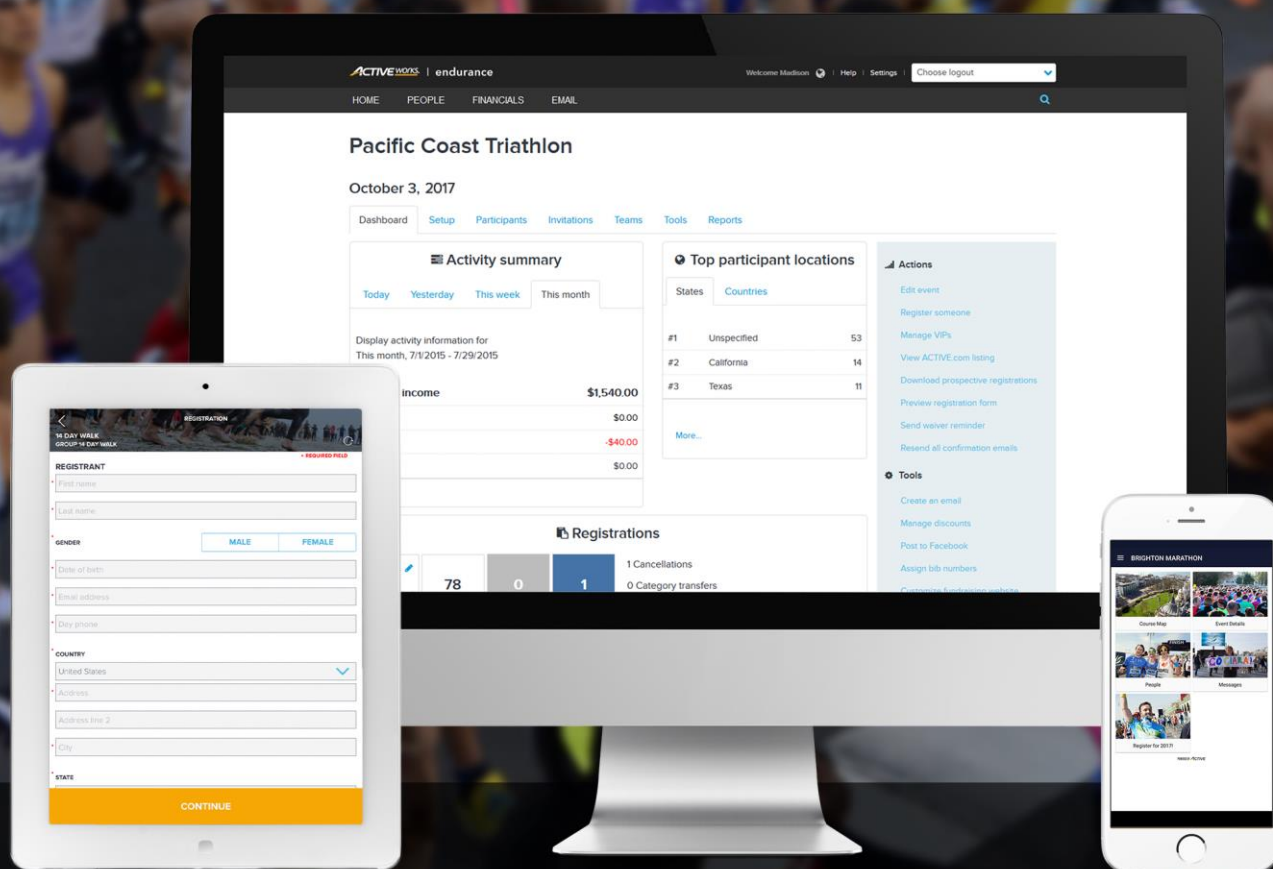




## Product Release Notes for ACTIVEWorks Endurance – April 22, 2018



### Table of Contents

Automatic bib assignment by two questions .....	2
Wave assignments in Registrations, Check-in list and Custom Registrations reports .....	3
On-Site app custom content blocks .....	4
MyEvents portal: event results .....	5
Document management tool enhancements .....	6
CRM Enhancements.....	7



## Automatic bib assignment by two questions

The bib tool is now even more powerful and can automatically assign bibs to participants by their answers to two questions.

For finer control over how bibs are assigned, you can configure a secondary condition (such as age range) in addition to the primary condition (gender), as in the example below:

The image displays two screenshots of the 'Configure the sequence' interface, illustrating how to add a secondary condition to a bib assignment rule.

**Left Screenshot:** Shows the initial configuration. A primary condition is set: Gender (dropdown) Equal to Female. Below this, the 'Add secondary condition' button is highlighted with a red box. The Bib sequence is set to F and 001.

