ACTIVEworks

Product Release Notes for ACTIVEWorks Endurance – Aug 17, 2017
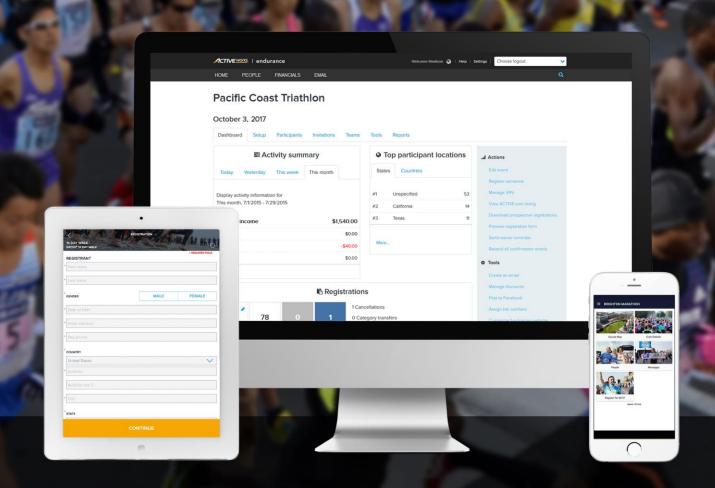
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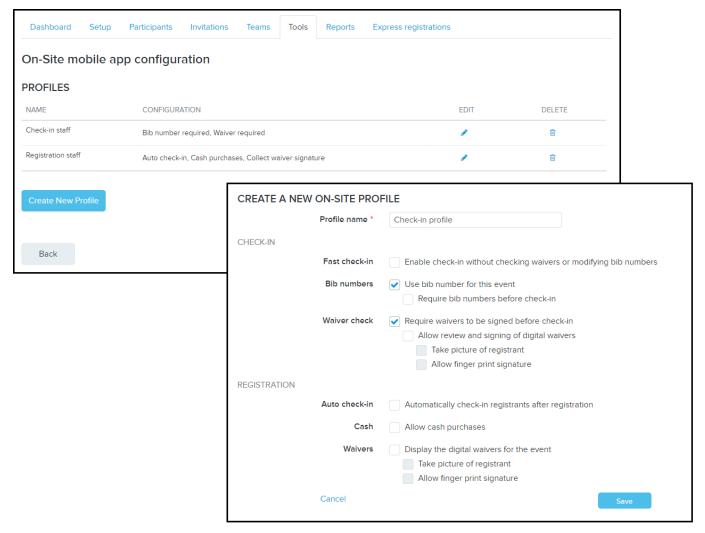
On-Site Profiles

In the latest release of ACTIVEWorks Endurance, organizers can create customized workflows for On-Site users via "profiles".

> **Note** *Configured profiles are currently available only in event settings for Event Directors. The profiles will become available to On-Site app users next month.*

Organizers can create a profile and specify features for the profile. When the profiles become available in the app next month, after logging in to the app and selecting an event, mobile staff users will see a profile list. Each staff user can then tap a profile to view features configured specifically for their duties.

For example, one profile might allow "fast check-in" for volunteers checking in participants that had their packets mailed to them, while another profile might have "bib numbers and waiver check" enabled for volunteers checking in participants that haven't completed all of their paperwork. On the registration side, if an organizer wanted to designate one On-Site volunteer as a cash handler, a profile can be created to "enable cash" while all other volunteer profiles have cash handling disabled.

Event organizers can edit or remove profiles, but the changes take effect only after the user exits the profile and returns to the event list within ACTIVE On-Site.
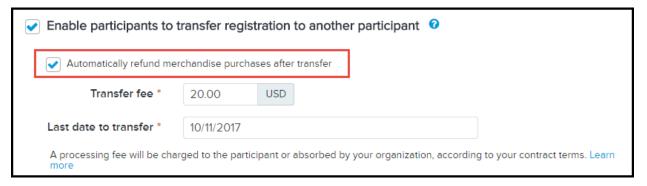
Opt-out Option for Abandoned Cart Emails

Organizers can now allow participants to unsubscribe themselves from abandoned cart emails. If enabled, participants can now opt-out of email reminders for incomplete registrations.

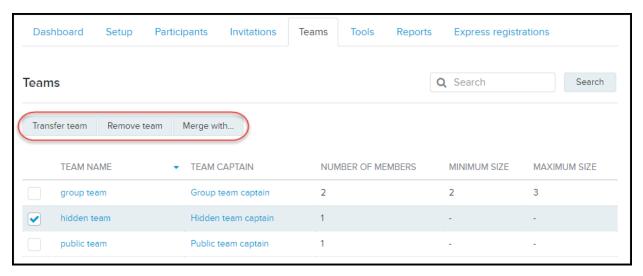# Allow Automatic Merchandise Refund after Transfer

When a registration is transferred to another participant, organizers can now choose not to automatically refund merchandise purchases to the original participant. Unselecting this option will prevent merchandise from being refunded during a transfer.

Hidden Team Management

In this release, organizers are provided with more options to manage hidden teams. They can now transfer a hidden team to another category, dismiss a hidden team, or merge a hidden team with another team.

Packet Pickup Group Info in Reports

For events which use the packet pickup group feature, related information is now accounted for in the event registration report, check-in list report, and custom registration reports.

Deep link to hidden price types with Promolink

Organizers can now add internal price types to a PromoLink, so that participants can register for these hidden price types via the link.

ACTIVE Network, LLC

About ACTIVE Network, LLC

ACTIVE Network, LLC is a technology and media company that helps millions of people find and register for things to do and helps organizations increase participation in their activities and events.

For more information about ACTIVE Network, LLC products and services, please visit ACTIVEnetwork.com.

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