



Product Release Notes for ACTIVEWorks – January 18, 2022

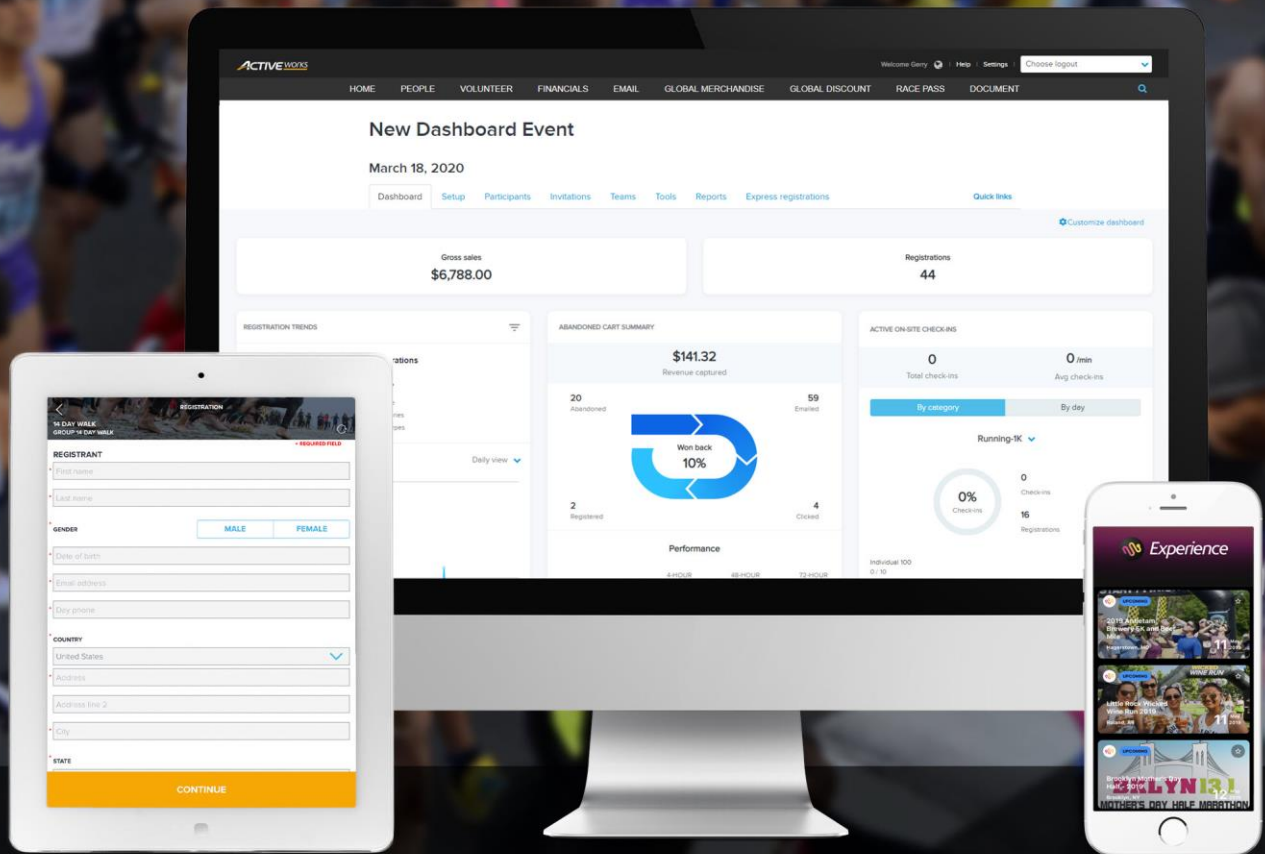


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Custom registration report creation: copy an existing report

Many event organizations have multiple events each year that are similar or identical. To save time for athlete services, marketing and operations executives, you can now easily create a custom registration report by copying the format of an existing custom registration report from another event.

In the new event's homepage, simply copy the columns from an existing report by selecting **Reports > Custom Registration Reports > Create > Add and remove columns > Copy columns from an existing report > Select an event > Select a report**

Note: Any column headers in the existing report which are not available in the new event will not be selectable in the new event's report.