**Right Screenshot:** Shows the configuration after adding a secondary condition. The primary condition remains Gender Equal to Female. A new secondary condition is added: Date of birth (dropdown) After (dropdown) 4/9/2000. This new condition is highlighted with a red box. The Bib sequence is set to JF and 001. Below this, another condition is shown: Gender Equal to Male, with a secondary condition Date of birth After 4/9/2000 (highlighted with a red box). The Bib sequence is set to JM and 001. Further down, another condition is shown: Gender Equal to Female, with a secondary condition Date of birth Before 4/9/2000 (highlighted with a red box). The Bib sequence is set to F and 001. At the bottom, another condition is shown: Gender Equal to Male, with a secondary condition Date of birth Before 4/9/2000 (highlighted with a red box). The Bib sequence is set to M and 001.

Don't worry if you have to adjust your bib assignment rules after registration has started; the bib tool will automatically re-assign bibs to all registrants according to your updated rules.



## Wave assignments in Registrations, Check-in list and Custom Registrations reports

Participant's **Wave** assignments are now listed in the **Registrations** and **Check-in list** reports, and can be added to **Custom Registrations Reports**, saving you and your check-in staff the time to cross-reference this information:

### Registrations report:

Registration Num	Event Nur	Unique pe Res	captain	Bib Number	Wave	fundraiser	Em	shirt size	Tshirt size
R-10PT3QVK898	E-00LWCC 457BA3FC		No	M001	1	No		0	0
R-10PT3QYFBKK	E-00LWCC E37E22F5-		Yes		2	No		0	0
R-10PT3QYF7B7	E-00LWCC 57202ACA		No		2	No		0	0
R-10PT3RM4CS7	E-00LWCC E37E22F5-		Yes			No		0	0
R-10PT3RM48KX	E-00LWCC 8E9A42A7		No			No		0	0
R-10PT3TG201Z	E-00LWCC 12194606		No	M006	1	No		0	1

### Check-in list report:

	A	B	C	D	E	F	G	H	I	J	K	L	M	N
1	Full name	Registration category	Price type	Gender	Birth date	TShirt size	Team name	Waiver sign	Email	Age	Bib number	Wave	Chip	Packet
2	Smith, John	Running-1K	Individual	MALE	9/9/1988	Small		Signed	Allie.T	29	M001	1		
3	Smith, Kate	Running-1K	Group-regi	FEMALE	9/9/1988	Medium	TEAM Team	Not signed	allie.ti	29		2		
4	Smith, John	Running-1K	Group-regi	MALE	9/9/1988	Small	TEAM Team	Signed	allie.ti	29		2		
5	Smith, Will	Open water swim-1K	Group-regi	MALE	1/1/2005	Small	Packet pickup	Not signed	allie.ti	13				
6	Smith, John	Open water swim-1K	Group-regi	MALE	9/9/1988	Small	Packet pickup	Signed	allie.ti	29				
7	Klown, Krusty	Running-1K	Individual	MALE	1/1/1980	Extra large		Signed	alexar	38	M006	1		

### Custom Registrations Report:

ACTIVEWORKS | endurance

[Webcam](#)
[Join](#)
[Help](#)
[Settings](#)
[Choose layout](#)

[HOME](#)
[PEOPLE](#)
[VOLUNTEER](#)
[FINANCIALS](#)
[EMAIL](#)
[GLOBAL MERCHANDISE](#)
[GLOBAL DISCOUNT](#)
[MORE+](#)

Create custom registration report

Select dates

☒ All
 ☐ Custom

Select categories/price types

☒ Fun Team
 

☒ Open water swim-1K
 

☒ Group-registration team Age group/open

☒ Running-1K
 

☒ Group-registration team Age group/open
 

☒ Individual Age group/open

Add and remove columns

Choose the data you want to appear in your report. Drag and drop to reorder and move items.

Available

Bib number
 Event number
 Unique person ID
 Registration ID
 Price type
 Registration category

Selected

Registration number
 User ID
 Participant name
 Wave

Add all >

< Remove all

	A	B	C	D
1	Registration number	User ID	Participant name	Wave
2	R-10PT3TG201Z	34214F8E-3265-46EB-A22F-A36EC8A680F8	Klown, Krusty	1
3	R-10PT3RM48KX	C12FD928-D993-4FF6-9FC8-5C2728639FEA	Smith, Will	
4	R-10PT3RM4CS7	DE29B229-09B1-4AD7-B998-044810B3333E	Smith, John	
5	R-10PT3QVK898	B902FC02-E346-446C-8F51-10C74602098A	Smith, John	1
6	R-10PT3QYF7B7	6AF39E84-BAAA-4F95-B029-8A789A6795BE	Smith, Kate	2
7	R-10PT3QYFBKK	DE29B229-09B1-4AD7-B998-044810B3333E	Smith, John	2

3

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## On-Site app custom content blocks

The On-Site mobile app can now help your check-in staff to personalize the check-in experience for each participant. The app can display up to two blocks of custom, participant-specific content uploaded from a CSV file.

