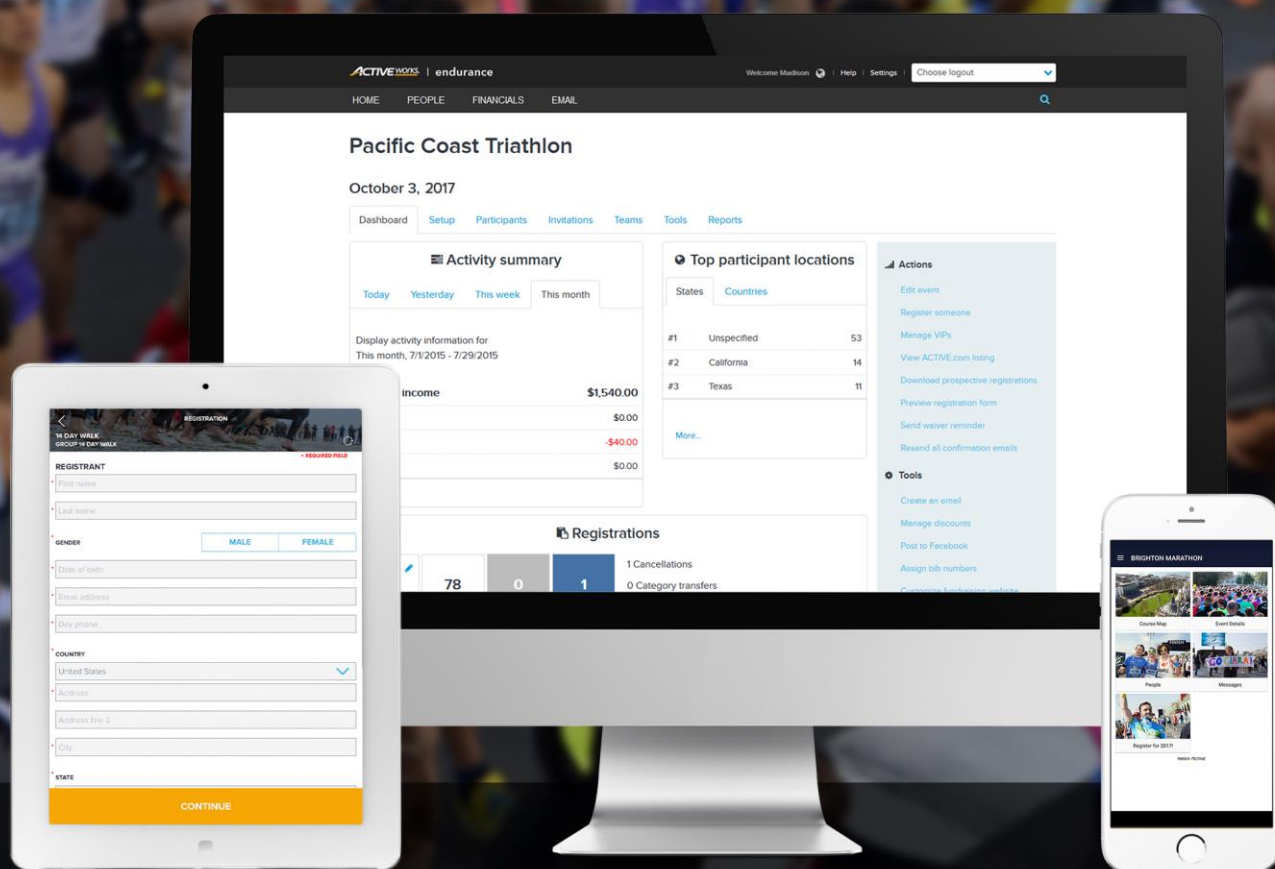




## Product Release Notes for ACTIVEWorks Endurance – September 18, 2018



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## Bib customization

Increase brand visibility and shareability by customizing your bibs with your organization's logo and colors. Your customized bibs will appear just like the real thing on participants' **MY EVENTS** pages and on the **ACTIVE Results** website:

ACTIVE WORKS | endurance

Welcome John | Help | Settings | Choose logout

HOME PEOPLE VOLUNTEER FINANCIALS EMAIL GLOBAL MERCHANDISE GLOBAL DISCOUNT MORE

### Clown Run

Dashboard Setup Participants Invitations Teams Tools Reports Express registrations

#### Edit bib sequence

Create or edit a bib sequence to automatically assign bib numbers to participants during registration.

