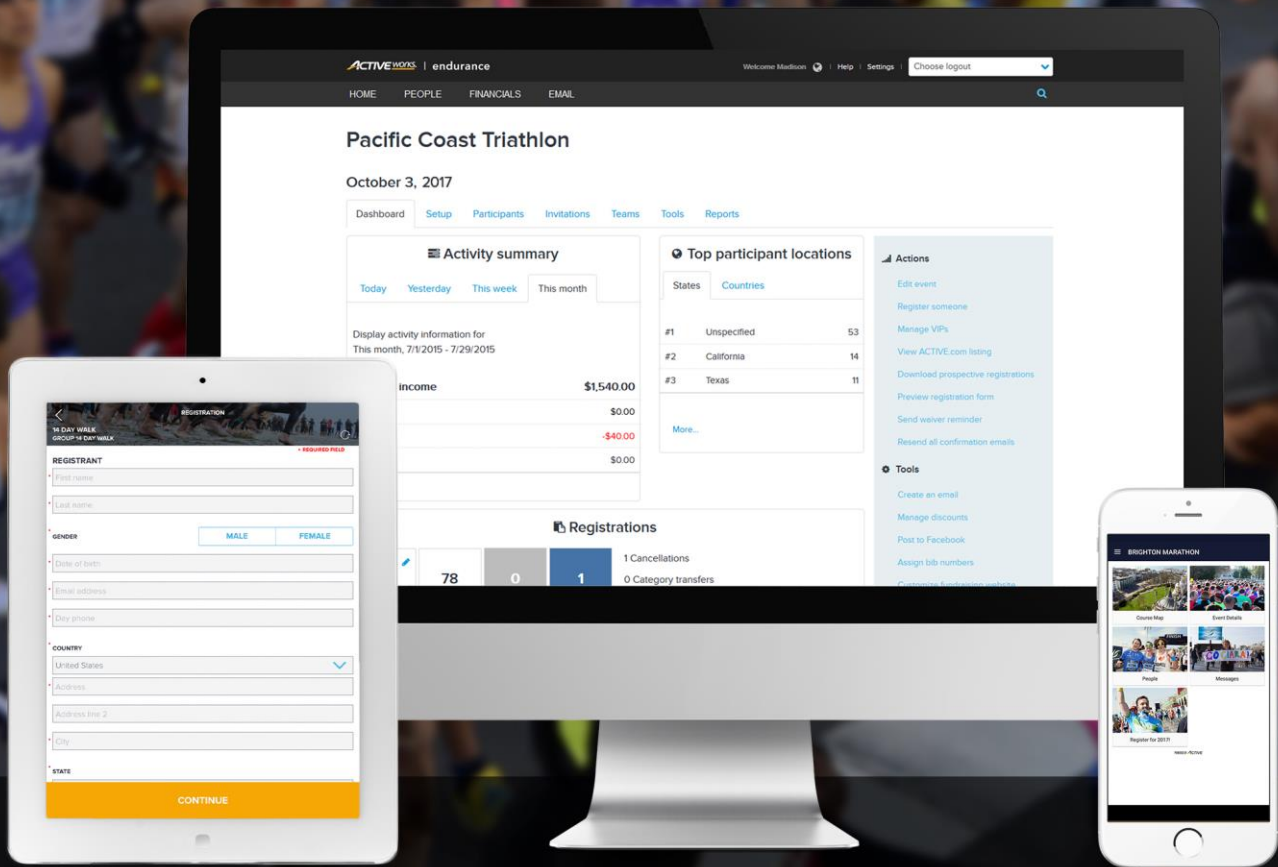




## Product Release Notes for ACTIVEWorks Endurance – Jul 4, 2017



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## Condensed Registration Journey

A concise registration process helps to maintain your registrants' interest and reduce the number of abandoned registrations. In this release, registration forms for selected categories are condensed onto a single page, and registrants can complete their registration without opening other pages.

### Collapsible registration forms

After a customer completes the registration details for a participant and then moves onto the next section, the previous section is automatically collapsed to keep the page clear and uncluttered.

Additionally, to help customers quickly see if their registration information is complete, each section has a status indicator: Complete (Green) and Incomplete (Yellow).

The screenshot shows the 'Springfield Fun Run 2017' registration page. It features a progress bar at the top with three steps: 'SELECT CATEGORY' (active), 'COMPLETE FORM', and 'CHECKOUT'. Below the title, there are two main categories: 'Running-5K' and 'Running-10K'. Under 'Running-5K', there is a sub-category 'Individual Age group/open' with a price of '\$150.00' and a quantity selector set to '1'. Under 'Running-10K', there is a sub-category 'Individual Age group/open' with a price of '\$120.00' and a quantity selector set to '2'. A 'CONTINUE' button is located at the bottom right of the page.

The screenshot shows the 'Registration' page. It features a progress bar at the top with three steps: 'SELECT CATEGORY', 'COMPLETE FORM' (active), and 'CHECKOUT'. Below the title, there is a list of selected categories: 'Springfield Fun Run 2017 - Running-5K - Individual Age group/open' and 'Springfield Fun Run 2017 - Running-10K - Individual Age group/open'. A warning message states: 'You may lose your registration spot if your browser session is idle for more than 15 minutes.' Below this, there is a section for 'YOUR INFORMATION' with a 'Change account' link. The 'YOUR INFORMATION' section contains three rows of participant information: 'ACTIVE.COM account' (status: COMPLETE), 'John Smith' (status: COMPLETE), 'Kate Smith' (status: INCOMPLETE), and 'Kid Smith' (status: INCOMPLETE). Red arrows point from the quantity selectors in the previous screenshot to the corresponding participant rows in this screenshot.



