



Product Release Notes for ACTIVEWorks – March 23, 2020

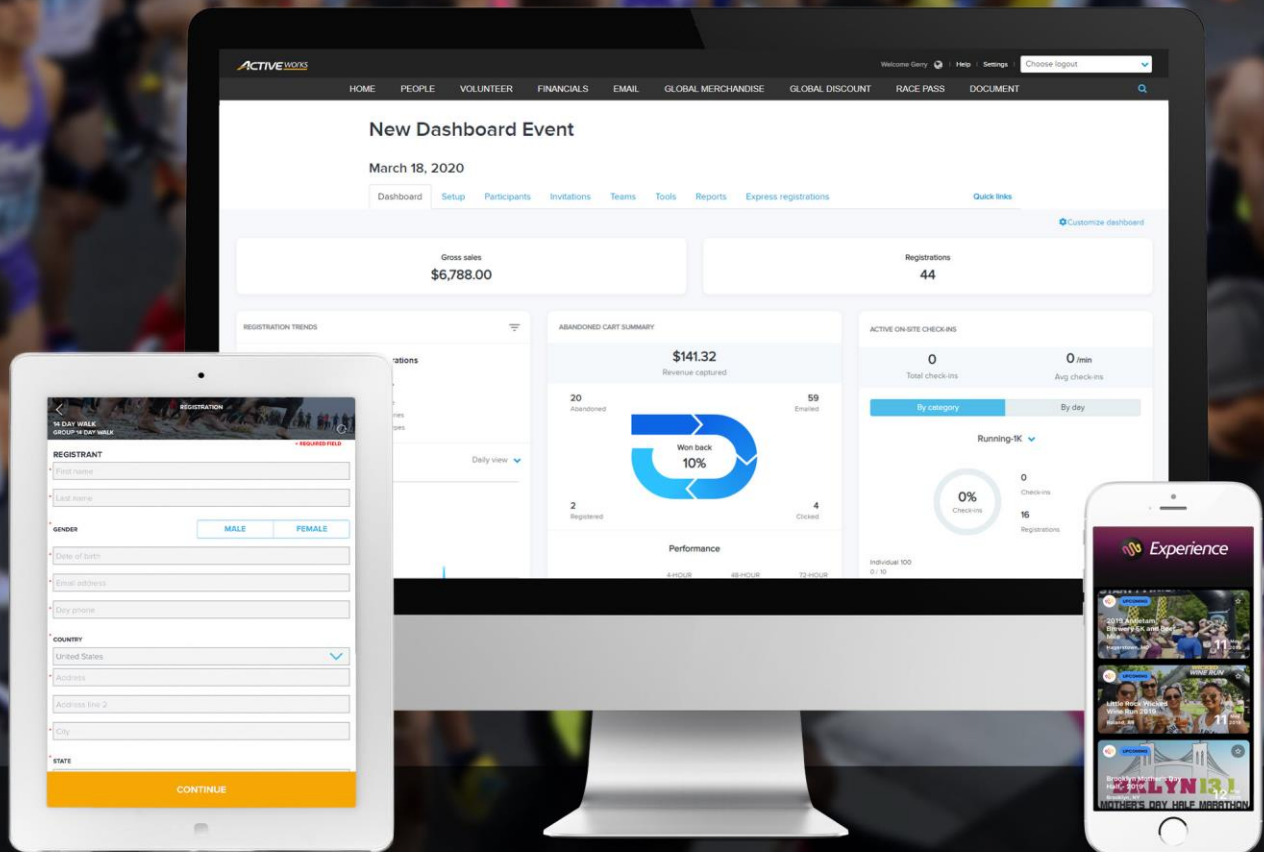


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VAT/GST-inclusive event and merchandise pricing

If your customers expect to see event and merchandise prices inclusive of VAT/GST, then please contact your account manager to discuss enabling our new Premium-tier VAT/GST pricing feature.

