



Product Release Notes for ACTIVEWorks – September 1, 2020

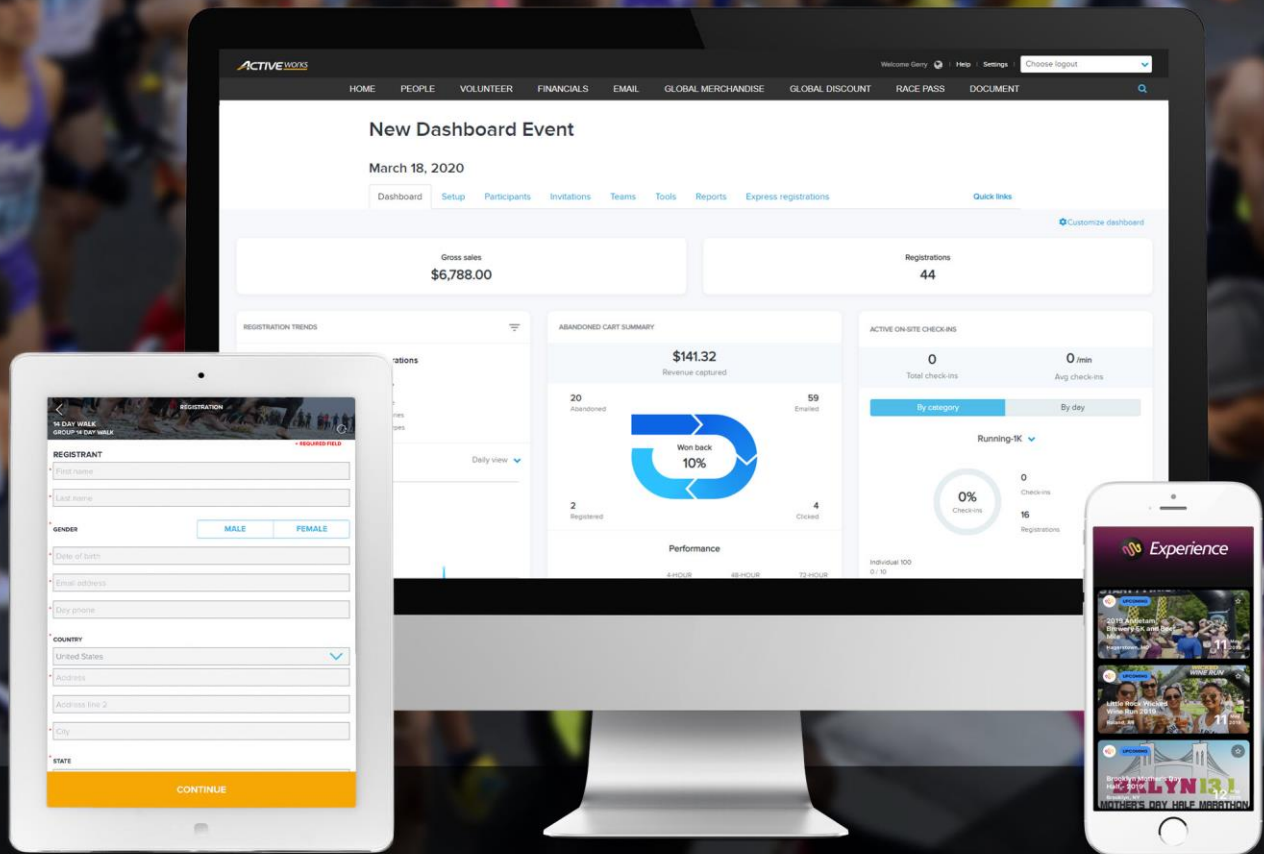


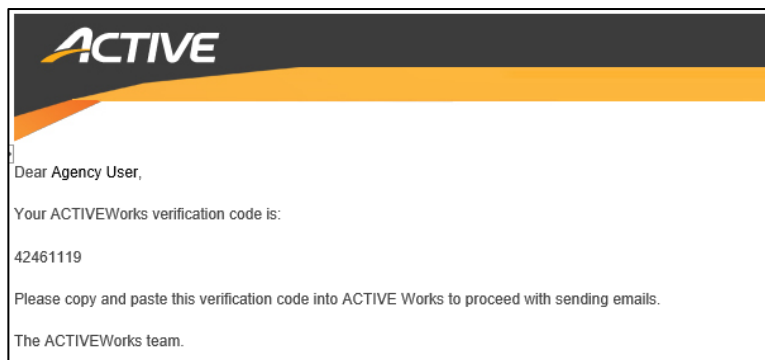