Create custom registration report

Select dates

All
 Custom

Select categories/price types *

Run for fun
 Running-10K
 Individual Age group/open

Add and remove columns *
Choose the data you want to appear in your report. Drag and drop to reorder and move items.

Copy columns from an existing report Run for fun Select a report

Available

- Bib number +
- Event number +
- Unique person ID +
- Registration ID +
- Wave +

Selected

- Registration number -
- User ID -
- Participant name -

Add all > < Remove all

Credit balance report: new columns

In the **FINANCIALS > Credit balance report > Download > Detailed report**, you can now view order information for credit balance transactions:



	A	B	C	D	E	F	G	H	I	J	K
	First name	Last name	Email	Credit balance used/received	Currency	Transaction date	Agency payment account	Order number	Registration number	Event number	Event name
2	Bob	Hamm		100	USD	6/30/2020	286964	C-76X5JMYHY54	R-10PT40WL3QX	E-00T0TDYY	Run for fun
3	Bob	Hamm		-34.35	USD	6/30/2020	286964	C-76X5JNC1TOV	R-10PT40WL3RY	E-00T2SPY8	2022 best run
4	candy	white		10	USD	2/7/2021	286964	C-76X5LHM503F	R-10PT417K87Y	E-00TPMVZX	Pivot to rollup
5	mec	stepten		100	USD	9/30/2021	286964				
6	mec	stepten		-22.74	USD	9/30/2021	286964	C-76X5PG1KHG4	R-10PT41K7GQM	E-00TQR9Q8	Referral Rebate
7	May	yin		117.5	USD	10/14/2021	286964	C-76X5PL44N3R	R-10PT41L0TKM	E-00QM1Y1B	Best run 2022
8	Olivia	Thurnberg		10	USD	11/26/2021	286964	C-76X5PVFDZH8	R-10PT41B8ND9	E-00TQP3Z8	Referral Rebate 09
9	gilbert	zeng		10	USD	12/20/2021	286964	C-76X5Q25HS1Q	R-10PT3XHZRVK	E-00QM1Y1B	Dallas endurance
10	USAT	Eighteen		10	USD	1/4/2022	286964	C-76X5QB2MTXX	R-10PT421MWPX	E-00TK667Z	USAT Event
11	USAT	Eighteen		-10	USD	1/5/2022	286964				
12	May	yin		110	USD	1/11/2022	286964	C-76X5QCXBJP	R-10PT422GD0M	E-00VJDQHY	Endurance 2022
13	May	yin		0	USD	1/11/2022	286964	C-76X5QCXBJP	R-10PT422GH7Y	E-00VJDQHY	Endurance 2022
14	May	yin		-117.5	USD	1/11/2022	286964				
15	May	yin		-110	USD	1/11/2022	286964				

Note: For credit balance transactions which are not related to a registration, no order information is displayed.

In the above example report:

- In row 3, Bob Hamm, \$34.35 from a credit balance was used to pay for a new registration.
- In row 5, Mec Stepten, \$100 was deposited into a credit balance (not related to any registrations, so no order information).
- In row 12, May Yin received \$110 in her credit balance from a registration refund.
- In row 15, May Yin had a deduction of -\$110 from the credit balance report (When you see a negative number with no referenceable order number etc., this indicates that the credit balance has been removed from their account and refunded in a cash transaction against the consumer’s original payment method. If you go to the Revenue Report (Ledger), then you will see that this -\$100 is refunded to the original payment method e.g. Credit/Debit Card for May Yin and associated original transaction).

People API updates

The `rest/endurance-external-rest-api/agencies/agencyId/people` API (which returns a list of the agency’s registrants) now supports:

- a null `endDate` (which defaults to the current date).
- a maximum date range of 1 year to resolve performance issues.

For more information, please refer to the [ActiveWorks Endurance REST API Reference - v1.18](#) API user guide on the [Use ACTIVEWorks Endurance API](#) page.


