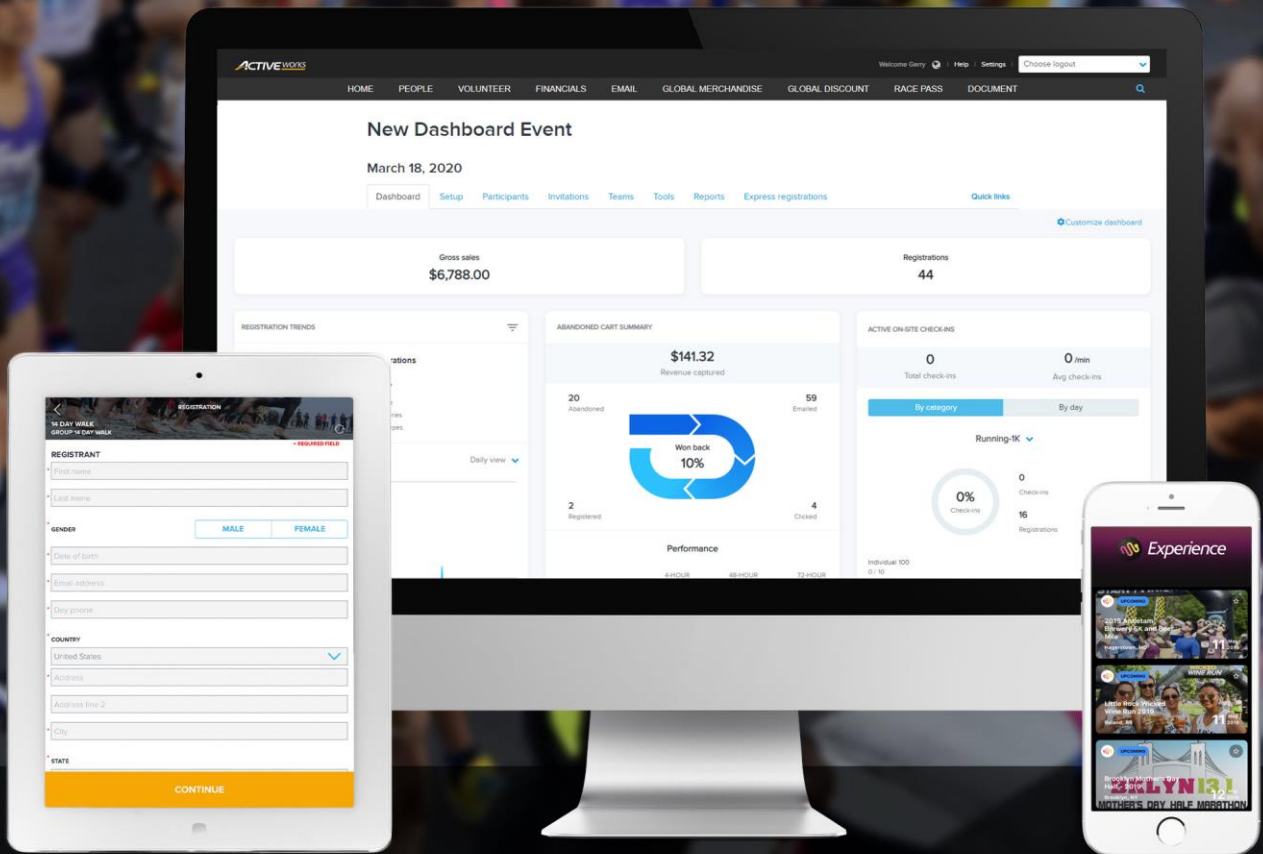




## Product Release Notes for ACTIVEWorks – December 1, 2020



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## Sign in multi-factor authentication

To protect your organization's data, when signing into ACTIVEWorks, you (or your staff) must now verify your identity by entering a one-time code sent to your email address.

### Note:

- If you are using a private computer to which only you have access, then to reduce the frequency at which you must sign in again, select the **Stay signed in** option.
- If you are using a public or shared computer, then do **NOT** select to **Stay signed in**.

**Sign in**

Email address  
ch\*\*\*\*\*@activenetwork.com

Password  
.....

Stay signed in [Forgot your password?](#)

**Sign in**

**Create an organization**

No account? No worries. You're minutes away from simplifying your organization forever.

- Endurance
- SwimManager
- Camps & Class Manager

**Verify your identity**

We've sent an email with a verification code to **ch\*\*\*\*\*@activenetwork.com**. The code will expire in **5 minutes**.

Please copy and paste the code here:

Verification code  [Resend](#)

If you didn't receive the email, click Resend after **74 seconds**.

[Cancel](#) [Verify & proceed](#)



**Dear Customer,**

Your verification code is: 655109  
Please copy and paste this verification code to proceed with your login.  
If you didn't request the verification code, you can safely ignore this email.

Stay Active,

Your friends at ACTIVE.COM

## Purchasing a Race Pass as a gift

Whether it's coming up to a holiday season, birthday or anniversary, your customers can now purchase a Race Pass (an Elite-tier feature) on behalf of **Someone else, 18 or older** by selecting the **This is a gift** option, which emails the Race Pass confirmation to the purchaser instead of the Race Pass recipient. The purchaser can then forward the Race Pass confirmation email to the recipient at the appropriate time:

The screenshot shows the ACTIVE website interface during the checkout process. At the top, the ACTIVE logo is on the left, and a language dropdown menu is set to "English (United States)". Below the logo, a progress bar shows four steps: "SELECT PASS", "SIGN IN", "COMPLETE FORM" (highlighted in orange), and "CHECKOUT".

The main heading is "Complete form" for the "Simpsons Sports - Mega Pass". A note below the heading states: "Your spot will be held for 15 minutes." Below this is a section titled "Select registrant" with two radio button options: "Yourself, 18 or older (John Smith) This is not you" and "Someone else, 18 or older". The "Someone else" option is selected and highlighted with a red box. A tooltip is visible over the "Someone else" option, containing the text: "Check this to send the Race Pass confirmation email to you instead of to the Race Pass holder. You can then forward the Race Pass confirmation email to the recipient at the appropriate time." Below the radio buttons is a checkbox labeled "This is a gift" which is checked. Below the "Select registrant" section is a "Your information" section with the following fields: "First name" (John), "Last name" (Smith), "Date of birth" (1/1/1990), and "Email address" (ch[redacted]@activenetwork.com).

At the bottom, there is a section titled "Participant information" with a "First name" input field.



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ACTIVE Network, LLC

717 North Harwood Street

Suite 2500

Dallas, TX 75201