



Product Release Notes for ACTIVEWorks – September 28, 2021

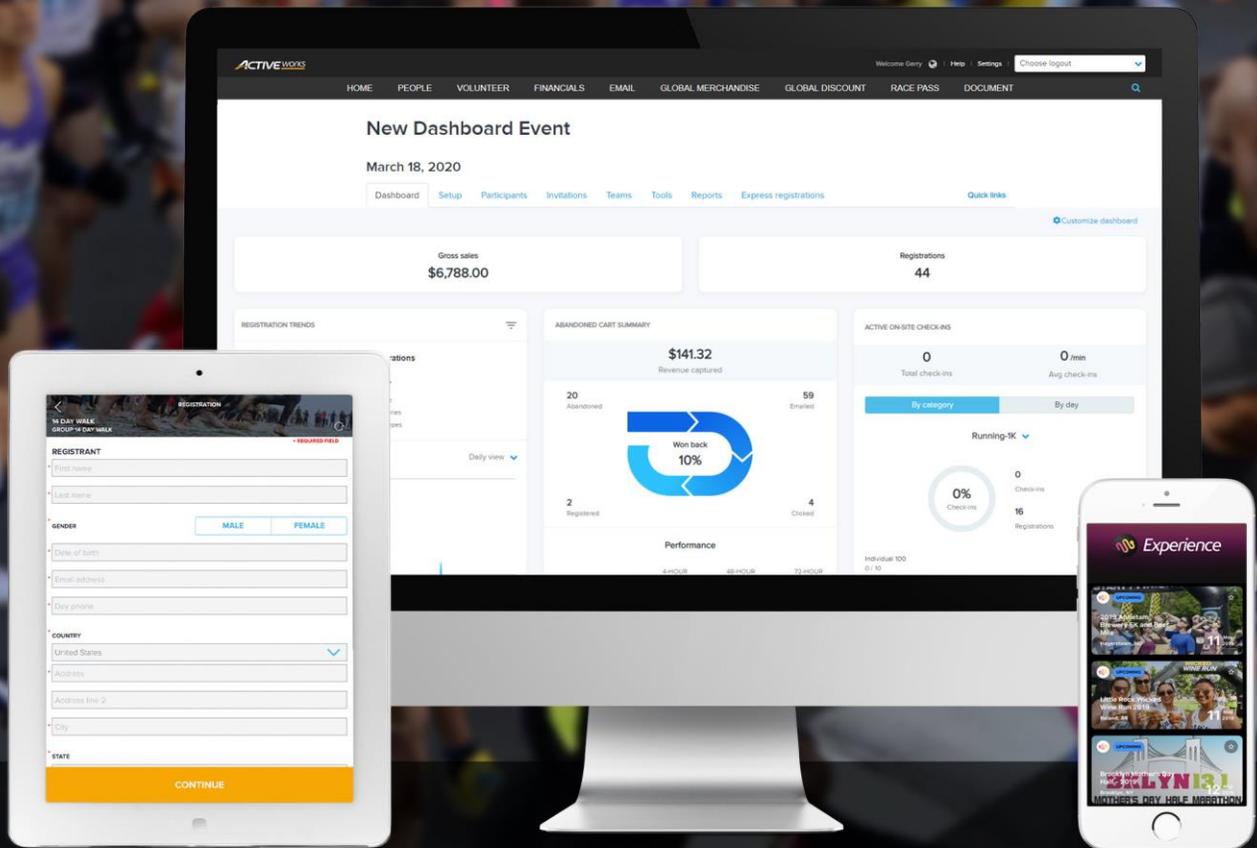


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Hybrid Endurance event support (In Person/Virtual)

Previously, you could only create either a physical or virtual Endurance event. Now you can create a hybrid Endurance event offering both physical and virtual categories on the same registration form, which allows your participants to decide whether to hit the pavement with a crowd or run at their own leisure, or swap from physical to virtual and vice versa later, depending on your transfer configuration.

Creating a hybrid or physical Endurance event

To create a hybrid or physical Endurance event, in the **Create an event > Event details** step, toggle the **Location** switch to ON; this ensures the physical element of the event is tied to a real location. Virtual elements will be set up in the category step:

Event details

Let's get started. First, answer these questions to help us customize your setup. You can make changes later if needed.

Event type *

Event name *

Location * [?](#)

Springfield County
Oaktree Street
Springfield, AZ 12345
United States
[Edit](#) [+ Add location](#)

Event date and time * : : [?](#)
- : :

Primary language * [?](#)
Primary language value cannot be changed after step 1 has been saved.

Include VAT/GST in prices *
If Include VAT/GST in prices is enabled, then a VAT/GST percentage must be configured for each item.

