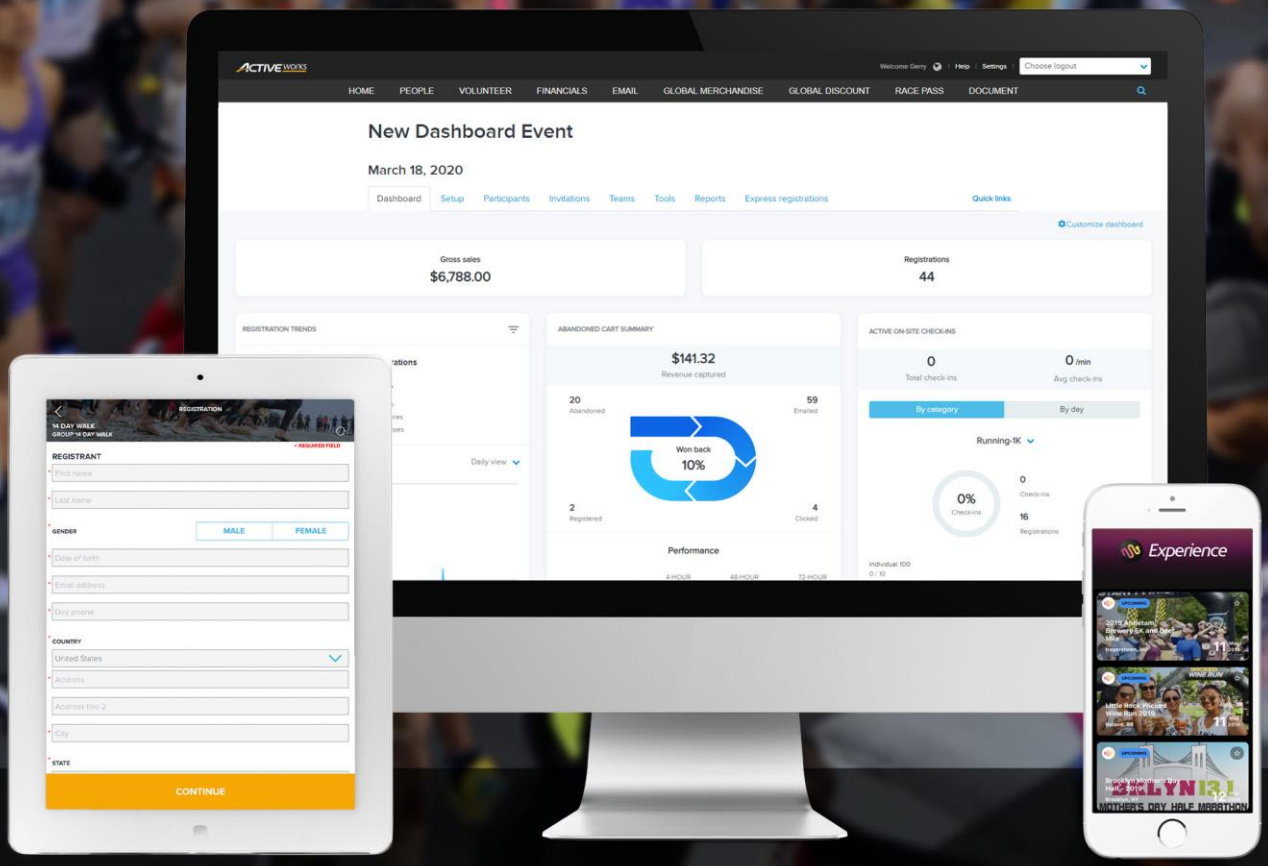
ACTIVE works

Product Release Notes for ACTIVEWorks – February 15, 2022



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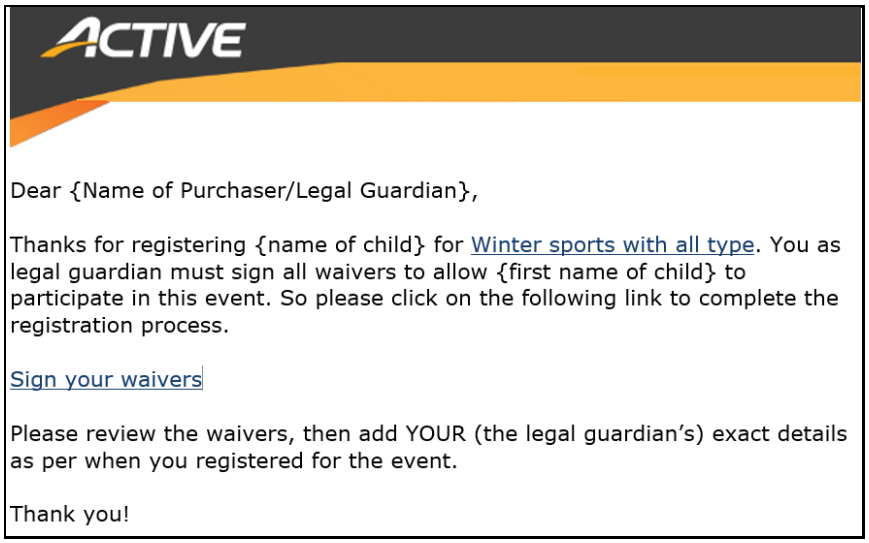
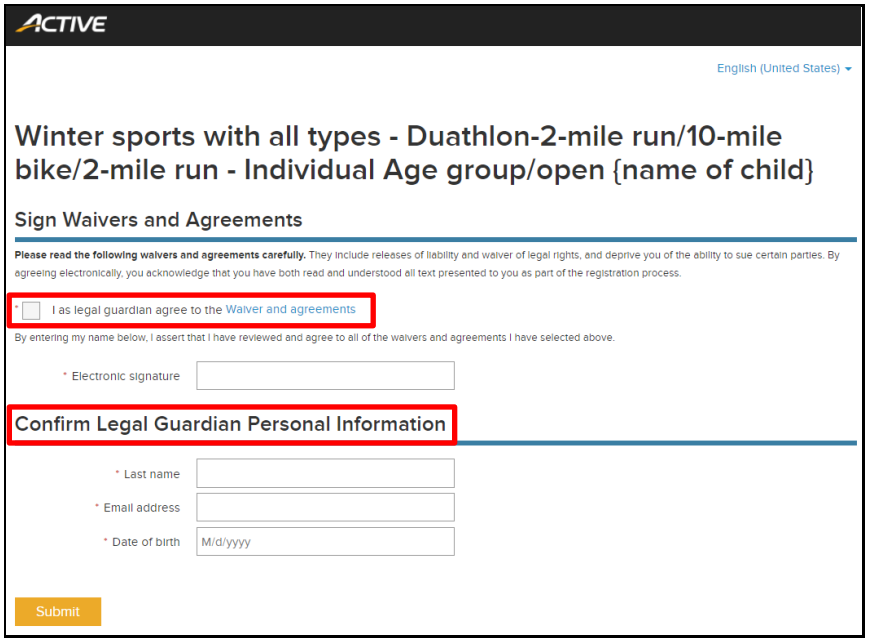
Registration workflow: legal guardian information enhancements

In the post registration flow, your customers will receive a notification email from ACTIVEWorks Endurance (which is brandable) to review and sign waivers. To