\*Name the bib sequence  
Wave dependent  
255 characters or less.

\*Select one or more categories  
☒ Clown Run  
☒ Running-1K  
☒ Individual Age group/open

**Bib image configuration**

Font color  
#00D957

Background image  
Choose file 2018-4  
Format: PNG, JPG, JPEG  
Suggested dimensions: 3

ACTIVE

Help English (United States) Hi, Lee

CLAIM REGISTRATION

## MY EVENTS

Display: Current events Sort by: Date

### CLOWN RUN

INDIVIDUAL

Lee Alexander  
Running-1K - Individual Age group/open  
August 31, 2018 - December 31, 2018  
Springfield County, Oaktree Street, Springfield Arizona 12345

KROOO  
Lee

Results

Home My results Manage results

Participant

### Clown Run

Test City, AP, United States

27 Aug 2018  
Powered by ACTIVE

Q Name or bib#

Lee Alexander  
M1 Age 43  
Claim result

KROOO  
Lee

Final results: 04:15:32  
Average pace: 06:06 /km  
Gun time: 04:15:32  
Chip time: 04:10:31  
Average speed: 9.82 km/h  
Overall - M: 859 /2  
Overall: 2495 /2  
M41-45: 210 /1



## ACTIVE Results: Easier searching for another participant's results

Quickly see how fast (or slow!) your friends are, by searching for them right on your results page, without navigating back to the **Event** or **Home** page:

### Desktop:

Participant

sca40  
dd, AE, United States

31 Aug 2018  
Powered by ACTIVE

ACTIVE

Search: Name or bib#

zhang  
M | Age 43  
Claim result

BIB  
E0005  
zhang

Final results  
06:23:01  
Gun time 06:23:01 Chip time 06:22:59  
Average pace 06:06 /mi  
Average speed 9.82 mph

Overall 5 /14 Overall - M 5 /10 M25-34 5 /1

Splits

Split	Split time	Total time	Pace	Speed	Time
Start					00:00
5KM	04:16:43	04:16:43	03:22 /mi	17.81 mph	04:16
10KM	04:32:48	08:49:31	03:23 /mi	17.73 mph	08:49

### Mobile:

Results

sca40  
dd, AE, United States

31 Aug 2018  
Powered by ACTIVE

ACTIVE

Search: Name or bib#

zhang  
M | Age 43  
Claim result

BIB  
E0005  
zhang



## Email workflow optimization

In our **Regular email** and **Volunteer email** (Premium-tier features) workflows, dynamic text objects allow you to automatically personalize the content of each email for its recipient. We've removed dynamic text objects from selection, which would have otherwise shown up blank in emails.

The email workflow now begins with specifying recipients, optional template selection and then subject and content editing. The Email editor knows which dynamic text objects are unavailable for any of the selected recipients, so that your emails will not be sent out with blank words.

If you're using a Custom Segment from the CRM tool (a Premium-tier feature) to create your email recipient list, then dynamic text objects are also available for you to personalize each email.

The first screenshot shows the 'Create email' screen with the 'Edit details' tab selected. The 'From name' is 'Simpsons Sports', 'From email' is 'noreply@.email.active.com', 'Reply to' is 'admin@activenetwork.com', and 'To' is 'male X'. The 'Tracking' section has a 'Description' field. The 'Edit details' tab is highlighted with a red box.

The second screenshot shows the 'Create email' screen with the 'Select an existing template' option chosen. The 'Welcome email' template is selected, and the 'Event reminder email' template is also visible. A blue arrow points from the 'Edit details' tab in the first screenshot to this screen.

The third screenshot shows the 'Edit email' screen with the 'Edit content' tab selected. The 'Email editor' section displays a rich text editor with a list of dynamic text objects on the left and a list of available objects on the right. The 'Agency name' object is highlighted in the list on the left, and the 'Welcome to [agency\_name] !' text is visible in the editor. The 'Subject' field contains '(event\_name) registration confirmation'. The 'Add items' sidebar on the right lists various objects like Image, Button, Text, and Code, with a red box highlighting the 'Insert object' dropdown menu.



## Document Management enhancements

Does your organization have too many participant documents to review? Prioritize your Document Management (a Premium-tier feature) workflow by event, category, price type, file type and status, and review documents for an upcoming event first or by document type as required.