Use this feature for content that is specific to your organization and not stored in AW Endurance, such as:

- Participant's membership or loyalty program numbers.
- Number of times a participant has raced.
- Corral or cap colors.

The screenshot shows the 'On-Site mobile app configuration' page in the AW Endurance system. The page has a dark header with the 'ACTIVEWORKS | endurance' logo and user information. Below the header is a navigation bar with tabs: Dashboard, Setup, Participants, Invitations, Teams, Tools, Reports, and Express registrations. The 'Setup' tab is active, and the 'CUSTOM CONTENT' sub-tab is selected. The main content area is titled 'CUSTOM CONTENT' and includes a description: 'Display custom content on a participant's page, such as loyalty or membership IDs.' Below this is a section for 'Input Content Label Names' with two text input fields labeled 'Block 1' and 'Block 2', each with a placeholder '(ex. "Loyalty ID")'. To the right of these fields is a preview of the 'Example Screen' from the mobile app, showing a participant's check-in page with the custom content blocks. Below the input fields is a section for 'Import participant file' with a 'Download template' link and a file upload area. The file upload area includes a 'Choose file' button, a 'No file chosen' status, and a 'Save' button. The file upload area also includes a note: 'CSV format, 3MB maximum.'


Configuring the two custom content blocks is easy: just enter a label for each block, click the **Download template** link and paste **Registration number, Participant name, Block 1** and **Block 2** content in to the template file and then upload the file. If no errors are found, then the custom content will appear in the On-Site app during each participant's check-in.




## MyEvents portal: event results


As the one-stop, desktop and mobile site for your participants to manage their registrations, the MyEvents portal now also provides them with their **Final results** and **Overall**/division rankings for an event.


Participants can also click the **View result detail** button to view their split results on their ACTIVE Results page:


**8TH COPY - Ú'LAGARDÈR Å SINGLE PAGE**  
**REGISTRATION PURCHASING ADDON**  
**ENDR-30070**INDIVIDUAL

NOTE: You completed this registration on behalf of another person. The person has not claimed the registration. [Send registration claim email](#)

 FNsomeone0411 LNsomeone0411

 Running-Marathon - Self reg B

 April 16, 2018 - July 16, 2018

 test, san diego California 98765

[Registration & QR code](#)[Edit registration](#)[Transfer registration](#)

[Change category](#)

