local Event

123456, Colorado

29 Nov 2018
Powered by ACTIVE

Q Name or bib#

f t p m

Result Leaderboard

Course: Running | 1K Division: Overall

1	00111	Running LL
	Bib	Female Age 34
2	00112	Running MM
	Bib	Male Age 35

Results Home My results Manage results English (United States) HI, PASTORELLI

Participant

Automation Local Event

123456, Colorado

29 Nov 2018
Powered by ACTIVE

Q Name or bib#

f t p m

Anonymous Participant
Male | Age 41

Claim result

BIB
00118
Anonymous

Final results
03:25:00
Problem with this result

Average pace
---/km

Average speed
---/km/h

Gun time
03:25:00

Chip time
03:19:50

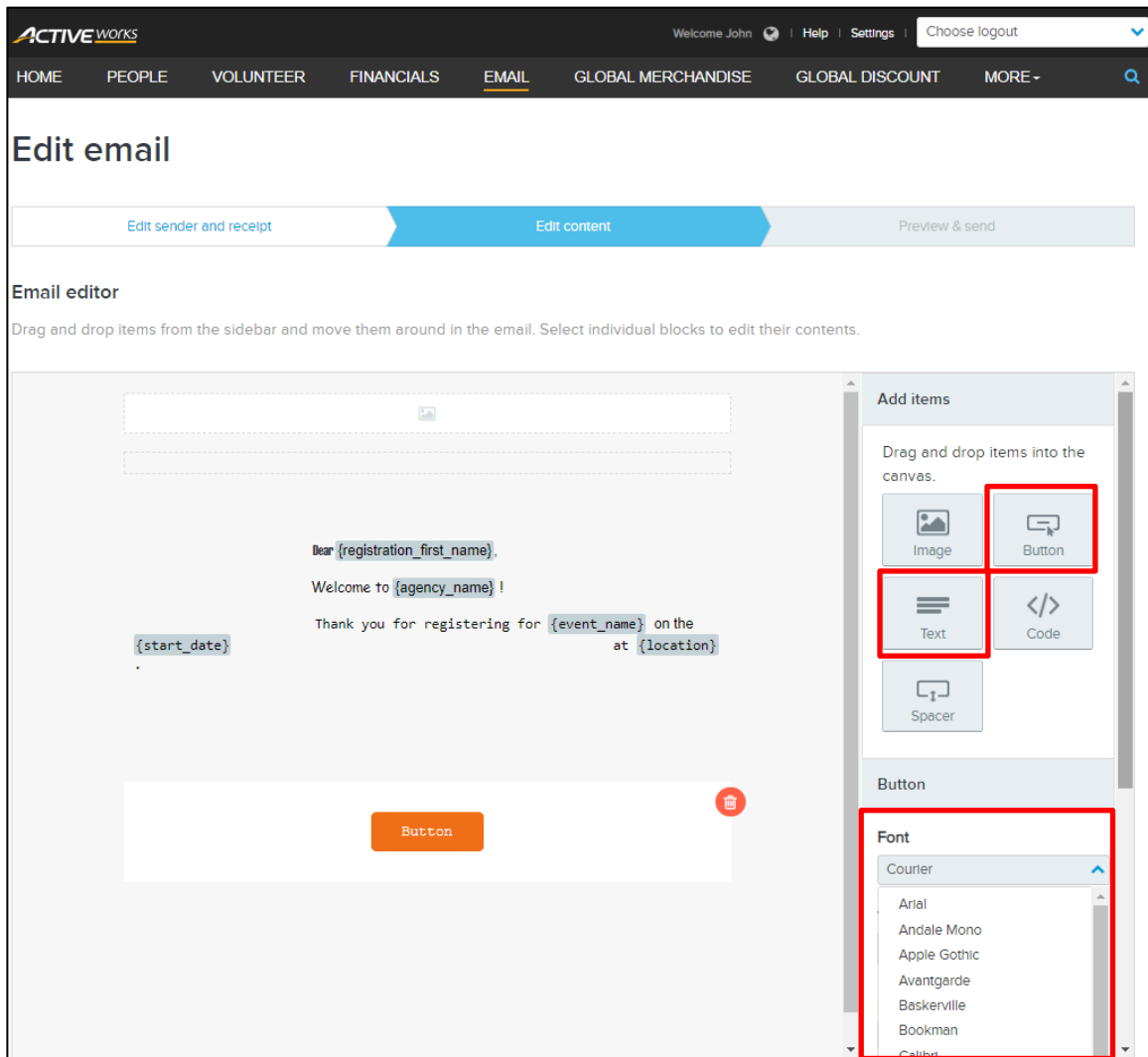
Overall
3 / 26

Men's Overall - Running | 1K
2 / 17



Email tool: text and Button font enhancements

In the **EMAIL** tool (a Premium-tier feature), you can now better customize emails to your customers using the 32 new fonts available in the **Text** and **Button** items (if a selected font is not supported by your browser, then the browser's default font is used).



Customer Relationship Management (CRM): Filter customers by category and price type

In the **People** tab (a Premium-tier feature), we've removed the ability to filter your customers by sport type. However, we have added the ability to segment customers by category and price type.

Now you can filter your customers by half-marathon vs 5k, or by customers who purchased a half-marathon - VIP price type registration. This addition is key to re-engaging with your past participants and creating targeted messaging such as: "Since you ran the half-marathon last year, why not try running the marathon this year?"