add clarity where they register on behalf of participants under 18, the notification email has been enhanced to be more instructive; it now reads:



Clicking **Sign your waivers** opens a new waivers page. The descriptions for signing waivers/agreements as a legal guardian and collection of guardian information have been enhanced:

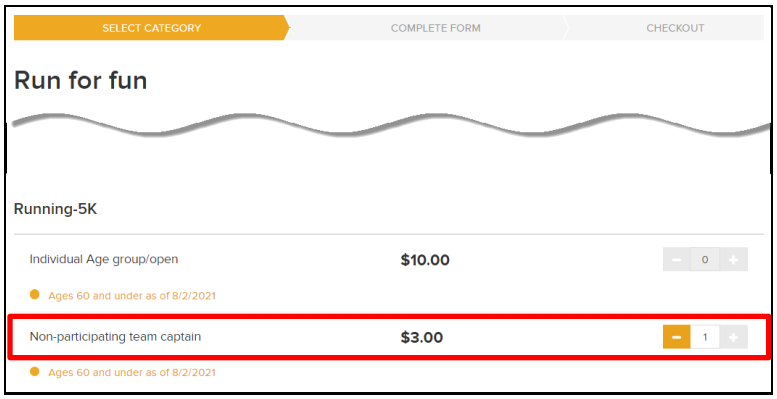


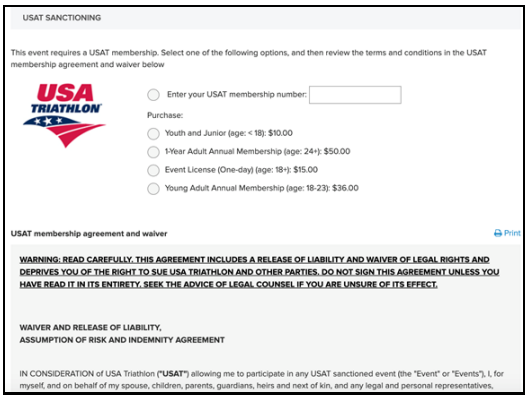
USA Triathlon (USAT) sanctioned event enhancement