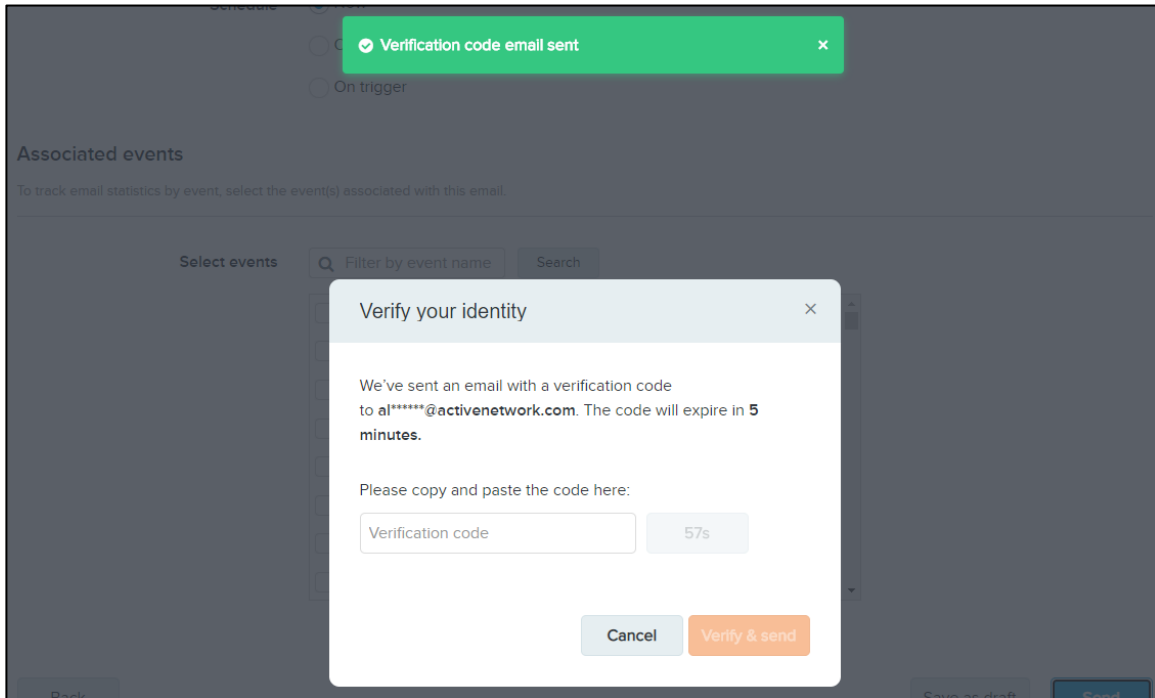
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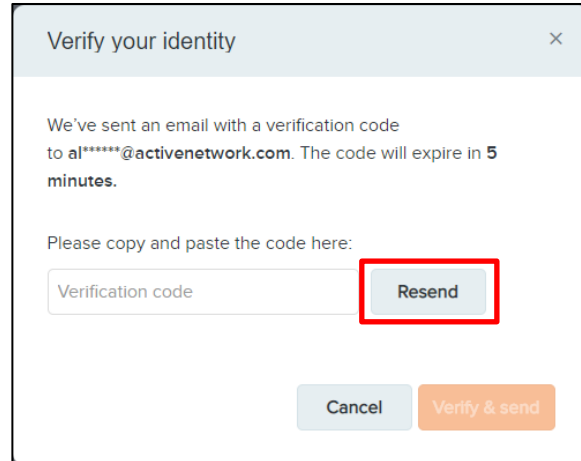


