



Tue Jan 6, 2026

Product Release Notes for ACTIVEWorks – Jan 6, 2026

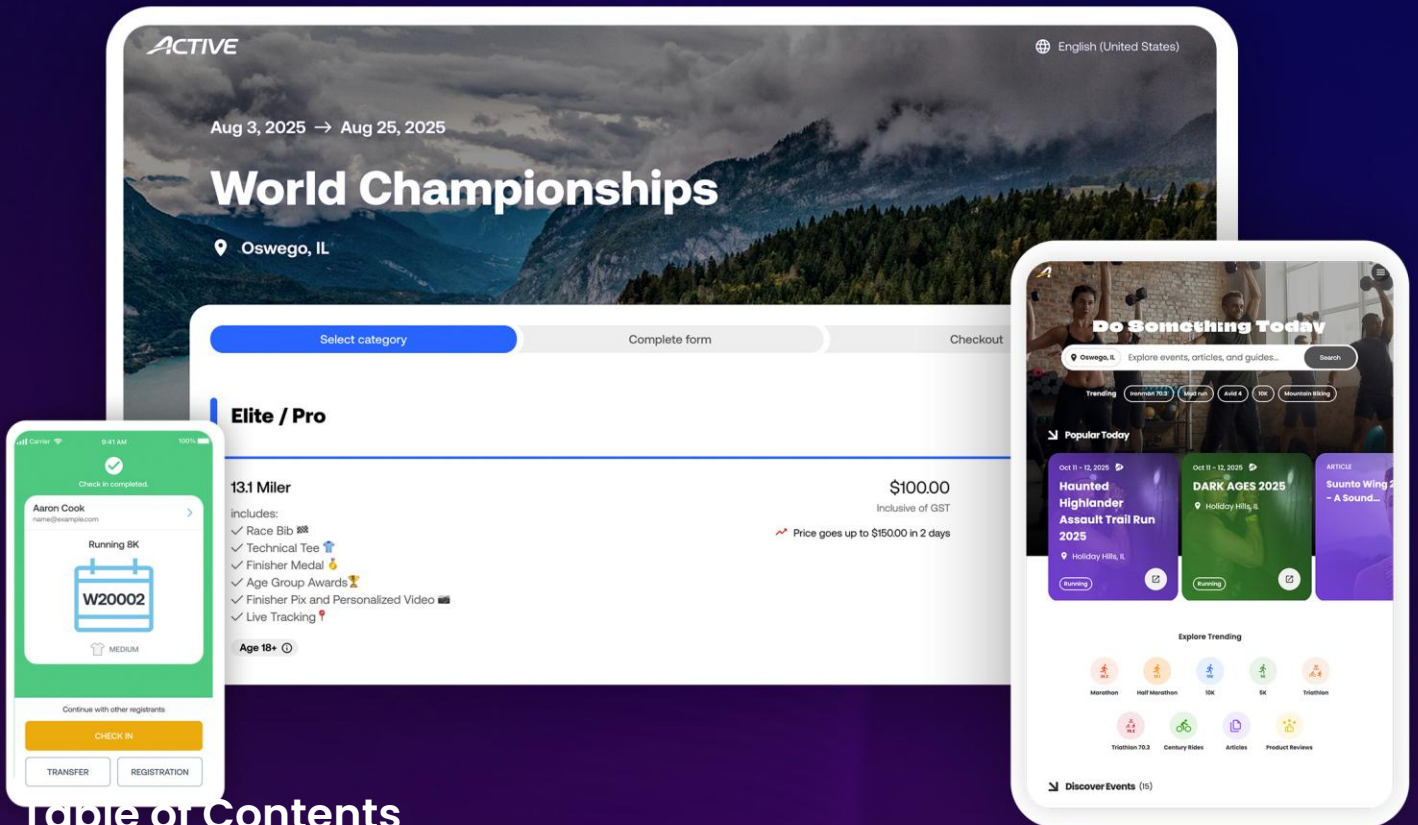


Table of Contents

Pausing trigger emails.....	2
Active Results Update: Expanded Ranking Category Support.....	4



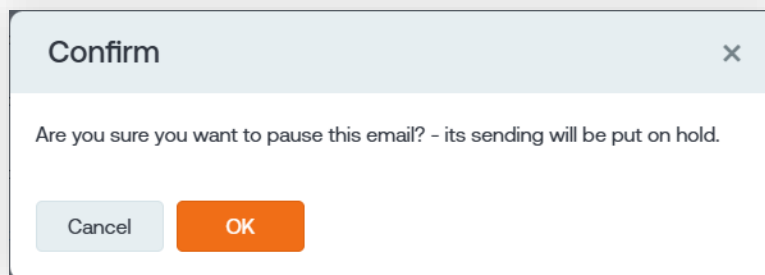
Pausing trigger emails

Staff users can now pause trigger emails and scheduled emails by selecting the AUI > **EMAIL** tab > **Regular email** > a desired trigger email and clicking the **Pause** button.