**RESULTS**[View result detail](#)

Final results

**20:53**

Average pace

**00:22** /km

BIB

**00003**

FNsomeone0411

Overall

**12** /18





Men's Overall

**4** /5





M40-

**4** /5

**REFER YOUR FRIENDS**



<https://endurancecul-vip.qa.aw.dev.activenetwork.com/evan...>



**RESULTS**[View result detail](#)

Final results

**20:53**

Average pace

**00:22** /km

BIB

**00003**

FNsomeone0411

Overall

**12**






Men's Overall

**4**

M40-

**4**

**REFER YOUR FRIENDS**



<https://endurancecul-vip.qa.aw.dev.activenetwork.com/evan...>



## Document management tool enhancements

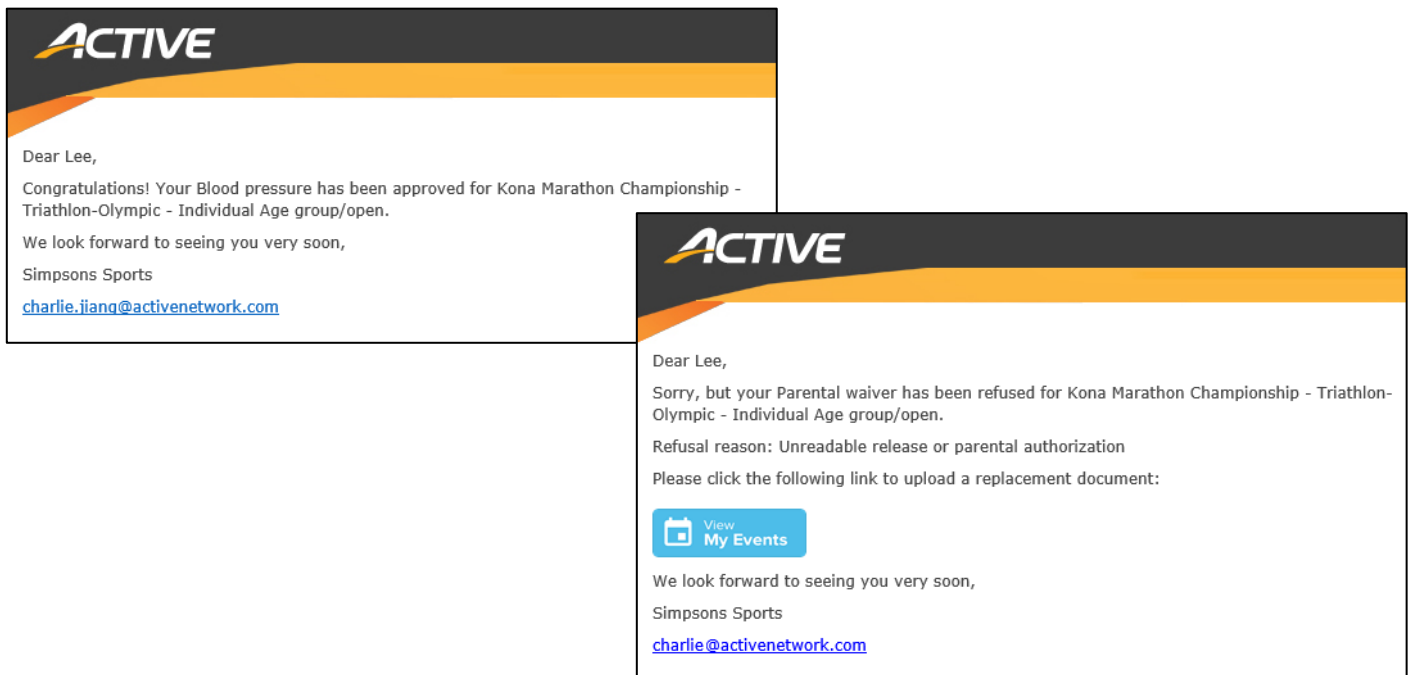
Two enhancements to the Document management tool (a Premium-tier feature) now take even more of the work to gather, approve and file participant's legal documents off your hands:

### Automatically re-use existing documents for a new registration

If a participant has an approved document on file that is less than a year old and for the same sport type and distance, then the Document management tool will automatically re-use that document for a new registration, and send out the Registration Confirmation email to the participant. Otherwise, the document is held pending approval by your staff.

### Email participants when a document is approved or refused

The Document management tool now keeps your participants informed whenever one of their uploaded documents is approved, or if a document is refused, then emails them to request a substitute document:



Elite-tier organizations can use the **Custom branding** feature to customize the headers of the above emails with their organization's branding.



## CRM Enhancements

To help you retain more of your participants, the CRM tool (a Premium-tier feature) has two enhancements that allow you to segment and target your customers even more precisely:

### Exclude persons who match a filter

You can now **Exclude** customers who match a filter criteria, for example customers already registered for an event, so that you don't send them invitation emails for the event again:

ACTIVEWORKS | endurance

Welcome John | Help | Settings | Choose logout

HOME PEOPLE VOLUNTEER FINANCIALS EMAIL GLOBAL MERCHANDISE GLOBAL DISCOUNT MORE

### People

People list Custom segment

People who match all of the following conditions

Save as custom segment ?

- Age range between 18 and 30
- Registration details Event Springfield Fun Run 2017 Running
- City Springfield

+ Add condition

Clear Search

3 Results

NAME	EMAIL ADDRESS	PHONE	CITY	STATE	GENDER	REVENUE	ENGAGEMENT
John Smith	Allie@activenetwork.com	5512231234	Springfield	AK	Male	1131.00	F
John Smith	tian@activenetwork.com	87654321	Springfield	AZ	Male	271.00	A
John Smith	atien@activenetwork.com	12345678	Springfield	AZ	Male	271.00	A

### Include persons registered for two different events

You can now search for customers who are registered for two different events:

People list Custom segment

People who match all of the following conditions

Save as custom segment ?

- Registration details Event Springfield Fun Run Running
- Registration details Event Simpsons Theme Run Running

+ Add condition

Clear Search

1 Result

NAME	EMAIL ADDRESS	PHONE	CITY	STATE	GENDER	REVENUE	ENGAGEMENT
Lee Alexander	alexanderfu@activenetwork.com	0000000000	test city	AP	Male	570.00	F

By combining the above two features, you can focus your marketing efforts on a very specific customer segment, for example customers who participated in the 2017 event, but are not yet registered for the 2018 event.





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## **About ACTIVE Network, LLC**

ACTIVE Network, LLC is a technology and media company that helps millions of people find and register for things to do and helps organizations increase participation in their activities and events.

For more information about ACTIVE Network, LLC products and services, please visit [ACTIVEnetwork.com](http://ACTIVEnetwork.com).

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