



Product Release Notes for ACTIVEWorks – May 26, 2025

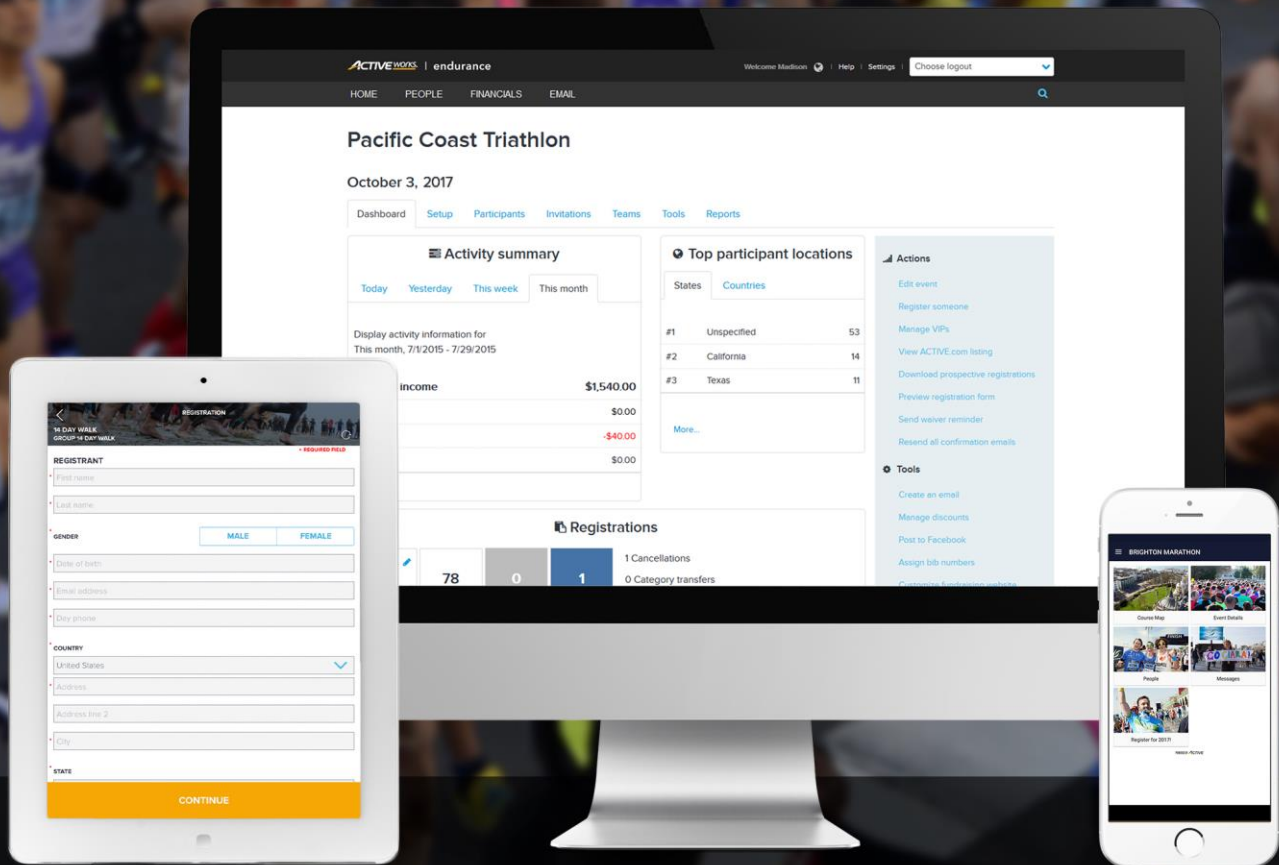


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Displaying the extra fees in the CUI

To inform customers of the extra fees and improve transparency of registration fees, event directors can now choose to display the extra fees by turning on the AUI > **Home** tab > select an event > **Setup** > **Event details** > **Include fees in participants price switch**.

ACTIVEWORKS

Welcome | Help | Settings | Choose logout

HOME PEOPLE VOLUNTEER FINANCIALS EMAIL GLOBAL MERCHANDISE GLOBAL QUESTIONS GLOBAL DISCOUNT RACE PASS DOCUMENT

Event details

Let's get started. First, answer these questions to help us customize your setup. You can make changes later if needed.

Event type * Endurance event

Event name * 2025 Marathon Event

Location *

US

US address LA, CA 12345 United States [Edit](#)

+ Add location

Display on registration form LA, CA

Event date and time * 5/1/2025 00 : 00 : 00 - 9/1/2025 23 : 59 : 59

Primary language * English (United States) [Info](#)
Primary language value cannot be changed after step 1 has been saved.

Include VAT/GST in prices *
If include VAT/GST in prices is enabled, then a VAT/GST percentage must be configured for each item.