In the registration flow of a USAT-sanctioned event, your non-participating team captains are no longer required to purchase a USAT membership. This enhancement of the existing flow is designed to improve your customers' experience.

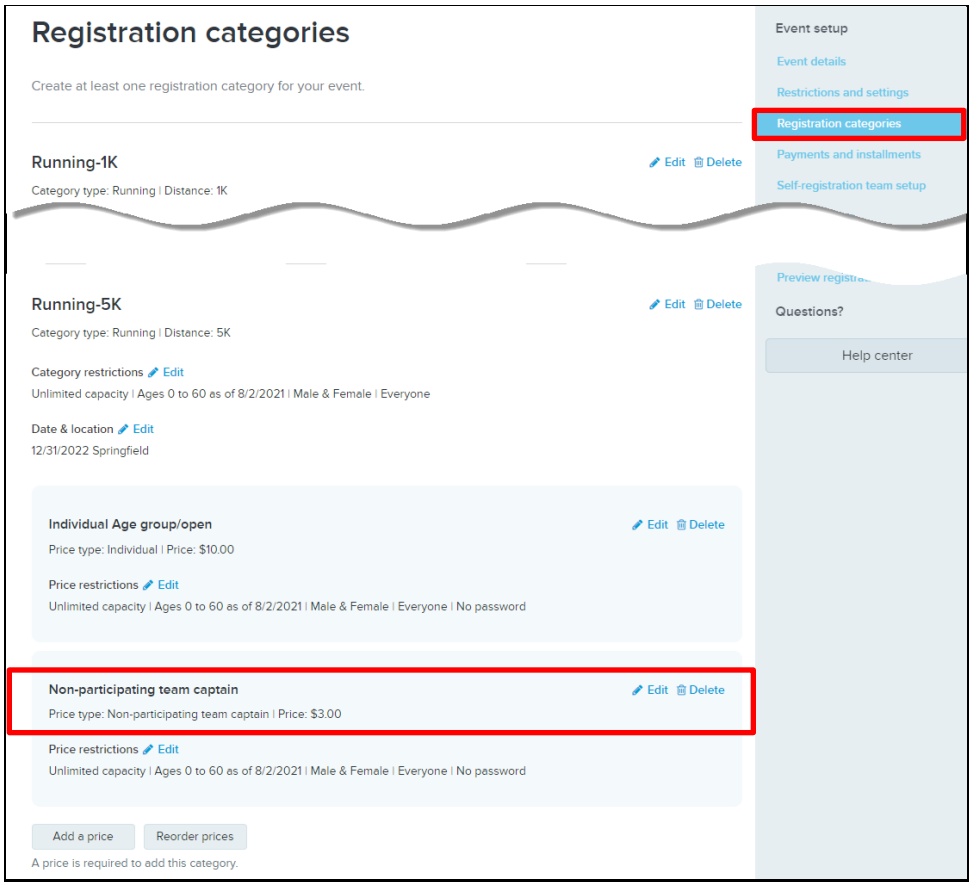
Example:

In the registration flow, when a customer registers as a **Non-participating team captain**, the **USAT SANCTIONING** section is no longer displayed:





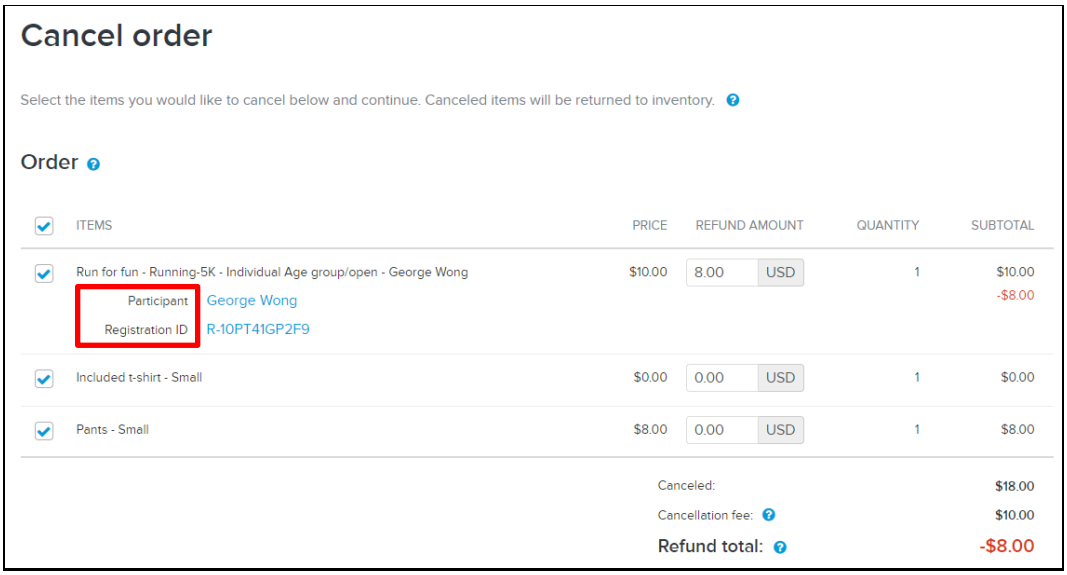
Note: You can configure a **Price type: Non-participating team captain** as follows:

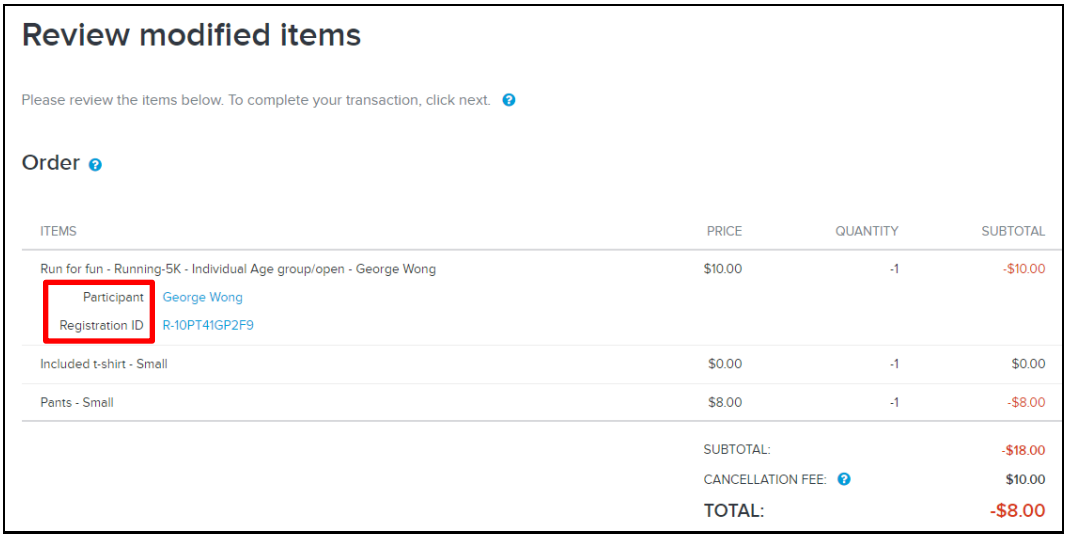


Order cancellation page enhancements

In the order cancellation flow (in an event's home page > **Participants** > a participant > **Actions** > **Cancel**), the **Cancel order** and **Review modified item** page layouts have been enhanced:

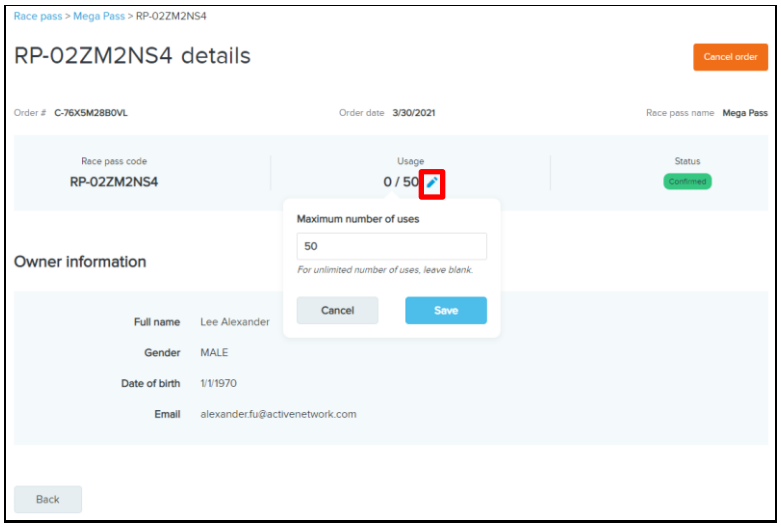
- Added **Participant** and **Registration ID** labels.
- Adjusted alignments and font sizes.





