



Product Release Notes for ACTIVEWorks Endurance – December 5, 2017

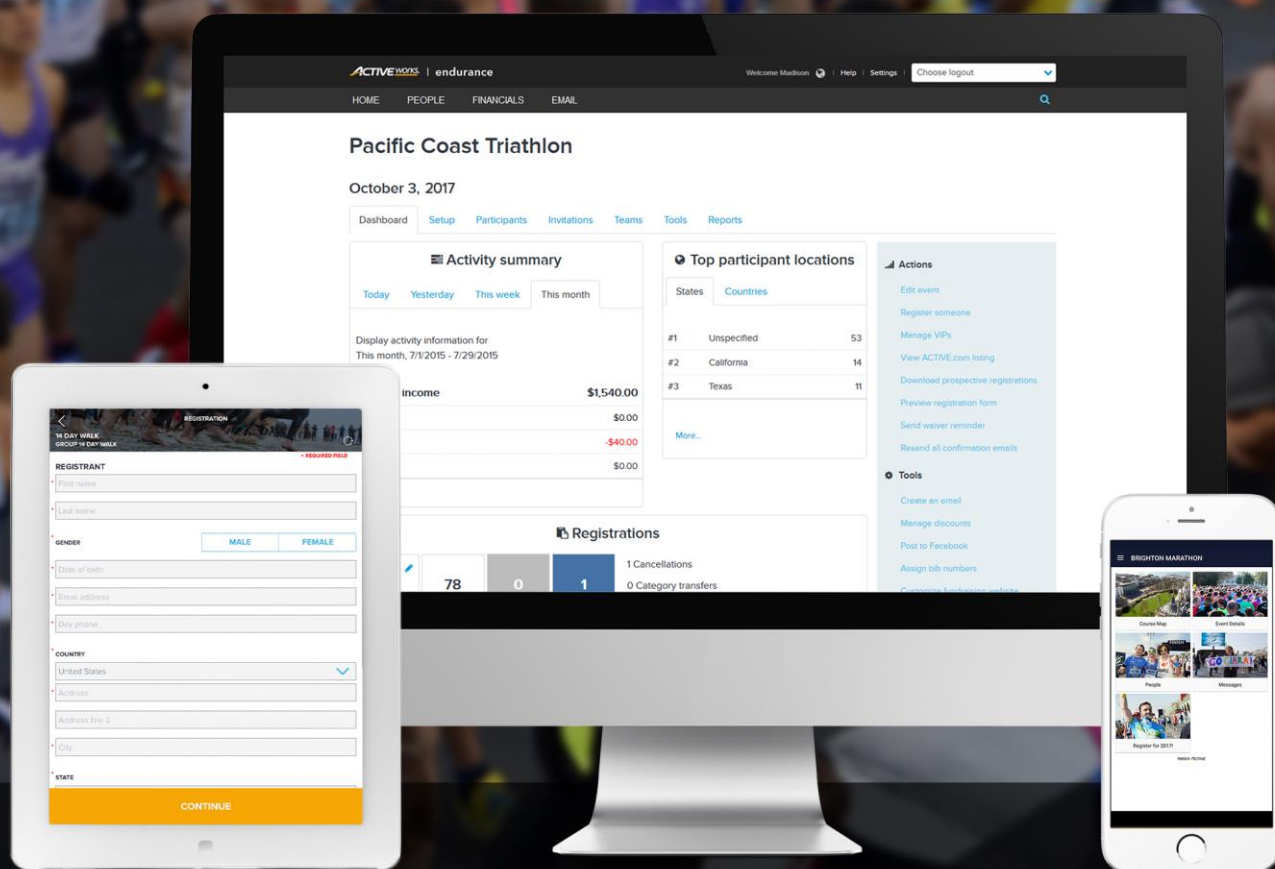


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Encouraging use of the My Events homepage

In previous releases, we built the My Events homepage so that your event participants, volunteers (a Premium-tier feature) and Race Pass (an Elite-tier feature) holders could view and self-manage their registrations at their convenience and save your staff hours of work responding to calls and emails.

In this release, we've made the My Events homepage even more prominent and easier to access.

Newly-registered event participants are now encouraged to open the My Events portal on the registration confirmation page, right after they complete their registration:

ACTIVE

Thank you! Your transaction is complete.

YOU WILL RECEIVE A CONFIRMATION EMAIL SHORTLY. [Print](#)

More People = More Fun

Share with your friends.

<https://endurancevip.qa.aw.dev.activenetwork.com/event-reg/select-race?e=16190351&rf=d3d58c44a5c3427eb21eff0396b9efcf>

Share to [Facebook](#) [Save](#) [Email](#)

ORDER SUMMARY

Order date: November 23, 2017 [See Detail](#)

ORDER NUMBER: C-5B8TFDMMBB7

PAYMENT INFORMATION:

Amount paid	\$150.00
Payment method	*****1881
Bill to	Alexander

[Print](#)

Prepare for your event

MyEvents can help you stay organized and get prepared for your events.

Things you can do with MyEvents:

- Registration Management
- View my events
- View my receipts

[View My Events](#)

Similarly, volunteers are encouraged to open the My Events portal from both the volunteer job registration confirmation page and from the job registration confirmation email. This confirmation email now includes the name and email address of the job captain, so that volunteers can also approach the job captain for information or assistance.



ACTIVE
VOLUNTEER REGISTRATION

English (United States) ▾

SELECT JOBS SIGN IN COMPLETE FORM REVIEW AND SUBMIT

Thank you for volunteering!

Thank you for signing up to volunteer for Volunteering for Simpsons Run! You will receive a confirmation email shortly. We really appreciate the help.