The screenshot shows the ACTIVEworks interface with the 'People' tab selected. The 'Custom segment' filter is active, showing a list of conditions. Two dropdown menus are highlighted with red boxes: one for 'All price types' and another for 'Running-10K'. The interface includes a navigation bar with 'HOME', 'PEOPLE', 'VOLUNTEER', 'FINANCIALS', 'EMAIL', 'GLOBAL MERCHANDISE', 'GLOBAL DISCOUNT', and 'MORE'. Below the filter, a table shows 27 results with columns for NAME, EMAIL ADDRESS, PHONE, CITY, STATE, GENDER, REVENUE, and ENGAGEMENT. The first row shows 'John 3rd' with email '61756789@qq.com' and revenue '0'.

Customer Relationship Management (CRM): Add up to 20 filter conditions

In the **People** tab (a Premium-tier feature), you can now click **+ Add condition** to add up to 20 filter conditions (previously limited to only 5 conditions) to target an even more specific group of customers:

This screenshot shows the ACTIVEworks interface with the 'People' tab selected. The 'Custom segment' filter is active, and a list of 8 conditions is shown, each with a minus sign on the left and an 'Exclude' checkbox on the right. The conditions are: Registration, Event, Any event, All categories. Below the list is an 'Add condition' button and 'Clear' and 'Search' buttons. The interface includes a navigation bar with 'HOME', 'PEOPLE', 'VOLUNTEER', 'FINANCIALS', 'EMAIL', 'GLOBAL MERCHANDISE', 'GLOBAL DISCOUNT', and 'MORE'. Below the filter, a table shows 27 results with columns for NAME, EMAIL ADDRESS, PHONE, CITY, STATE, GENDER, REVENUE, and ENGAGEMENT. The first row shows 'John 3rd' with email '61756789@qq.com' and revenue '0'.