Include fees in participants price *
If include fees in participants price is enabled, then the fees will be calculated based on all required price and items, and will be displayed in the registration form.

Payment information [Info](#) [Edit](#)

Be sure to choose the correct payment account for this event. If you change accounts after you've received registrations for this event, you won't be able to perform certain transactions that incur financial changes (such as transfers and additional purchases).

Payment account Primary account

To add or edit accounts, go to Settings > Payment accounts.

Back Save & continue

Event setup

- Event details
- Restrictions and settings
- Registration categories
- Payments and installments
- Self-registration team setup
- MyEvents self-edit setup
- Form questions
- Giving
- Additional purchases
- Waivers
- Emails sent out
- ACTIVE.com listing
- Activation
- Additional links
- Event summary
- Dashboard
- Tools
- Preview registration form
- Questions?

Help center

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Then, on the CUI registration form > **Select category** page, the price of all price types includes **the fees**, which are composed of the product price, donation amount, surcharge fees and Active processing fees.



ACTIVE English (United States)

May 1, 2025 → Sep 1, 2025

2025 Marathon Event

LA, CA

Select category Complete form Checkout

Thu - May 1, 2025

Running-Marathon

Individual chance entry Age group/open	\$1000 now <small>Fee (Inclusive of VAT/GST)</small> \$10000 later <small>If drawn and accepted (Inclusive of VAT/GST)</small>	<input type="radio"/>
Group-registration team Age group/open <small>3-6 members/team</small>	\$200.00 <small>per team</small> <small>Inclusive of VAT/GST</small> Price will go up to \$210.00 in 34 days	<input type="radio"/>
Individual Age group/open	\$100.00 <small>Inclusive of VAT/GST</small> Price will go up to \$110.00 in 35 days	<input type="radio"/>
Individual chance entry Age group/open	Free now <small>Fee</small> \$200.00 later <small>If drawn and accepted (Inclusive of VAT/GST)</small>	<input type="radio"/>
Individual Age group/open	\$5.00 <small>Inclusive of VAT/GST</small>	<input type="radio"/>

Thu - May 1, 2025

Running-Half marathon

Individual Age group/open	\$50.00 <small>Inclusive of VAT/GST</small> Price will go up to \$60.00 in 35 days	<input type="radio"/>
Individual Age group/open	\$50.00 <small>Inclusive of VAT/GST</small> The price will soon be \$110.00	<input type="radio"/>

Continue →



ACTIVE English (United States)

May 1, 2025 → Sep 1, 2025

2025 Marathon Event

LA, CA

Select category Complete form Checkout

Thu · May 1, 2025

Running-Marathon

Individual chance entry Age group/open	\$10.79 now <small>Entry fee (incl. VAT/GST & \$0.79 fees)</small>	<input type="radio"/>
	\$100.79 later <small>If drawn and accepted (incl. VAT/GST & \$0.79 fees)</small>	
Group-registration team Age group/open	\$200.79 <small>incl. VAT/GST & \$0.79 fees</small>	<input type="radio"/>
3-6 members/team	<small>Price will go up to \$210.79 in 44 days (incl. VAT/GST & \$0.79 fees)</small>	
Individual Age group/open	\$100.79 <small>incl. VAT/GST & \$0.79 fees</small>	<input type="radio"/>
	<small>Price will go up to \$110.79 in 45 days (incl. VAT/GST & \$0.79 fees)</small>	
Individual chance entry Age group/open	Free now <small>Entry fee</small>	<input type="radio"/>
	\$200.79 later <small>If drawn and accepted (incl. VAT/GST & \$0.79 fees)</small>	