With the VAT/GST pricing feature, you can now configure an event (and its associated merchandise) to display VAT/GST-inclusive prices by turning on the **Event setup > Event details** step > **Include VAT/GST in prices** switch:

The screenshot shows the ACTIVEWORKS web interface for event setup. The top navigation bar includes links for HOME, PEOPLE, VOLUNTEER, FINANCIALS, EMAIL, GLOBAL MERCHANDISE, GLOBAL QUESTIONS, GLOBAL DISCOUNT, RACE PASS, and DOCUMENT. The main content area is titled 'Event details' and contains a form for configuring an event. The form includes fields for Event type (Endurance event), Event name (Event C), Virtual event (toggle), Location (Springfield), Event date (6/30/2021 - 6/30/2021), and Primary language (English (United States)). A red box highlights the 'Include VAT/GST in prices' toggle, which is currently turned on. Below the toggle, a note states: 'If Include VAT/GST in prices is enabled, then a VAT/GST percentage must be configured for each item.' The right sidebar contains a list of setup steps, with 'Event details' highlighted in blue.

Note: Once you enable the **Include VAT/GST in prices** setting for an event, it cannot then be disabled, but you can hide the VAT/GST by setting a 0% VAT/GST percentage.



You can then configure the VAT/GST percentage for:

- Registration prices:

Add a price

Price details
Enter details for the price.

Price type * Individual

Display name * Individual Age group/open
This text will display to the consumer and in reports

Description

Price (incl. VAT/GST) * 100.00 USD

VAT/GST amount * 10.0 %

GL code

☐ Allow self-registration teams

☐ Allow participants to upload document after

Cancel Save

- Merchandise prices:

ACTIVEWORKS Welcome camps1 | Help | Settings | Choose logout

HOME PEOPLE VOLUNTEER FINANCIALS EMAIL GLOBAL MERCHANDISE GLOBAL QUESTIONS

GLOBAL DISCOUNT RACE PASS DOCUMENT

Templates

- + Included t-shirt
- + Apparel
- + T-Shirt
- + Jersey
- + Pants
- + Shorts
- + Socks
- + Shoes

Step 8: Additional purchases

Edit item

***Item name** Extra large socks **Inventory** Unlimited

Price (incl. VAT/GST) 20.00 USD **VAT/GST amount** 10.0 %

***Filter**

☒ Age / Gender ☐ Custom segment

***Age** 0 through 120 as of Registration date



During registration, the VAT/GST-inclusive prices are displayed to your customers:

The screenshot shows the ACTIVE registration interface. At the top, there's a navigation bar with the ACTIVE logo and a language dropdown set to 'English (United States)'. Below this is a progress bar with three steps: 'SELECT CATEGORY' (active), 'COMPLETE FORM', and 'CHECKOUT'. The main heading is 'Event C', followed by 'Triathlon-Full/Long Distance'. A table lists two options: 'Individual Age group/open' with a price of '\$100.00' and 'Half-price special' with a price of '\$50.00'. Both prices are highlighted with red boxes. Each option has a quantity selector set to 0. A 'CONTINUE' button is at the bottom right.

Option	Price	Quantity
Individual Age group/open	\$100.00	0
Half-price special	\$50.00	0

The screenshot shows the 'MERCHANDISE' section of the ACTIVE interface. The heading is 'Socks'. Below it is a table with columns 'Select', 'Price', and 'Quantity'. One item is listed: 'Extra large socks' with a price of '\$20.00' (highlighted with a red box) and a quantity of 1. 'REMOVE' and 'NEXT' buttons are at the bottom right.

Select	Price	Quantity
Extra large socks	\$20.00	1

After checkout, on the order confirmation page and in the confirmation email, the VAT/GST amount is displayed:



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September 21, 2019

Wright-Patterson AFB, Dayton, OH

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Presenting Sponsors

No federal endorsement of sponsors intended

usafmarathon.com

Thank you! Your transaction is complete.
YOU WILL RECEIVE A CONFIRMATION EMAIL SHORTLY.
[Print](#)

More People = More Fun
Share with your friends.
<https://endurancecui-vip.qa.aw.dev.activenetwork.com/event-reg/select-race?e=23552831&rf=d3d58c44a5c3427eb21eff0396b9efcf>
Share to
[Share](#) [Tweet](#) [Save](#) [Email](#)

ORDER DETAILS
Order date: March 10, 2021 [See Summary](#)
ORDER NUMBER: C-76X5LTP65S

ITEMS	TOTAL
Event C - Triathlon-Full/Long Distance - Individual Age group/open Lee Alexander	\$100.00
Socks - Extra large socks	\$20.00
Subtotal	\$120.00
Total	\$120.00
VAT/GST included \$10.91	

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- View my receipts

[View My Events](#)

Dear Lee,

Thank you for your order with Simpsons Sports. Please save a copy of this receipt for your records.