Event setup

- Event details
- Restrictions and settings
- Registration categories
- Payments and installments
- Self-registration team setup
- Self-edit setup
- Form questions
- Giving
- Additional purchases
- Waivers
- Emails sent out
- ACTIVE.com listing
- Activation
- Questions?

[Help center](#)

Navigate to **Registration categories > Add a category** and in the popup, either enable or disable the **Virtual race** toggle accordingly:



Running-8K
Category type: Running | Distance: 8K
Category restrictions | Edit
Unlimited capacity | Ages 0 to 60 as of 12/29/2021 | Male & Female | Everyone
Date & location | Edit
12/29/2021 Springfield
Individual Age group/open
Price type: Individual | Price: \$10.00
Price restrictions | Edit
Unlimited capacity | Ages 0 to 60 as of 12/29/2021 | Male & Female | Everyone
Add a price
A price is required to add this category.
Add a category | Reorder categories

Add a category

Enter details for the category.

Category type * Running

Distance * 10K

Display name * Running-10K

Virtual race

Cancel Save

For a physical category, add the category date and location; if you do not specify a location, then the system will use the default location from the **Event Details** page.

Creating a virtual only Endurance event

To create a 100% virtual only Endurance event and set all registration categories to virtual, go to **Home** page > **Create an event** link > **Event details** step and toggle the **Location** switch to OFF:

This removes all event location information during registration for this event.

Event details

Let's get started. First, answer these questions to help us customize your setup. You can make changes later if needed.

Event type * Endurance event

Event name * Run for fun

Location

Event date and time * 9/30/2021 00 : 00 : 00 ?
- 9/30/2021 23 : 59 : 59

Primary language * Select a language ?
Primary language value cannot be changed after step 1 has been saved.

Include VAT/GST in prices *
If Include VAT/GST in prices is enabled, then a VAT/GST percentage must be configured for each item.

Event setup

Event details

Restrictions and settings

Registration categories

Payments and installments

Self-registration team setup

Self-edit setup

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ACTIVE.com listing

Activation

Questions?



Editing an existing Endurance event

- If an Endurance event is NOT yet open for registration, then you can switch the event or categories between virtual or non-virtual.
- If an Endurance event is ALREADY open for registration, then the **Location** and **Virtual race** switches are no longer editable, but you can still add a virtual or non-virtual category (according to the **Location** setting of the event).
- For all Endurance events, you must now configure the date and time. Default start (00:00) and end (23:59) times are automatically preset in the time fields.

My Results page

On your athletes' **Results** pages, for hybrid Endurance events, your athletes can now:

- View the results of an in-person or virtual event by clicking the **Live race** or **Virtual race** tab.
- Submit a result for a Virtual race by clicking the **Virtual race** tab and then entering the **Registration ID**.

Live race Virtual race

RACE ON

Submit your result

Please submit your result before the race ends.

16d : 20h : 25m : 28s

Registration ID

Enter or paste your registration ID, e.g. R-12345678

Result Live updates

Course : Running 1 5K Division : Overall View : Top 10

1	N/A Bib	Quinn Lynn FEMALE Age 41	01:46:34 Finish
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Approving Virtual race results

To review and publish athlete-submitted Virtual race results, open the AUI > an event > **Virtual race** tab and select the required virtual category in the category dropdown and then either:

- Approve each result one by one in the results submission view where you can quickly review the uploaded screenshot.
- Simply click **Approve All** – the choice is yours!



Dashboard Setup Participants Invitations Teams Tools Reports Express registrations Virtual race

Review participant-submitted results for virtual races. Once you have reviewed all the results, click the 'Publish' button to publish them to ACTIVE Results.

ACTIVE Results page: <https://resultscai-vip.qa.aw.dev.activenetwork.com/events/Runforfun> ? Publish

Q Enter name or email to search

All categories All price types Pending

Reset Search

Approve Delete ? Approve all

<input type="checkbox"/>	REGISTRATION ID	PARTICIPANT	FINISH TIME	CATEGORY	PRICE TYPE	STATUS
<input type="checkbox"/>	R-10PT41HPQ2M	Susan Liew	01:45:00	Running-10K	Individual Age group/open	Pending

Dashboard Setup Participants Invitations Teams Tools Reports Express registrations Virtual race

Review this participant's virtual event result. After reviewing all participants' results, to publish them to ACTIVE Results, go back to the listing page and click the 'Publish' button.

Q Enter name or email to search

All categories All price types Pending

Reset Search

2021-09-14_16-34-51.jpg

RESULTS SUBMISSION
R-10PT41HPQ2M

Name Susan Liew

Date of birth January 23, 2002

Category Running-10K - Individual Age group/open

Finish time 01:45:00

Reject reason ? Reject

Approve



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