



Product Release Notes for ACTIVEWorks – April 30, 2024

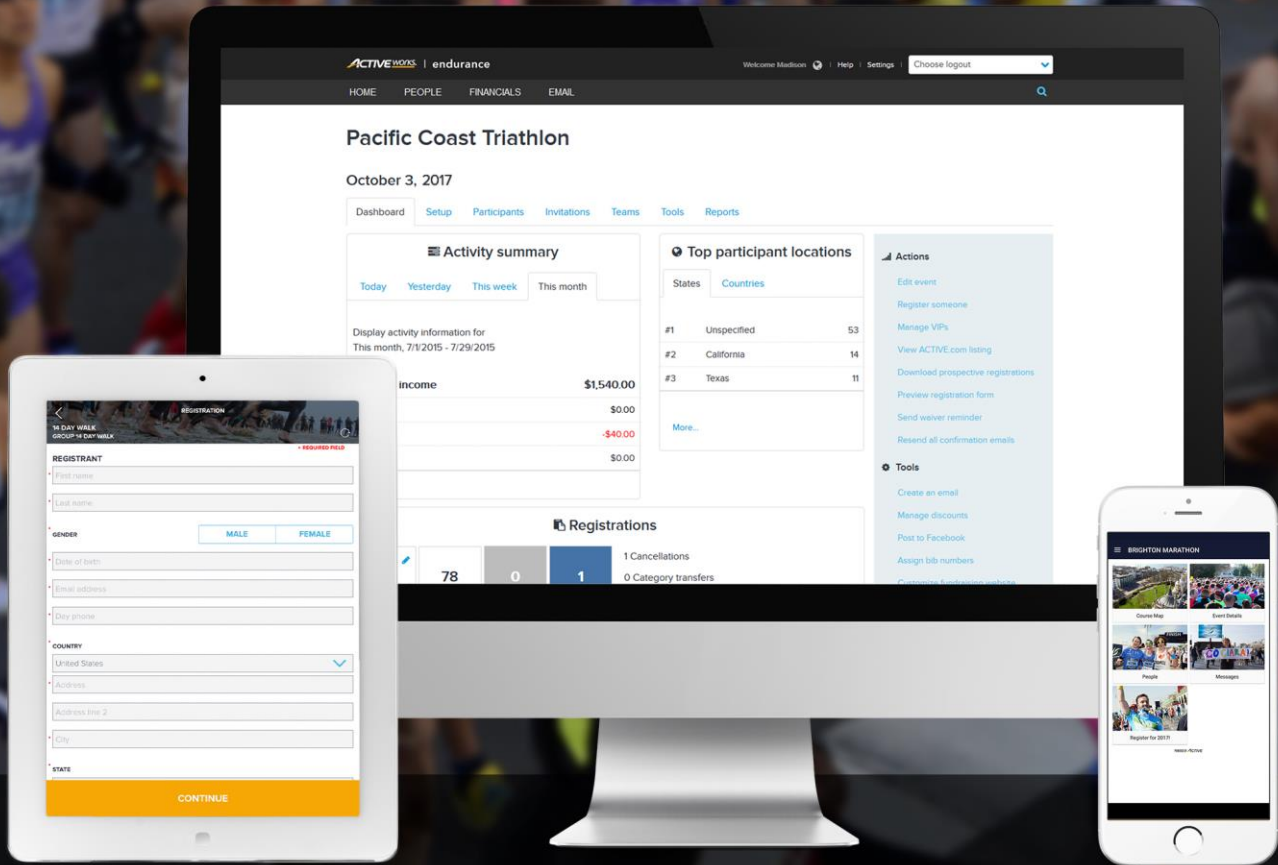


Table of Contents

Event invitations tab redesign 2



Event invitations tab redesign

Event directors can now obtain our new designed event invitations page in the **Event > Invitations**.

Virtual event
April 30, 2024

Dashboard Setup Participants **Invitations** Teams Tools Reports Express registrations Virtual race

Invitations

- VIP group**
Manage your VIP groups by creating a group or by editing an existing group.
- Pre-paid team invitees**
Manage your invitees of all pre-paid teams.
- Prospective registrations**
ACTIVE'S new prospective registrations tool allows you to easily send emails to customers who dropped out during the registration process. We do all the work for you behind the scenes!

Event directors can now manage their VIP group and Invitations in our new organized page in **Event > Invitations > VIP group > VIP groups/Invitation list**.

Virtual event
April 30, 2024

Dashboard Setup Participants **Invitations** Teams Tools Reports Express registrations Virtual race

← **VIP group**
Manage your VIP groups by creating a group or by editing an existing group.

VIP groups | Invitation list

Q Enter search here... Search

Create a VIP group Edit View Invitations Resend unredeemed invites

VIP GROUP NAME	START DATE/TIME	END DATE/TIME	INVITED	REGISTERED
<input type="checkbox"/> SVIP Group	4/4/2024 12:00 am	4/4/2025 12:00 am	9	0
<input type="checkbox"/> VIP group 1	4/4/2024 12:00 am	4/4/2025 12:00 am	0	0
<input type="checkbox"/> VIP group 2	4/4/2024 12:00 am	4/4/2025 12:00 am	9	0



Virtual event

April 30, 2024

Dashboard Setup Participants **Invitations** Teams Tools Reports Express registrations Virtual race

← VIP group

Manage your VIP groups by creating a group or by editing an existing group.

VIP groups | Invitation list

Group by: All Status: All

	PARTICIPANT NAME	VIP GROUP NAME	EMAIL ADDRESS	START DATE/TIME	END DATE/TIME	STATUS	EMAIL STATUS
<input type="checkbox"/>	May Ma	VIP groep 2	mayyin@activenetwork.com	4/4/2024 12:00 am	4/4/2025 12:00 am	Invited	Opted out
<input type="checkbox"/>	may yin	VIP groep 2	mayyin@activenetwork.com	4/4/2024 12:00 am	4/4/2025 12:00 am	Invited	Opted out
<input type="checkbox"/>	may yin	VIP groep 2	mayyin@activenetwork.com	4/4/2024 12:00 am	4/4/2025 12:00 am	Invited	Opted out
<input type="checkbox"/>	may yin	VIP groep 2	mayyin@activenetwork.com	4/4/2024 12:00 am	4/4/2025 12:00 am	Invited	Opted out
<input type="checkbox"/>	May Yin	VIP groep 2	mayyin@activenetwork.com	4/4/2024 12:00 am	4/4/2025 12:00 am	Invited	Opted out
<input type="checkbox"/>	May Ma	SVIP Group	mayyin@activenetwork.com	4/4/2024 12:00 am	4/4/2025 12:00 am	Invited	Sent

Event directors can now manage their Prospective registrations in our new designed page in **Event > Invitations > Prospective registrations.**

Virtual event

April 30, 2024

Dashboard Setup Participants **Invitations** Teams Tools Reports Express registrations Virtual race

← Prospective registrations

ACTIVE'S new prospective registrations tool allows you to easily send emails to customers who dropped out during the registration process. We do all the work for you behind the scenes!

Did you know that 75% of cart abandoners still have the intent to purchase?

Statistics

Summary of how the tool has helped you to date.

0 Emails sent out	0 Clicked registration links	0.00% Increase in conversion
-----------------------------	--	--

Prospective registrations tool

Download report