Enhanced security when sending emails

To enhance security, before you or your staff can **Send** an email from the **Email** tool, you must now enter an identity verification code that is sent to your registered email address:



- The verification code is valid for 5 minutes after it is first emailed out.
- If you fail to receive the verification code email after 60 seconds, then you can click the **Resend** button to resend the code email:

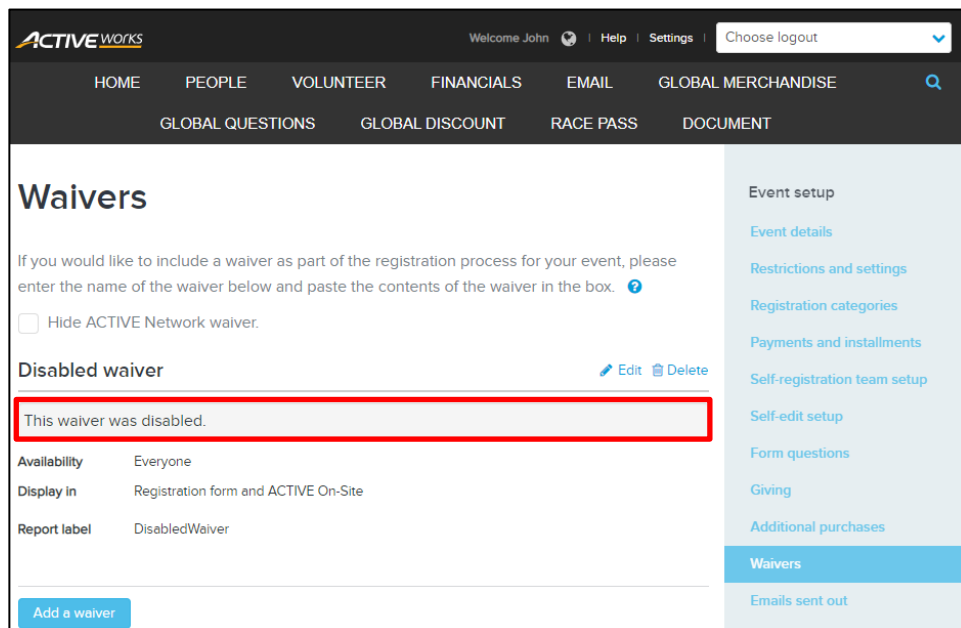


- Entering an incorrect verification code more than 5 times will block the verification process for 5 minutes.

Display signed but disabled waivers

Previously, if an event or add-on waiver was signed by a participant and then you disabled the waiver (waiver **Availability** = **No one**), then the waiver was NOT displayed to you or your staff, or to the participant in their **My Events** site.

In this release, for improved visibility of signed waivers, a participant's signed waiver is now visible to you and your staff and the participant (in their **My Events** site) even if you have disabled the waiver:





An event > **Participants** tab > a participant > **Waiver agreements** section:

The screenshot shows the ACTIVEworks interface for 'Event A' on July 31, 2020. The 'Participants' tab is selected. The participant profile for Lee Alexander is shown, including contact information and event details. The 'Waiver agreements' section contains a table with one entry highlighted by a red box:

WAIVER NAME	STATUS	DATE SIGNED	METHOD	ACTIONS
Disabled waiver	Signed	8/12/2020	Paper	-

My Events site > an event > **Registration & QR code** button > **Waiver agreements** section:

The screenshot shows the 'Registration Summary' page for a participant. It includes registration details, a QR code, and a list of items. The 'Waiver Agreements' section at the bottom contains a table with one entry highlighted by a red box:

Item	Item Price	Quantity	Total
Event A - Running-1K - Individual Age group/open Lee Alexander	\$10.00	1	\$10.00
Extra large		1	

Active Agreement and Waiver	Signed - 7/8/2020
Disabled waiver	Signed - 8/12/2020

Note: Unsigned, disabled waivers are NOT displayed on the above pages.



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