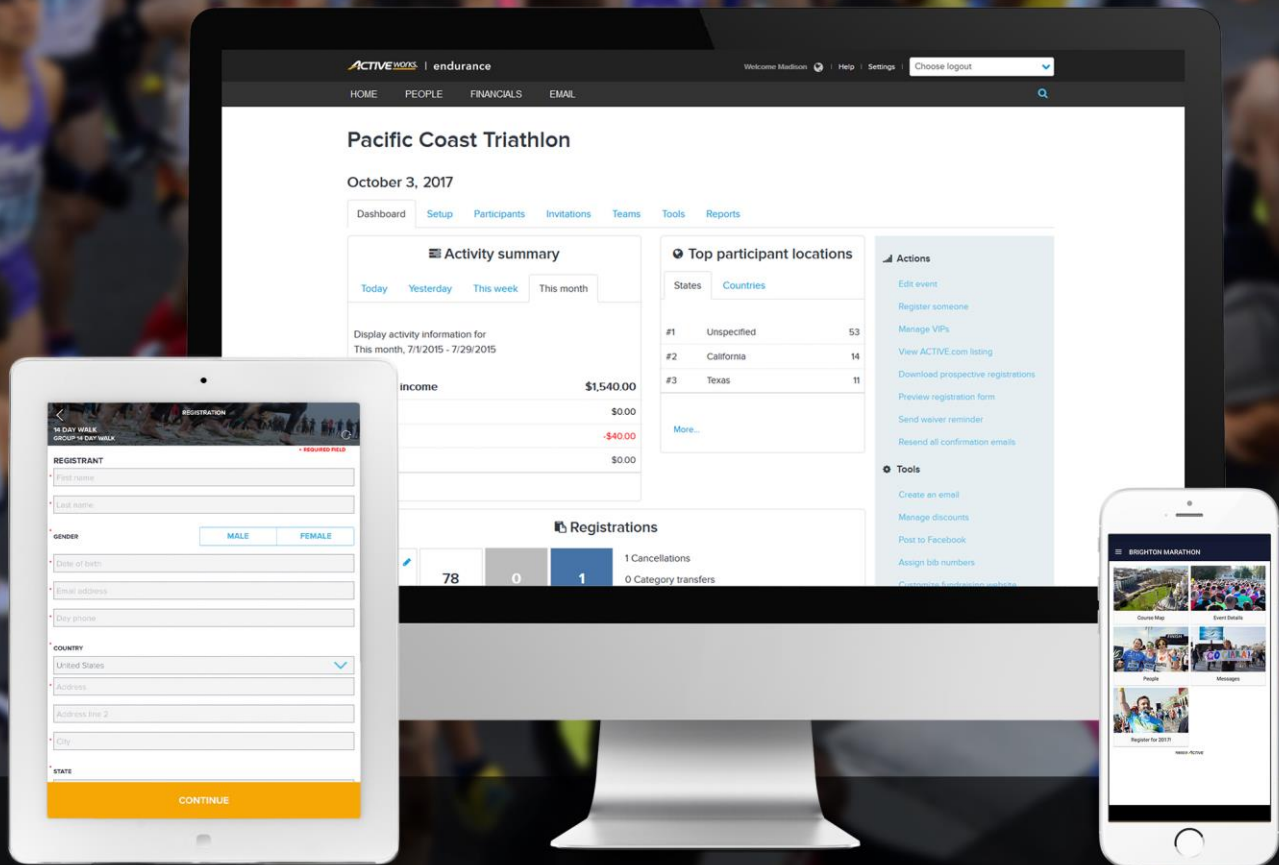




## Product Release Notes for ACTIVEWorks Endurance – May 15, 2018



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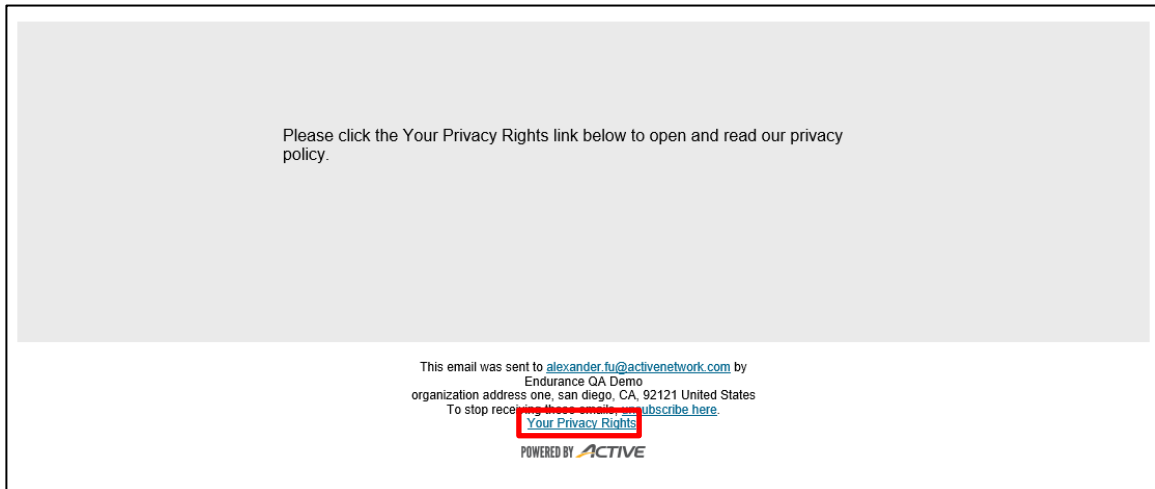
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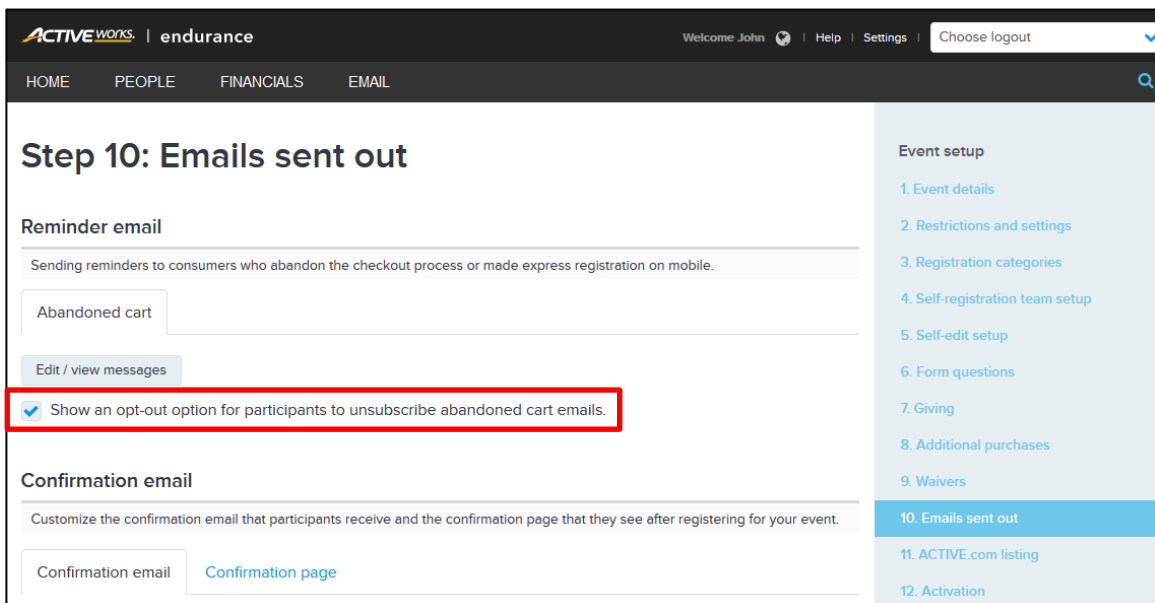


## General Data Protection Regulation (GDPR) compliance

To comply with the new General Data Protection Regulations (GDPR), your customers can now click the **Your Privacy Rights** link in the footer of any AW Endurance email to view their updated rights:



If your organization is based in a European Union country, then email opt-out links are automatically included in abandoned cart emails sent to your customers:

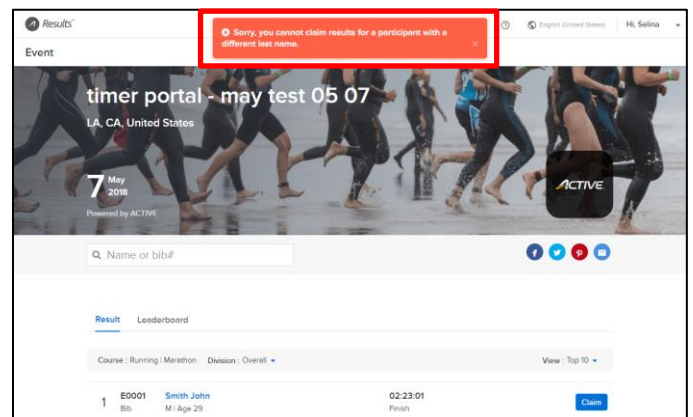
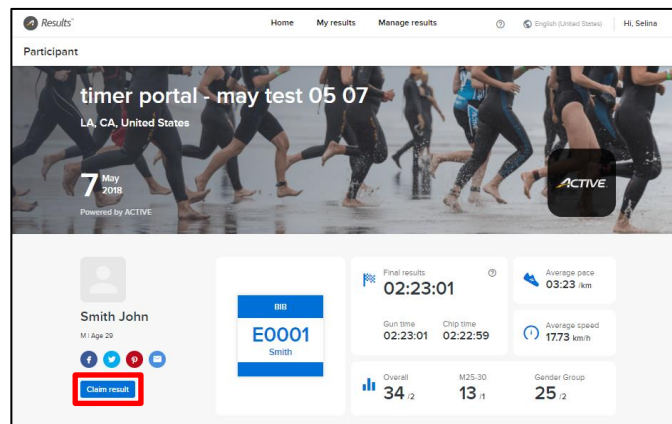
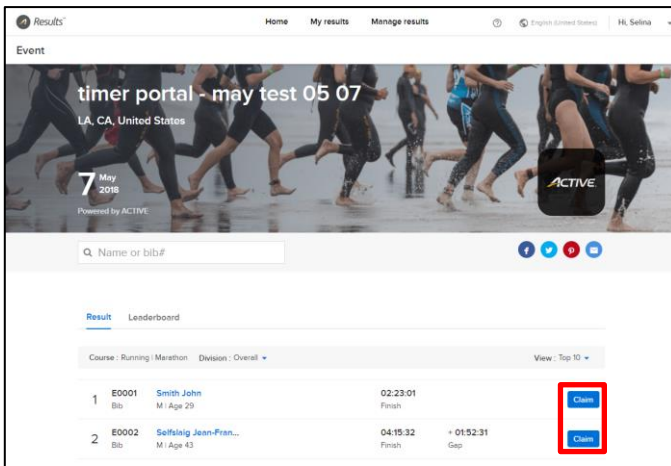




