

NTRP Sneak Peek and Safe Play

FAQs

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1. Does the Sneak Peek mean I get to appeal my NTRP early as well?

Unfortunately, no. If you complete a Safe Sport course (or are Safe Play Approved through December 31, 2024), you will receive an email on November 29, 2024 containing your NTRP for next season. You will have an opportunity to appeal that rating when it is officially released on December 3, 2024. Appeals can be initiated the same way as in the past through Tennislink.

2. Does the Sneak Peek mean I get to use my NTRP to register for a team early?

No. You must still wait until the ratings are officially published on December 3, 2024 to be able to register for a team with your new rating.

3. When will my NTRP Sneak Peek be available?

NTRP Sneak Peek emails will be sent on Friday, November 29, 2024.

4. How do I access my NTRP Sneak Peek?

The sneak peek of your NTRP rating will only be available in that email sent to you on November 29, 2024. Your NTRP rating will be updated in your profile when the ratings are officially released on December 3, 2024.

5. I'm having trouble accessing the Safe Sport training. Who should I contact?

Please first contact Customer Care. Click the purple icon in the bottom left corner on the Contact Us page of USTA.com and follow the prompts for assistance. Our digital support agent Ace Bot is available 24/7 to help you. You can also reach them at 1-800-990-8782 between the hours M-F: 9am-9pm ET; Sat - Sun: 10am-6pm ET or via email at customercare@usta.com. In addition, you can also contact our Safe Play team at safeplay@usta.com.

6. I didn't receive the email with a Sneak Peak of my NTRP. What should I do?

If you have met the requirements for the Sneak Peek (completed a Safe Sport course before November 11, 2024 or you are Safe Play Approved as of November 11, 2024 and your expiration is after December 31, 2024) and you did not receive the email, please contact USTA Customer Care at customercare@usta.com or 1-800-990-8782.

7. I'm already Safe Play Approved because of my role with the USTA. Am I able to receive my NTRP early?

As long as your Safe Play Approval is in place as of November 11, 2024 and is effective through December 31, 2024, then you too will receive the sneak peek to your NTRP.

8. Which course do I need to complete in order to receive my Sneak Peek?

While we are encouraging League and Adult Tournament players to complete the course entitled *Abuse Prevention for Adult Athletes*, if you prefer to complete the course for Parents (entitled, *Parents Guide to Misconduct in Sport*) or Volunteers (entitled, *SafeSport for Volunteers*), those will also satisfy the requirement needed to get your Sneak Peek. These courses can be found here: <https://www.usta.com/en/home/safe-play/safesport-courses.html>.

9. How long are the courses?

The courses entitled *Abuse Prevention for Adult Athletes* and *Parents Guide to Misconduct in Sport* both take between 20 - 30 minutes to complete; the course entitled, *SafeSport for Volunteers* takes about 10 minutes to complete. All can be found here: <https://www.usta.com/en/home/safe-play/safesport-courses.html>.

10. I already completed one of the Safe Sport courses through USTA earlier this year, am I still eligible to receive my Sneak Peek?

Yes! Anyone who completed a Safe Sport course through the USTA platform between January 1, 2024, and November 11, 2024, will receive a sneak peek of their NTRP rating as a thank you for their commitment to athlete safety. Feel free to explore and complete more courses if you'd like! Please visit [this page](#) to get started.

11. What is Safe Play?

The USTA is committed to promoting a safe and respectful environment where all athletes can thrive. *Safe Play* embodies this commitment. It provides policies, protocols, education, and reporting tools to prevent misconduct and promote appropriate behavior. Learn more at www.usta.com/safeplay.

12. I already completed a Safe Sport course but for a different sport. Can the USTA reciprocate that completion for this incentive?

Our system can only recognize Safe Sport courses completed through the USTA.com platform. This ensures the completion is linked to your USTA account. We can confirm the SafeSport Core training (required for USTA Safe Play Approval). However, the shorter trainings for adults, parents, and volunteers (found [HERE](#)) must be completed through your USTA account to qualify for the Sneak Peek.