Prepare for your event
MyEvents can help you stay organized and prepared for your event. Things you can do with MyEvents:
• Registration management • View my events

Registration details Registration date: Mon, 27 Nov 2017 06:39:09 GMT

Alexander

Participant name	Alexander
Date of birth	12/20/1975
Gender	Male
Email address	alexander.j@activenetwork.com
Day phone	0000000000
Contact address	test address test address test city, AP 00000 United States

VOLUNTEER JOB
Food service
8/31/2016 7:00 p.m. - 8/31/2016 9:00 p.m.
Track field

ACTIVE

REGISTRATION CONFIRMATION

Dear Lee,

Thanks for signing up for Food service! Please review the registration details, and keep a copy for your records.

We really appreciate your help.

Registration details

Volunteer	Lee Alexander
Register date	Thursday, November 30, 2017
Email address	alexander.j@activenetwork.com
Event	Volunteering for Simpsons Run
Volunteer job	Food service
Job captain	Captain Crunch
Captain email	alexander.j@hotmail.com
Description	Serving food and snacks
Time	2016-08-31 07:00 PM-2016-08-31 09:00 PM
Location	Track field

Additional information

[View My Events](#) Visit the My Events page on ACTIVE.com to see details for all of your volunteer registrations!

Finally, Race Pass holders are encouraged to view and use their race passes in My Events, firstly on the Race Pass purchase confirmation page, and then in the Race Pass purchase confirmation email. This email's header may also be custom-branded for your organization.

ACTIVE

Thank you! Your transaction is complete.

YOU WILL RECEIVE A CONFIRMATION EMAIL SHORTLY.

Print

ORDER SUMMARY Order date: November 29, 2017 See Detail

ORDER NUMBER: C-5B8TFH748JL

PAYMENT INFORMATION:

Amount paid	\$1,000.00
Payment method	*****1881
Bill to	Lee Alexander

Print

Use your Race Pass
Now that you have purchased your Race Pass, go to My Events to
• View your Race Pass
• Register for events using your Race Pass

[View My Events](#)

ACTIVE

PURCHASE CONFIRMATION

Dear Lee Alexander,

Congratulations! You have just purchased **Mega Pass**.

Race pass details

Name	Mega Pass
Code	RP-02S4VNT8
Valid through	Nov 29, 2017 - May 28, 2018
Maximum uses	Unlimited

Thank you!
Simpsons Sports

[View My Events](#) Visit the My Events page on ACTIVE.com to see details for your Race Pass!



Flexible merchandise sales channels

As an event organizer, you can now freely decide if you want to offer an add-on item for sale during registration, after registration or on-site on the day of your event. You may want to offer an item only after registration because:

- Availability of or demand for the item is not known when the registration opens (e.g. number of parking spots).
- You only want customers who are registered for an event to be able to buy the item.
- You want to streamline the registration process to make customers more likely to complete their registrations.

You can now freely configure **Availability** of an item in any of these workflows:

- **Front desk registration**
- **Registration flow**
- **My Events post-registration flow**
- **On-Site**

Merchandise items appear for sale only in your selected workflows.

The screenshot shows the ACTIVEworks | endurance interface. The top navigation bar includes links for HOME, PEOPLE, VOLUNTEER, FINANCIALS, EMAIL, GLOBAL MERCHANDISE, and MORE. A sidebar on the left lists various merchandise categories: Apparel, T-Shirt, Jersey, Pants, Shorts, Socks, Shoes, Custom, and Global merchandise. The main content area is titled 'Step 8: Additional purchases' and contains an 'Advanced settings' section. This section includes an 'Item image' field with a 'Choose file' button and a 'No file chosen' status. Below this, there are fields for 'Age' (0 through 120) and 'Gender' (Male & Female). The 'Availability' section, which is highlighted with a red box, contains four checked options: Front desk registration, Registration flow, My Events post-registration flow, and On-Site.



Merchandise fulfillment reporting

Elite-tier organizations using the **Merchandise Fulfillment** feature can now see the **Quantity fulfilled** for merchandise items in the **Global merchandise** and event **Merchandise** reports.

Event Directors can now know exactly how much merchandise has been fulfilled, and no longer need to carry extra boxes of T-shirts or other merchandise to the event.

	A		S	T	U	V	W	X	Y	Z	AA
1	Registration number		Item name	Item desc	Product ID	Report label	Unit price	GL code	Quantity	Quantity fulfilled	Amount
2	R-10PT3S4QQYW		Included t-shirt - Extra large		186315401	Tshirt size	0		1	0	0
3	R-10PT3S4QB1L		Included t-shirt - Extra large		186315401	Tshirt size	0		1	1	0
4	R-10PT3S15BC8		Included t-shirt - Extra large		186315401	Tshirt size	0		1	0	0
5	R-10PT3QYDXP7		Included t-shirt - Small		186315101	Tshirt size	0		1	1	0

Global discount configuration: Search events by category or price type

Event Directors in Elite-tier organizations can now create or edit global discounts quicker than ever, by searching for events to which to apply the discount by the required event category or price type:

Edit a global discount

What are you discounting?

Participants will receive a discount \$10.00 off each item that you select below.

Select the events to apply the discount to

☐ Select all

☐ Fun Team 7/1/2018

☐ Running-1K

☐ Individual Age group/open

☐ Kona Marathon Championship 4/1/2018

☐ Triathlon-Olympic

☐ Individual Age group/open

☐ Triathlon-Ironman 70.3

☐ Individual Age group/open

☐ Springfield Fun Run 2017 12/31/2017

☒ Running-5K

☐ Include registration-closed events and



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