USAT membership update

USA Triathlon (USAT) added new membership categories in January 2022. Active Works Endurance has updated its offering in line with the new USAT membership prices, age groups and agreements/waivers. The options released today are as follows:



USAT SANCTIONING

This event requires a USAT membership. Select one of the following options, and then review the terms and conditions in the USAT membership agreement and waiver below



Enter your USAT membership number:

Purchase:

Youth and Junior (age: < 18): \$10.00

1-Year Adult Annual Membership (age: 24+): \$50.00

Event License (One-day) (age: 18+): \$15.00

Young Adult Annual Membership (age: 18-23): \$36.00


USAT membership agreement and waiver [Print](#)

WARNING: READ CAREFULLY. THIS AGREEMENT INCLUDES A RELEASE OF LIABILITY AND WAIVER OF LEGAL RIGHTS AND DEPRIVES YOU OF THE RIGHT TO SUE USA TRIATHLON AND OTHER PARTIES. DO NOT SIGN THIS AGREEMENT UNLESS YOU HAVE READ IT IN ITS ENTIRETY. SEEK THE ADVICE OF LEGAL COUNSEL IF YOU ARE UNSURE OF ITS EFFECT.

**WAIVER AND RELEASE OF LIABILITY,
ASSUMPTION OF RISK AND INDEMNITY AGREEMENT**

IN CONSIDERATION OF USA Triathlon ("USAT") allowing me to participate in any USAT sanctioned event (the "Event" or "Events"), I, for myself, and on behalf of my spouse, children, parents, guardians, heirs and next of kin, and any legal and personal representatives,

Download race pass owners report

You can now download a report of owner's information for a specific race pass (an Elite-tier feature) by clicking the **RACE PASS > Race pass tab > name of a race pass > VIEW OWNERS**  **> Download** button:

PEOPLE VOLUNTEER FINANCIALS EMAIL GLOBAL MERCHANDISE GLOBAL QUESTIONS GLOBAL DISCOUNT **RACE PASS**

Race pass > Mega Pass

Owners - Mega Pass

ORDER DATE	NAME	GENDER	DOB	EMAIL	USAGE	STATUS	RACE PASS
11/8/2021	Bob Stone	Female	4/11/1990	[REDACTED]	0 / 3	Canceled	RP-032YWNVG
10/27/2021	Anila Pastina	Female	1/23/2002	[REDACTED]	0 / 3	Confirmed	RP-032F43PH
3/30/2021	Lee Alexander	Male	1/1/1970	[REDACTED]	0 / Unlimited	Confirmed	RP-022M2NS4

ORDER DATE	NAME	GENDER	DOB	EMAIL	USAGE	STATUS	RACE PASS CODE
11/8/2021	Bob Stone	FEMALE	1990-04-11T00:00Z[UTC]	[REDACTED]	0 3	CANCELED	RP-032YWNVG
10/27/2021	Anila Pastina	FEMALE	2002-01-23T00:00Z[UTC]	[REDACTED]	0 3	CONFIRMED	RP-032F43PH
3/30/2021	Lee Alexander	MALE	1970-01-01T00:00Z[UTC]	[REDACTED]	0 Unlimited	CONFIRMED	RP-022M2NS4

Resolve multi-selection and individual chance entry registration issue

This fixes a bug in an edge case where a purchaser registered multiple participants for individual chance (ballot) entries in a single order, in the case where only some participants were drawn from that single order, there were system faults.



The process has been temporarily updated in the instances of chance (ballot) registration processes to allow only one registration per order. Thus, if a John Smith wants to enter his entire family of 3 in a chance (ballot) category, then John will need to complete 3 separate orders/registrations.

The change seen in the AUI is as follows:

You can no longer configure an event to allow a purchaser to select more than one **Individual chance entry** participant during registration:

- In the AUI **Event setup > Restrictions and settings** step, if **Allow multiple selection on registration page** option is set to:
 - **Yes**, then the **Individual chance entry** option (in the **Registration categories** step > **Price type** dropdown) is no longer displayed.
 - **No**, then the **Individual chance entry** option (in the **Registration categories** step > **Price type** dropdown) is available.
- If an event has an **Individual chance entry** price type, then to allow multiple selection, you must first delete all the **Individual chance entry** price types.
- For existing events with **Individual chance entry** price types and the **Allow multiple selection on registration page** option set to **Yes**, Active will set the **Allow multiple selection on registration page** option to **No** in this release.

In a future release we will enable the ability for chance (ballot) entry price types to process more than one registration per order.



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