The screenshot shows the 'Email' management page in the Active Works system. The 'Regular email' tab is selected. A table lists various email campaigns with columns for Description, Status, Scheduled For, Last Updated, Subject, Sent, Opened, and Not Delivered. The first row, which is selected, shows an email with the status 'On trigger'. The 'Pause' button in the action bar is highlighted with a red box. Below the table, the status of the selected email is shown as 'Paused'.

DESCRIPTION	STATUS	SCHEDULED FOR	LAST UPDATED	SUBJECT	SENT	OPENED	NOT DELIVERED
<input checked="" type="checkbox"/>	On trigger		1/7/2026		0	0	0
<input type="checkbox"/>	Scheduled	9/15/2026	1/7/2026		0	0	0
<input type="checkbox"/>	Sending		12/4/2025		1	0	0
<input type="checkbox"/>	Sending		11/21/2025		1	0	0
<input type="checkbox"/>	Draft		11/5/2025		0	0	0
<input type="checkbox"/>	marketing email - May		10/11/2025		1	1	0
<input type="checkbox"/>	unsubscribe		8/25/2025		1	1	0
<input type="checkbox"/>	Sent		4/3/2025		1	1	0
<input type="checkbox"/>	Draft		3/7/2025		0	0	0
<input type="checkbox"/>	upgrade		11/20/2024		0	0	0

After clicking **OK**, the status will become **Paused**.



To resume the paused email, select it and click **Continue** and then confirm by clicking **OK**.



ACTIVEWORKS | HOME | PEOPLE | VOLUNTEER | FINANCIALS | **EMAIL** | GLOBAL MERCHANDISE | GLOBAL QUESTIONS | MORE-

Welcome | Help | Settings | Choose logout

Email

ACTIVE Works' email service enables you to send emails to large groups of recipients to promote your organization and drive registration. Robust reporting tools feature detailed metrics to help you evaluate the effectiveness of your email communications.

To edit or view an email, select it from the list.

Regular email | Volunteer email | Regular templates | Volunteer templates | Unsubscribers

Continue | Status: All | Filter by description or subject | Search

DESCRIPTION	STATUS	SCHEDULED FOR	LAST UPDATED	SUBJECT	SENT	OPENED	NOT DELIVERED
<input checked="" type="checkbox"/> [redacted]	Paused		1/7/2026	[redacted]	0	0	0
<input type="checkbox"/> [redacted]	Scheduled	9/15/2026	1/7/2026	[redacted]	0	0	0
<input type="checkbox"/> [redacted]	Sending		12/4/2025	[redacted]	1	0	0
<input type="checkbox"/> [redacted]	Sending		11/21/2025	[redacted]	1	0	0
<input type="checkbox"/> [redacted]	Draft		11/5/2025	[redacted]	0	0	0
<input type="checkbox"/> marketing email - May	Sent		10/11/2025	[redacted]	1	1	0
<input type="checkbox"/> unsubscribe	Sent		8/25/2025	[redacted]	1	1	0
<input type="checkbox"/> [redacted]	Sent		4/3/2025	[redacted]	1	1	0
<input type="checkbox"/> [redacted]	Draft		3/7/2025	[redacted]	0	0	0
<input type="checkbox"/> upgrade	Draft		11/20/2024	[redacted]	0	0	0

Confirm

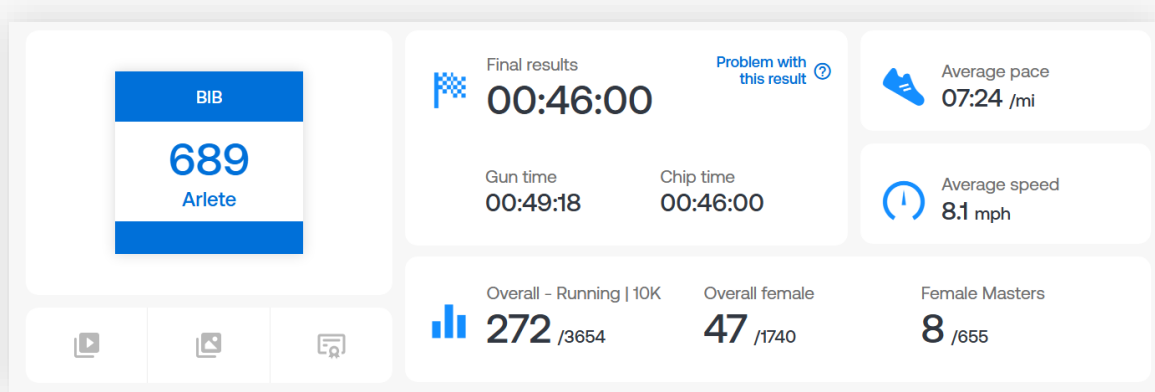
Are you sure you want to resume this paused email?



Active Results Update: Expanded Ranking Category Support

We've upgraded Active Results.com to display *all available ranking categories* for your result! Previously, the feature was limited to a maximum of 3 ranking types—now, every category you configure will show up seamlessly, giving participants and organizers full visibility into results.

Before:



After:

