



Product Release Notes for ACTIVEWorks – Sep 12, 2024

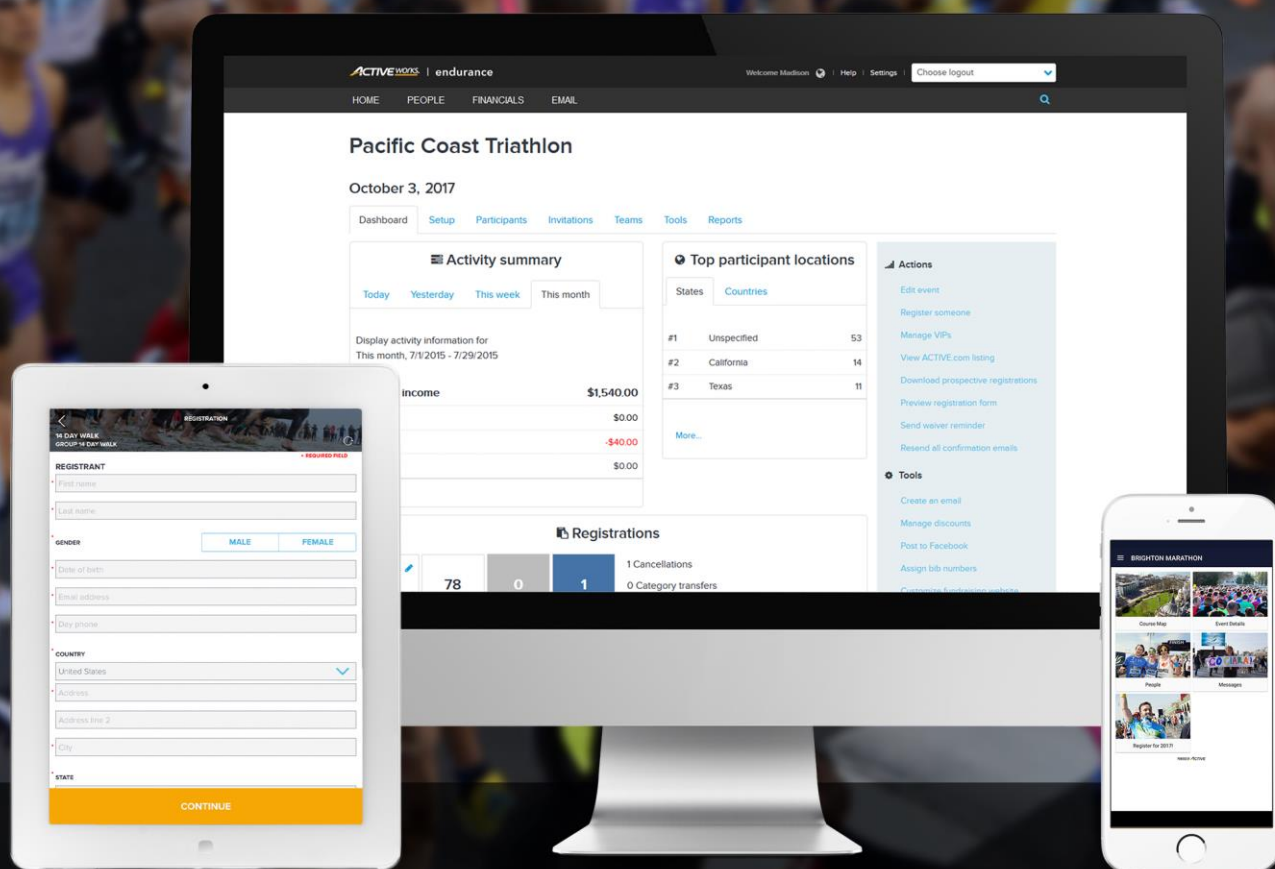


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Team Management: Team Type Transfer Functionality