Order information

Order ID:	C-76X5LTP65S
Date:	March 9, 2021

Item	Price
Event C - Triathlon-Full/Long Distance - Individual Age group/open Lee Alexander	100.00
Socks - Extra large socks	20.00
Grand total:	\$ 120.00
Amount paid:	VAT/GST included: \$ 10.91
Order balance:	(\$ 120.00)
	\$ 0.00



Race Passes: purchasing date range

You can now set (and forget) a date range for the sale of a Race Pass (an Elite-tier feature) and ACTIVEWorks will automatically ensure that your customers can buy the Race Pass only during this period. Synchronize your Race Pass sales with your marketing campaigns or as a special, holiday-period-only offer.

Configure the registration period in the **RACE PASS** tab > an existing Race Pass or the **Create** button > **Registration start date** and **Registration end date** fields:

Create a race pass [X]

To create a race pass, enter the following information.

Name * [Text Field]

Price * [Text Field] **USD**

Description [Text Field]
255 characters maximum

Redemption period

- ☒ None
- ☐ Specify start and end dates
- ☐ Specify duration

Registration start date [6/30/2021]

Registration end date [9/30/2021]

Maximum number of uses [Text Field]

What events to apply: [Dropdown]

Calendar: September 2021

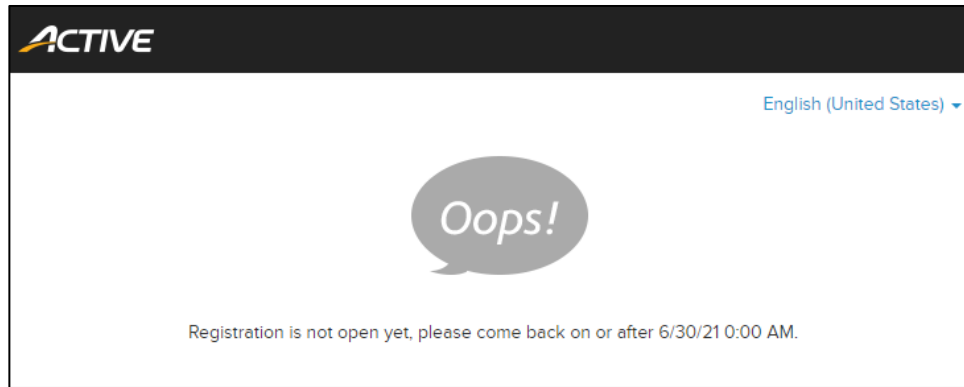
SUN	MON	TUE	WED	THU	FRI	SAT
29	30	31	1	2	3	4
5	6	7	8	9	10	11
12	13	14	15	16	17	18
19	20	21	22	23	24	25
26	27	28	29	30	1	2

Cancel **Save**

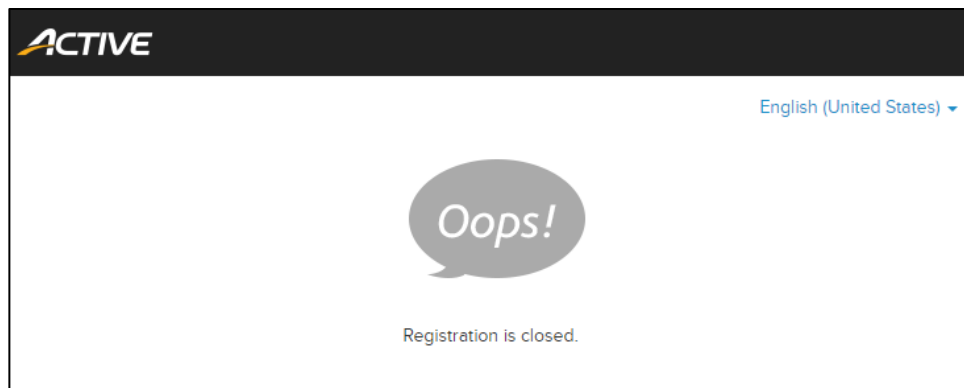
To avoid confusion, the Race Pass **Expiration date** setting has been renamed to **Redemption period**.

If your customers attempt to open a Race Pass registration page link:

- before the registration period, then the **Registration is not open yet, please come back on or after [the registration start date]** message appears:



- After the registration period, then the **Registration is closed** message appears:





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