Review and **Approve/Refuse** each document, and then click the < or > buttons to navigate quickly to an earlier or later dated document in the filter list.

The screenshot shows the 'Document' management page. At the top, there's a navigation bar with 'HOME', 'PEOPLE', 'VOLUNTEER', 'FINANCIALS', 'EMAIL', 'GLOBAL MERCHANDISE', 'GLOBAL DISCOUNT', and 'MORE'. Below this, the 'Document' section has a sub-header 'Manage your participants' documents.' A search bar is present with the placeholder 'Enter name or email to search'. Below the search bar, there are five filter dropdowns: 'All events', 'All categories', 'All price types', 'All file types', and 'Pending'. A red box highlights these filters. Below the filters, there are 'Reset' and 'Search' buttons. On the left, there are 'Review' and 'Delete' buttons. A table of documents is displayed with columns: FILE NAME, EVENT, TYPE, PARTICIPANT, and STATUS. The table contains three rows: 'Giant feet syndrome' (Medical certificate, Lilo Stitch, Pending), 'Red nose authorization' (Parental authorization, Lilo Stitch, Pending), and 'Clown license' (Licenses, Lilo Stitch, Pending). A red box highlights the 'EVENT' column.

FILE NAME	EVENT	TYPE	PARTICIPANT	STATUS
<input type="checkbox"/> Giant feet syndrome	Clown Run	Medical certificate	Lilo Stitch	Pending
<input type="checkbox"/> Red nose authorization	Clown Run	Parental authorization	Lilo Stitch	Pending
<input type="checkbox"/> Clown license	Clown Run	Licenses	Lilo Stitch	Pending

The screenshot shows the 'Document' management page with a document preview. The search bar and filters are at the top, with a red box highlighting the filter dropdowns. Below the filters, there are 'Reset' and 'Search' buttons. The document preview is shown in a window titled 'clown.png'. The preview content is: 'I hereby certify that Krusty the Clown is a clown. Bozo the clown.' To the right of the preview, there's a 'LICENSES' section titled 'Clown license'. It contains fields for 'Name' (Lilo Stitch), 'Date of birth' (December 31, 1970), and 'Event' (Clown Run). Below this, there's a 'VALIDATION RULES' section with six rules. At the bottom, there's a 'Refusal reason' dropdown, a 'Refuse' button, and an 'Approve' button. A red box highlights the '<' and '>' navigation buttons at the bottom right.

clown.png

I hereby certify that Krusty the Clown is a clown.  
Bozo the clown.

LICENSES

**Clown license**

Name: Lilo Stitch  
alexanderu@activenetwork.com

Date of birth: December 31, 1970

Event: Clown Run  
Running-1K - Individual Age group/open

VALIDATION RULES

1. Certificates must be legible
2. The certificate must be less than one year old on the date of the race
3. The name on the certificate must be the same as the name of the registered participant
4. The certificate must state no contraindications to competitive running or athletics.
5. Only a French Athletics Federation license can be presented instead of a medical certificate for the race
6. The certificate must state "Certified copy of the original", followed by the runner's signature

Refusal reason:

Back to list

< >



## Purchase and gift a Race Pass to someone else

Around the holiday season, do your customers ask if they can purchase Race Passes (an Elite-tier feature) to gift to friends or family? Well now they can, and recipients can use their Race Passes to register for your events just as if they were self-purchased:

**ACTIVE**

SELECT PASS

SIGN IN

COMPLETE FORM

### Complete form

**Simpsons Sports - Mega Pass**

Your spot will be held for 15 minutes.

#### Select registrant

☐ Yourself, 18 or older (John Smith) [This is not you](#)

☒ Someone else, 18 or older

Your information

First name

John

Last name

Smith

Date of birth

1/1/1990

Email address

charlie. @activenetwork.com

#### Participant information

• First name

• Last name

• Date of birth

Month

Day

Year

• Gender

☐ Male

☐ Female

• Email address

• Confirm email address





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## **About ACTIVE Network, LLC**

ACTIVE Network, LLC is a technology and media company that helps millions of people find and register for things to do and helps organizations increase participation in their activities and events.

For more information about ACTIVE Network, LLC products and services, please visit [ACTIVEnetwork.com](http://ACTIVEnetwork.com).

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