



Product Release Notes for ACTIVEWorks Endurance – October 16, 2018

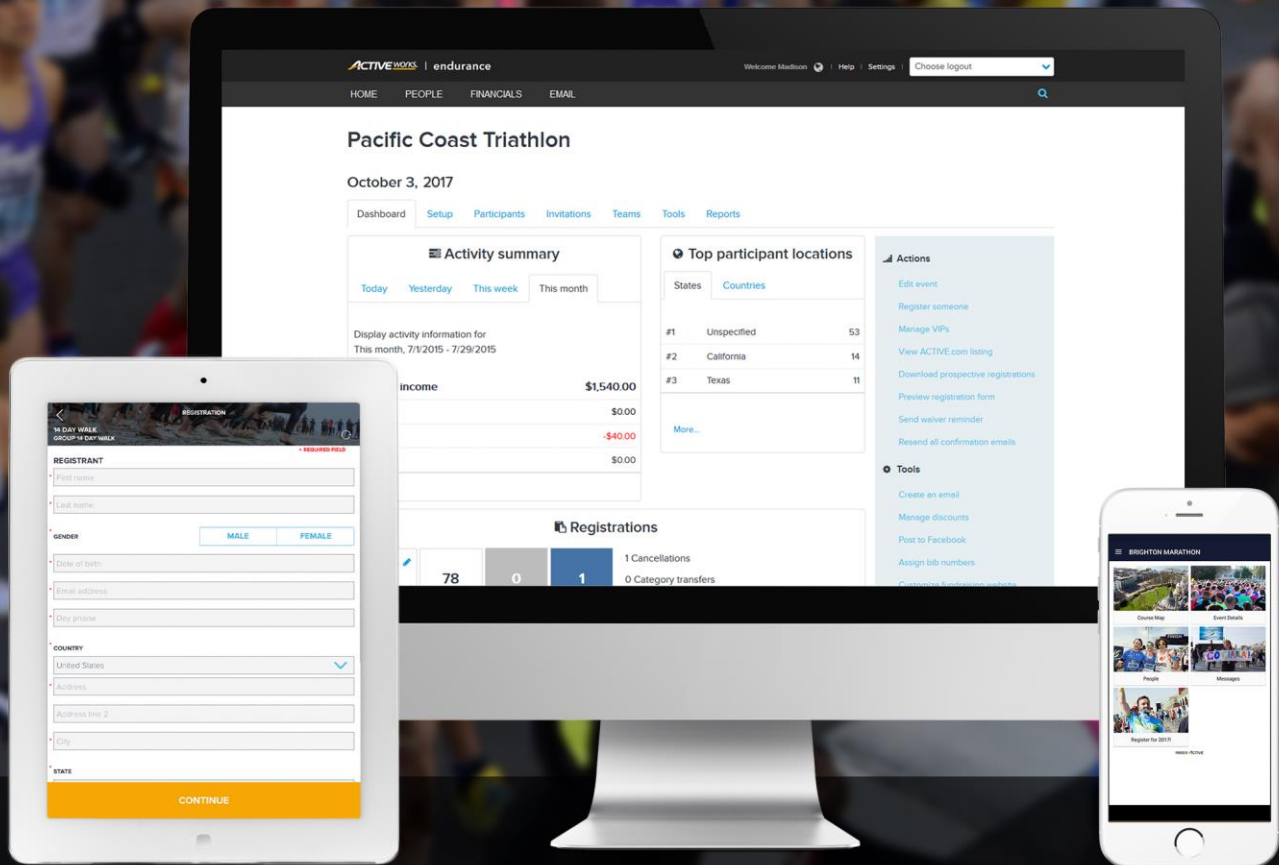


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GDPR Compliance: Disable abandoned cart emails for EU agencies or events

To comply with the General Data Protection Regulation (GDPR), customer names and email addresses can no longer be collected from abandoned registrations for EU agencies or events, thus abandoned cart emails are no longer sent for EU agencies or events.

Net price amount discounts

Consumers are more likely to buy a discounted product if they know upfront how much they must pay for it. Our new **Net price amount** discount allows you to create discount coupons that offer a registration or add-on at a specified, fixed price, as opposed to taking a dollar or percentage off the purchase price.