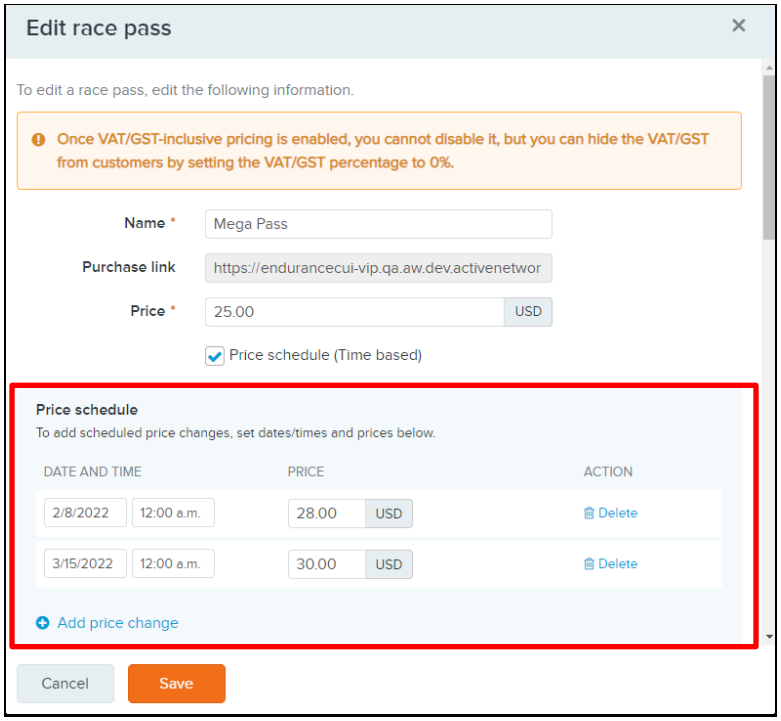
Race pass: edit usages

You can now edit the maximum number of race pass (an Elite-tier feature) usages for a specific owner by clicking the **RACE PASS** > **Race pass** tab > name of a race pass > **VIEW OWNERS** > corresponding race pass code > **Usage** > icon:



Race pass: configure price schedule

As an event organizer, you may wish to sell more race passes (an Elite-tier feature) for entire seasons of events. To enable sales as well as to account for remaining time in the season, you can now configure a price schedule (based on dates and times) for each race pass by ticking the **RACE PASS** > **Race pass** tab > a race pass name link > **Price schedule (Time based)** checkbox:



In **Price schedule**, enter the **DATE AND TIME**s after which **PRICE**s are applicable (to add more prices, click **Add price change**). After a scheduled date and time, the race pass will be sold at the corresponding price.

An example of where you might adjust race pass prices based on date is if you have a 2023 season race pass option e.g. 10 uses for 10 races, you might want to automatically drop the price of the 2023 season pass the day after each race in your calendar. You can set it up in 2022 when you start selling the 2023 season and then forget about it.

Another example might be where you want to aggressively incentivize sales of your race pass on certain days of the year, e.g. Global Running Day or around a seasonal holiday. You can set up the price schedule now and then forget about it.

Creating efficiencies is central to these enhancements, now you can publish a limited number of race passes in ACTIVEWorks Endurance, schedule their prices to change as required and then manage everyone on those same race passes. *This new price schedule feature is also available for all your existing race passes currently on sale*.

Race pass: order cancellation page enhancements

In the race pass (an Elite-tier feature) order cancellation flow (in the **RACE PASS** > **Race pass** tab > name of a race pass > **VIEW OWNERS** > corresponding race pass code > **Cancel order**), the **Cancel order** and **Review modified item** page layouts have the same enhancements as for registration cancellations (described above in ***Error! Reference source not found.****Order cancellation page enhancements*):

- Added **Participant** and **Registration ID** labels.
- Adjusted alignments and font sizes.

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