Event Directors can now effortlessly transfer team types and adjust the team creation fees accordingly, whether by charging or refunding the difference based on the original team creation fee. Event directors can do this by selecting an event > **Teams** tab > select a team > **Transfer** dropdown > **Transfer team type**:

The screenshot shows the '2024 Summer Marathon' page for November 30, 2019. The 'Teams' tab is selected. A dropdown menu is open under the 'Transfer' button, with 'Transfer team type' highlighted. The table below lists teams and their details:

Transfer team category	TEAM TYPE	TEAM CAPTAIN	TEAM SIZE	TOTAL MEMBERS	BALANCE
☒ Run Busters	Bronze	Tony Smith	Unlimited	1	--
☐ Run for all	Bronze		Unlimited	0	--
☐ The Reds	Bronze	Pay later	Unlimited	1	\$0.00 Pay now
☐ The Warriors	Bronze	Pay later	Unlimited	1	\$0.00 Pay now

If transferring from a team type with a lower team creation fee to a team type with a higher team creation fee, event directors can now charge participants:

The 'Change team type' dialog box shows the 'Run Busters' team selected. The 'Team type' section has two options: 'Bronze' (Current type, Free) and 'Gold' (\$10.00). Below this, there is a question: 'This increases the registration price by \$10.00. What do you want to do?'. The options are 'Charge \$10.00 price difference' (selected) and 'Do NOT charge the price difference'. The 'Next' button is highlighted.



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Review changes

This change resulted in an amount due. Please review changes and payment information before completing this purchase.

Details

ITEMS	PRICE	QUANTITY	SUBTOTAL
Transfer in			
Team creation fee - Gold - Run Busters	\$10.00	1	\$10.00
Transfer out			
Team creation fee - Team 123 - team fee	\$0.00	-1	\$0.00
SUBTOTAL:			\$10.00
TOTAL:			\$10.00

Payment information

An additional fee is charged to your organization for each credit card transaction. All fees are processed in the next payment cycle and deducted from the total amount.

Payment type * Credit Card

We accept the following card types:

Name on card * ZOEY

Card number * 4123441234413

Expiration date * 7 / 2031

CVV/CVC * 1234

Billing information

First name * Zoey

Last name * Green

Email address * zoey@123.com

Phone number * 100100

Country * United States

Address * 2928 Southside Lane

Address line 2 *

City * Los Angeles

State * California

ZIP * 90018

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If transferring from a team type with a higher team creation fee to a team type with a lower team creation fee, event directors can now refund participants:



ACTIVEWORKS

power up

Welcome Zoey | Help | Settings | Choose logout

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Change team type

Change the selected team to another team type, and then click Next. If necessary, you'll be prompted to process any refunds or charges on the next step.

Team	Charge
Team type *	
☒ Bronze	\$20.00
☐ Gold	Current type \$50.00
☐ Free	Free

This decreases the registration price by \$30.00. What do you want to do? *

☒ Issue \$30.00 refund

☐ Do NOT refund the price difference

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Review changes

This change resulted in a refund due. Please review changes and payment information before completing this refund.

Details

ITEMS	PRICE	QUANTITY	SUBTOTAL
Transfer In Team creation fee - Bronze - Charge	\$20.00	1	\$20.00
Transfer out Team creation fee - Gold - Charge	\$50.00	-1	-\$50.00
SUBTOTAL:			-\$30.00
TOTAL:			-\$30.00

Refund payment information

All refunds are processed in the next remittance cycle. Your agency is responsible for disbursing the refunds of cash, check, Alipay, Wechat, or OXXO.

Payment type:

Credit/Debit Card

ACTIVE.com has charged your card for your order. The order will appear as 286964 on your billing statement.

Card type:

MasterCard / Maestro

Card number:

*****5454

Billing information

Name:

Tony Smith

Email address:

*****@gmail.com

Phone number:

2623781363

Address:

97 St Clements st Oxford, WI 53188

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