During registration, consumers can apply the coupon to pay the specified price, regardless of any scheduled price changes.

In the example below, consumers using the \$5 net price amount discount coupon only need to pay \$5 for what is otherwise a \$100 registration:

The image shows two screenshots from the ACTIVE network admin interface. The left screenshot is the 'Edit discount' form, and the right screenshot is the 'Review cart & check out' page.

Edit discount form:

- Name: Make it 5 dollars
- Amount: 5.00
- Code: GIMMES
- Description: (empty)
- Discount type dropdown: Net price amount (selected), USD amount, Percentage

Review cart & check out page:

ORDER DETAILS

ITEMS	TOTAL
Test Event - Running-1 Mile - Individual Age group/open Dan Theman	\$100.00
Make it 5 dollars	-\$95.00
Included t-shirt - Extra large	\$0.00
Subtotal	\$100.00
Processing fee	\$3.95
Discount(s)	-\$95.00
Total	\$8.95

Coupon code: GIMMES [APPLY]



Remove participant gender question

You can now simplify the registration workflow for your customers, by removing the participant **Gender** question or making it optional to answer, if it is not required for your event. The **Gender** question can be removed from the registration form by:

- Clicking the trashcan icon.
- Unchecking the **Require a response** checkbox or **Show question in ACTIVE On-site** checkbox (this hides the **Gender** question in the On-Site registration workflow only).
- Unchecking specific registration categories and price types, which then hides the **Gender** question for those categories and price types.

The screenshot shows the 'Step 6: Form questions' configuration page. On the left is a sidebar with question categories. The main area shows a 'Participant name' section with 'First name' and 'Last name' fields. Below it is the 'Gender' question with 'Male' and 'Female' radio buttons. A red box highlights the edit (pencil) and delete (trash) icons for the Gender question.

The 'Edit properties' dialog shows the 'Gender' question label and instructional text. Two checkboxes are visible: 'Require a response' (unchecked) and 'Show question in ACTIVE On-Site' (checked). A red box highlights the 'Show question in ACTIVE On-Site' checkbox. At the bottom are 'Cancel' and 'Apply' buttons.

The 'Advanced settings' dialog shows the 'Report label' as 'Gender' and 'Availability' as 'Everyone'. The 'Limit to specific registration categories and price types' section is expanded, showing a list of categories with checkboxes: 'Clown Run', 'Running-1K', and 'Individual Age group/open', all of which are checked. A red box highlights this list. At the bottom are 'Cancel' and 'Apply' buttons.

After removing the **Gender** question, it no longer appears on the registration form:



Copying custom questions to multiple forms

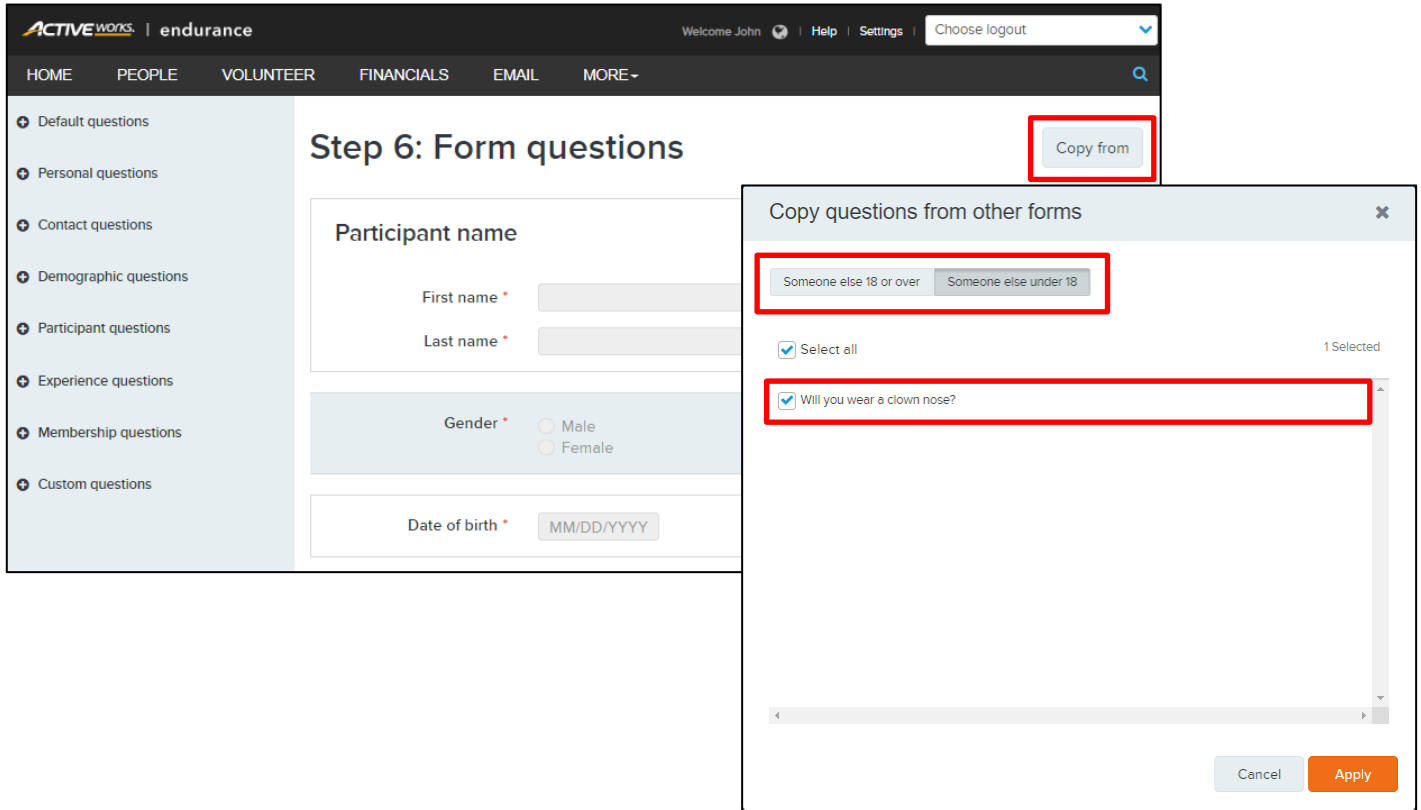
We've made it easier for you to ensure that the right custom questions appear on the **Myself, Someone else 18 or over** or **Someone else under 18** registration forms.

When adding a question to one of these forms, you can now **Also add the question to** any of the other two registration forms, if required:



If you edit a custom question on a registration form, then the changes also apply to all other forms on which the custom question appears. However, deleting a custom question on a particular registration form does NOT delete it from any other forms.

You can also copy custom questions from other registration forms onto the current registration form:



Answers to a custom question that appears on multiple registration forms are reported as a single column in reports and as a single API field.

Copying an existing event to create a new event also copies duplicated custom questions on the **Myself**, **Someone else 18 or over** or **Someone else under 18** registration forms to the corresponding forms in the new event.



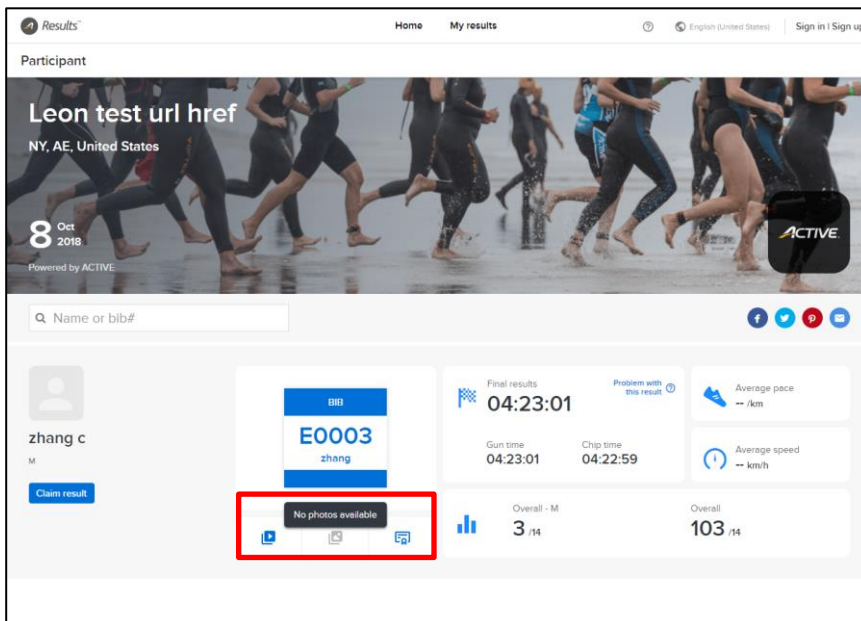
Active RESULTS: Links to participants' video, photo and result certificate pages