## ACTIVE Results: automatic results binding and participant result claim

Two new features on the ACTIVE Results website now save you the time and effort required to bind results to participant registrations.

Your participants can now manually claim their results on ACTIVE Results, by clicking the **Claim** or **Claim result** buttons, provided their last name matches:



Once a participant claims a result, it will appear on the participant's **My results** page.



If you're using a third-party timing system and importing a CSV file of results into ACTIVE Results, then you can now enter participants' AW Endurance registration IDs in the optional **Registration ID** column.

During results import, if a **Registration ID** matches an AW Endurance registration ID, then the result is automatically bound to the AW Endurance registration, without need for the participant to manually claim the result on the ACTIVE Results website.

	A	B	C	D	E	F	G	H	I	J	K	L	M
1	Registration ID	Bib	Last Name	First Name	Gender	Age	Nationality	Team	Finish Time	Gun Result	Chip Result	Disqualified	Overall ranking
2	aso001	E0001	John	Smith	M	29	USA		2:23:01	2:23:01	2:22:59	Y	34
3		E0002	Jean-Francis	Selfslaig	M	43	GB	Team Britain	4:10:32	4:15:32	4:10:31		2495
4													

## Separate regular and volunteer email permissions

If you're using our Volunteer module (a Premium-tier feature) to manage your volunteers, then you now have finer control over which staff users can view and manage your regular participant emails, volunteer emails, unsubscribed customer emails and email templates. Protect both the privacy of your participants and volunteers, and your sensitive business information.

New permission	Includes access to the EMAIL tab >	Does not include access to the EMAIL tab >	Which roles have this permission
Manage regular emails	<b>Regular email tab</b> <b>Regular templates tab</b> <b>Unsubscribers tab</b>		Owner Coordinator
Volunteer management	<b>Volunteer templates tab</b>		Owner Volunteer coordinator
Volunteer communication	<b>Volunteer email tab</b>	<b>Volunteer templates tab</b> <b>Unsubscribers tab</b>	Owner Coordinator Volunteer coordinator Volunteer captain

These enhanced permissions ensure that your:



- Volunteer coordinators and volunteer captains can email your volunteers, but cannot view or manage emails with regular participants or see unsubscribers.
- Volunteer captains can view and email volunteers, but cannot edit your volunteer email templates.

**Permissions**

- PERMISSION
- Create series and events
- Document management
- Event financial reports
- Event maintenance
- Financial settings management (Org. functionality)
- Front desk registration
- Manage global merchandise
- Manage regular emails**
- Manage third party merchandise
- Manage volunteer job
- Org. financial reports (Org. functionality)
- Process order changes
- View participant data
- View volunteer data
- Volunteer communication**
- Volunteer management**

ACTIVEWORKS | endurance

Welcome Charlotte | Help | Settings | Choose logout

HOME PEOPLE VOLUNTEER FINANCIALS **EMAIL** GLOBAL MERCHANDISE RACE PASS DOCUMENT

## Email

ACTIVE Works' email service enables you to send emails to large groups of recipients to promote your organization and drive registration. Robust reporting tools feature detailed metrics to help you evaluate the effectiveness of your email communications.

To edit or view an email, select it from the list

**Regular email** Volunteer email Regular templates Volunteer templates Unsubscribers

New Open Copy Delete Report Filter by description or subject Search Status All

DESCRIPTION	STATUS	SCHEDULED FOR	LAST UPDATED	SUBJECT	SENT	OPENED	NOT DELIVERED
<input type="checkbox"/> Privacy Policy Test Email	Sending		5/3/2018	Privacy Policy Test Email	1	1	0



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