## Copy registrant information

After completing the registration information for one registrant, customers can copy the registrant's information to the form for the next registrant. Customers can save time by not having to re-enter the identical personal information, form questions, etc., for registrants with similar backgrounds.

The screenshot shows a registration form for a 'Running-5K - Individual Age group/open' race. The first registrant, 'John Smith', is marked as 'COMPLETE'. Below this, the form for 'Participant #2' is shown for a 'Running-10K - Individual Age group/open' race. A dropdown menu labeled 'Who is this registration for?' is set to 'Select one'. Below it, a 'Copy information from' dropdown menu is open, showing 'Select one', 'Select one', and 'John Smith - Running-5K' (which is highlighted in blue). A yellow 'Copy' button is positioned to the right of the dropdown. The form for 'Participant #3' is partially visible at the bottom.

## Spot reservation improvement

Spot reservation during registration has been improved. After category selection, spots will be reserved when customers click the **CONTINUE** button. The spots will be forfeited if the browser session is idle for more than 15 minutes.



## More Details in the Job List

To review or manage volunteer jobs, volunteer coordinators no longer need to open each individual job. The improved job list now includes more job details (name, dates, groups, captain and number of volunteers) and provides quick access links to assign/change captains or edit jobs. Volunteer coordinators can now see at a glance who is assigned as the job captain.

The screenshot shows a web interface for managing volunteer jobs. At the top, there are tabs for 'Jobs', 'Volunteers', 'Groups', and 'Report'. Below the tabs is a 'Create job' button, a 'Sort by' dropdown menu set to 'Job title(A-Z)', and a search bar with the text 'Search by job name' and a 'Search' button. The main content area displays two job entries:

Job Name	Date/Time	Volunteers	Captain	Actions
<b>Beverage service</b>	8/31/2016 12:00 a.m. - 6:00 p.m.	1 of 20	John Smith <a href="#">Change captain</a>	<a href="#">Edit</a> <a href="#">Delete</a>
<b>Food service</b>	8/31/2016 7:00 p.m. - 9:00 p.m.	0 of 20	N/A <a href="#">Assign captain</a>	<a href="#">Edit</a> <a href="#">Delete</a>

Each job entry also includes a 'Group(s)' section with the text 'Field A'.

## Thai Market Support

To improve our support for event organizers in Thailand, ACTIVEWorks Endurance now supports the Thai language in the Multi-language tool.

With this feature, Thai event organizers can now use the Multi-language tool to translate the event registration form into Thai.

The screenshot shows the 'Multi-language tool' interface. At the top, there are navigation tabs: 'Dashboard', 'Setup', 'Participants', 'Invitations', 'Teams', 'Tools', 'Reports', and 'Express registrations'. The main content area is titled 'Thai (Thailand)'. Below the title is a warning message: 'Please translate the items listed below manually. The translations will automatically display to participants if they choose Thai (Thailand) as their language.' Below the warning are two buttons: 'Preview on Active.com' and 'Delete language'. On the right side, there is a 'Languages' section with a dropdown menu showing 'Primary - English' and 'Thai (Thailand)'. Below the 'Languages' section is a large grey rectangular area. At the bottom, there is an 'Event details' section with the following information: 'Fun Team', 'Springfield County Oaktree Street Springfield, AZ 12345', and 'July 1, 2018'.



## Apply Global Discounts to Price Types

Global discounts can now be applied at the price type level. This makes global discounts more flexible and targetable at specific subcategories.

### Edit a global discount

What are you discounting?

Participants will receive a discount \$10.00 off each item that you select below.

Apply discounts to available events \*

Filter by event name

- Select all
- Fun Team 7/1/2018
  - Running-1K
  - Individual Age group/open
  - Group-registration team Age group/open
  - Open water swim-1K
  - Group-registration team Age group/open
- Springfield Fun Run 2017 12/31/2017
  - Running-5K
  - Individual Age group/open

Include registration-closed events and completed events

## Merchandise Sold-out Indicator

If the inventory for a merchandise item is zero, then the **SOLD OUT** indicator is displayed next to the item. Participants can now easily identify sold-out inventory and make an alternative selection.

Socks	Select	Price	
	<input type="radio"/> Small	Included	<b>SOLD OUT</b>
	<input type="radio"/> Medium	Included	
	<input type="radio"/> Large	Included	
	<input type="radio"/> Extra large	Included	
	<input type="radio"/> No thanks		



## Direct Preview of Registration Forms

When directors preview an event during event setup, they now skip the Active.com listing and go directly to previewing the registration form. Note that the preview for multiple registrations is not ready in this release.

**Preview and publish your event to ACTIVE.com**

Try out your event registration to see what it looks like and test out how it works. (Preview will open in a new browser window.)

**Preview registration form**

Publish your event listing on ACTIVE.com (it may take up to 24 hours for your event to appear)

Back

**ACTIVE**

Registration is in preview mode and orders will not be processed.

English (United States) ▾

SELECT CATEGORY    COMPLETE FORM    CHECKOUT

### Springfield Fun Run 2017

Running-5K

Individual Age group/open	\$150.00	- 0 +
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Running-10K

Individual Age group/open	\$120.00	- 0 +
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CONTINUE

WHAT'S YOUR ACTIVE?



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## **About ACTIVE Network, LLC**

ACTIVE Network, LLC is a technology and media company that helps millions of people find and register for things to do and helps organizations increase participation in their activities and events.

For more information about ACTIVE Network, LLC products and services, please visit [ACTIVEnetwork.com](http://ACTIVEnetwork.com).

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