Event photos and videos add extra value to participants. However, you need to make photos and videos easier for participants to share with others and having a convenient place for those photos and videos to live is important to the complete event experience.

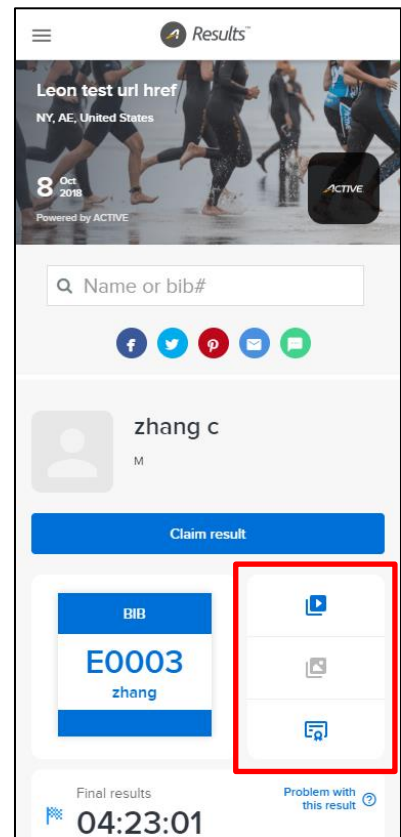
Now you can connect photos and videos directly to participant results. When importing results from a CSV file into the ACTIVE Results website, you can now include optional links to each participant's video, photo or result certificate pages in the **Video URL**, **Photo URL** or **Certificate URL** columns.

Your participants can then click the corresponding icons on their **Participant** result page to view their videos, photos or result certificate (icons without an imported link are greyed out):

Desktop



Mobile



Active RESULTS: Import mapping enhancement and fewer required columns

Speed or pace, finish time or chip time, tomato or tomato. Regardless of what you call result data, we will map it for easier results importing. When importing results from a CSV file, the **Modify column mappings** tool now intelligently matches columns in the file to ACTIVE Results fields, resulting in less setup work for you and a quicker and smoother import.



The **Average pace** column is now optional, and if it is not imported, then ACTIVE Results will try to calculate it from the **Average speed**, or display -- if this is not possible.

Participant: Lee Alexander, M | Age 48, BIB: KROO0 Lee. Final results: 02:23:01. Average pace: -- km. Average speed: -- km/h.

Also, of the three results columns, only the **Finish result** column is now required. The **Gun result** and **Chip result** columns are now optional, so you no longer need to worry about providing **Gun results** and **Chip results** if they are not available:

Modify column mappings

The following columns are required: Bib, Last name, First name, Finish time, Gun result, Chip result, Rank overall and Distance unit.
Any columns not assigned with an ACTIVE FORMAT will NOT be imported.

Result_sample (7).csv

SUBMIT COLUMN NAME	SAMPLE DATA	ACTIVE FORMAT
Registration ID	aso001	Registration ID
Team		Team
Finish Result	2:23:01	Finish result *
Gun Result	2:23:01	Gun result
Chip Result	2:22:59	Chip result

Participant: Smith John, M | Age 29, BIB: E0001 Smith. Final results: 02:23:01. Average pace: 3:23. Average speed: 17.73 km/h. Gun time: --. Chip time: --.



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