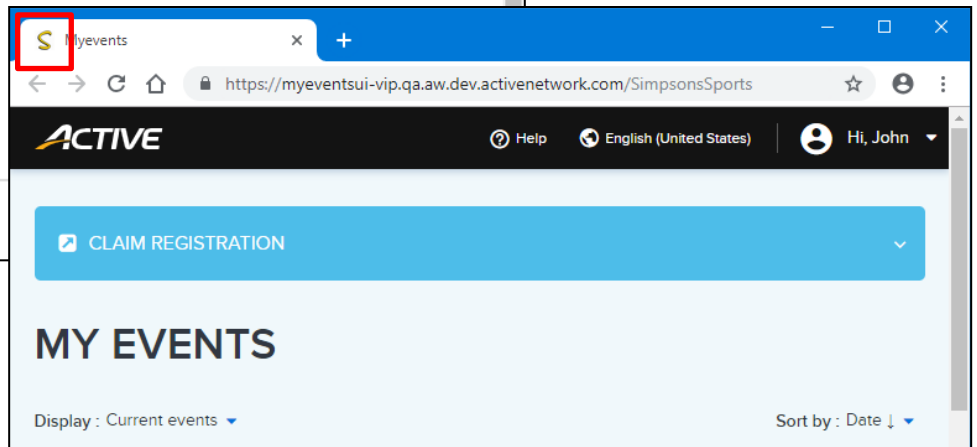
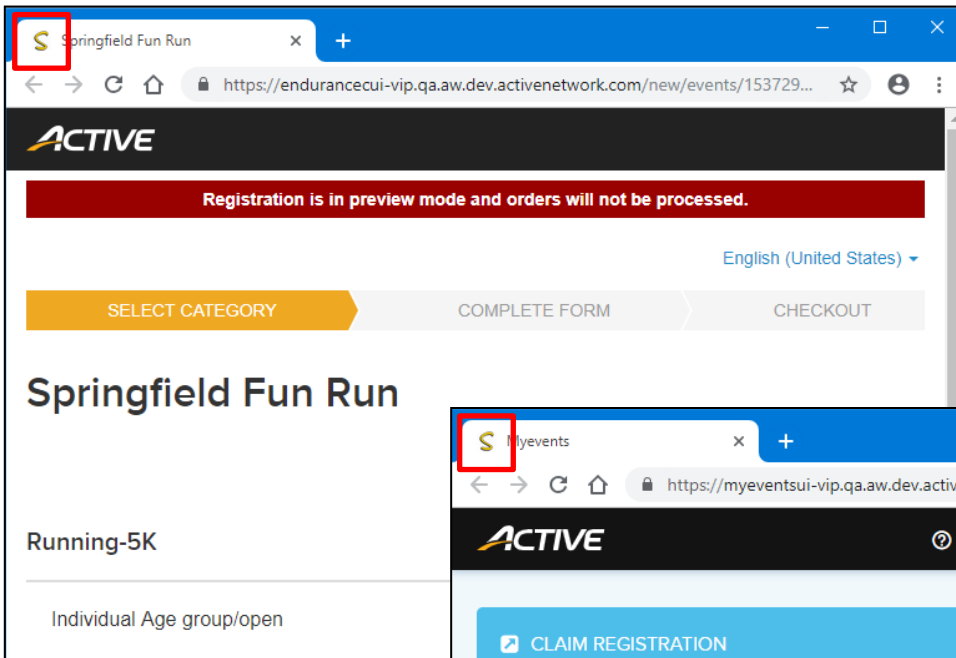
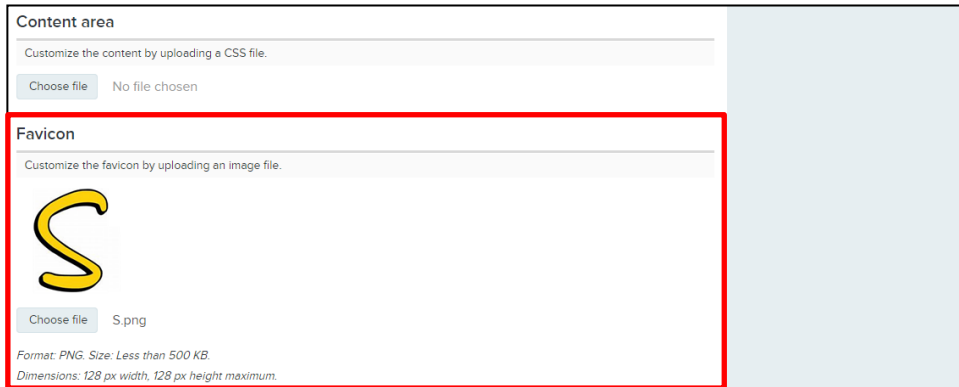


Registration and My Events sites: customize favicons

The **Settings > Custom branding** feature (an Elite-tier feature) now allows you to upload your organization's logo to customize the favicons for your registration and My Events sites. Your custom favicon will then appear in customers' browser:

- address bars
- address bar drop-down lists
- links bars
- bookmarks
- tabs and drag-to-desktop icons

Specific favicon support is browser dependent.





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