Thu · May 1, 2025

Running-Half marathon

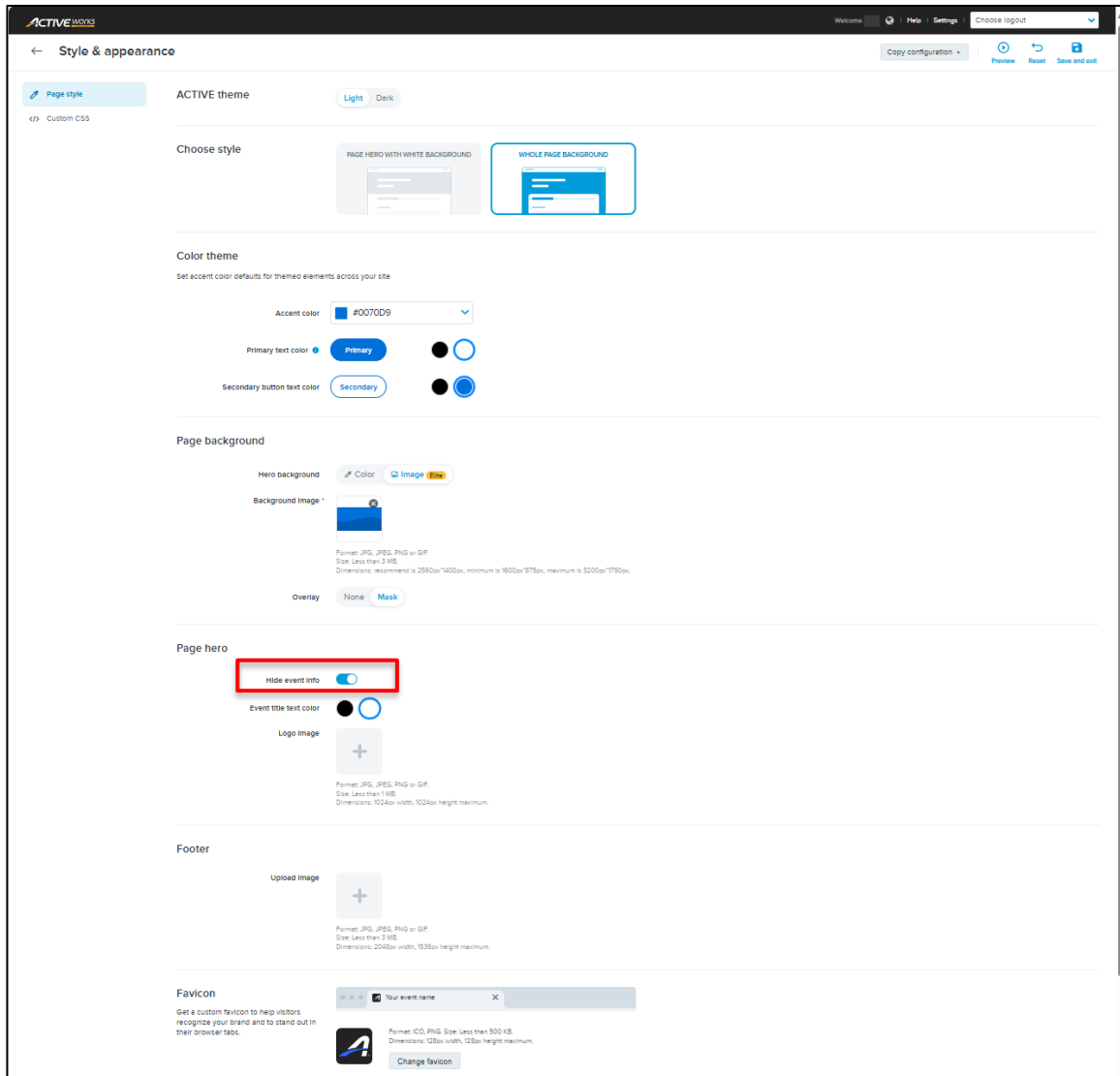
Individual Age group/open	\$50.79 <small>incl. VAT/GST & \$0.79 fees</small>	<input type="radio"/>
	<small>Price will go up to \$60.79 in 45 days (incl. VAT/GST & \$0.79 fees)</small>	
Individual Age group/open	\$50.79 <small>incl. VAT/GST & \$0.79 fees</small>	<input type="radio"/>
	<small>The price will soon be \$110.79 (incl. VAT/GST & \$0.79 fees)</small>	

[Continue →](#)



Hiding event info in the Select category page hero

To optimize the user experience, on the AUI > **Settings** > **Custom branding** > create or select a template > **Registration form** > **Style & appearance** page, when setting the **Page style** tab > **Choose style** to **WHOLE PAGE BACKGROUND** and the **Page background** > **Hero background** to **Image**, event directors can now hide the event details in the CUI registration form > **Select category** page hero by turning on the **Page hero** > **Hide event info** switch.





ACTIVE English (United States)

Event categoryComplete itemCheckout

Tue - Sep 20, 2025
Running-10 Mile

Non-participating team captain	Free	<input type="checkbox"/> <input type="checkbox"/>
NPTC - 2	\$10.79 <small>incl. \$0.79 fee</small>	<input type="checkbox"/> <input type="checkbox"/>
Individual	\$10.79 <small>incl. \$0.79 fee</small>	<input type="checkbox"/> <input type="checkbox"/>
Non-participating team captain	\$20.79 <small>incl. \$0.79 fee</small>	<input type="checkbox"/> <input type="checkbox"/>

Tue - Sep 20, 2025
Triathlon-Super Sprint

2-person relay	\$1.79 <small>incl. \$0.79 fee</small>	<input type="checkbox"/> <input type="checkbox"/>
Non-participating team captain	\$10.79 <small>incl. \$0.79 fee</small>	<input type="checkbox"/> <input type="checkbox"/>

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